

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL047012	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 03/01/2017
NAME OF PROVIDER OR SUPPLIER OPEN ARMS RETIREMENT CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 612 HEALTH DRIVE RAEFORD, NC 28376		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Construction Section Biennial Survey by Billy S. Bryant and Ed Miller conducted on 03/01/2017. Records indicate this facility was first licensed on 02/02/2001. The facility is currently licensed for 90 and a 22 Bed Special Care Unit. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1996 (1999 Revision) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.	C 000		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the walls were not kept in good repair. Finding on 03/01/2017: a. Community Shower Adjacent to Room #6 - There an approximately 6"x6" hole in the wall where a piece of ceramic base has been kicked in at the base of the shower wall. b. There is an approximately 4"x12" hole at the	C 164		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 164	Continued From page 1 bottom of the wall immediatley adjacent to the ice machine. c. Room #34 - The paint is peeling off the door and the door frame. d. The Assisted Living Rear Porch - The bottom half of the screen door is rotten and the and is beginning to disintegrate.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility is not free from hazards. Finding on 03/01/2017: a. Business Office Across form Dining Room - An extension cord is beig used to power electrical equipment in lieu of a permanent outlet. b. The fence gate cannot be opened to exit from the fenced in area due to an overgrown bush that has cover the gate.	C 166		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER	C 189		

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C 189	Continued From page 2 REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. Failure to maintain fire alarm system devices and equipment in a safe and operable condition could effect all occupants of the facility if the equipment did not function when and as required. Finding on 03/01/2017: a. A trouble signal and read out on the fire alarm panel indicated the smoke detector in room #21 was not operable. Further investigation revealed the smoke detector is covered with dust. 2. Based on observation the facility did not maintained electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage. Finding on 03/01/2017: a. Special Care Unit - The emergency light mounted on the corridor wall between rooms #42 and #43 did not operate when tested on battery power. b. Special Care Unit - The emergency light mounted on the corridor wall between rooms #52	C 189		

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C 189	Continued From page 3 and #53 did not operate when tested on battery power. c. Special Care Unit - The exterior emergency light at the exit from the porch is did not illuminate when tested. 3. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Doors that open to corridors are required to close completely and latch in the event of a fire. The occupants in the smoke compartment could be effected if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on 03/01/2017: a. Room #2 - The resident's door will not latch to remain closed when it is shut. Special Care Unit, Room #53 - The resident's door will not latch to remain closed when it is shut. b. "Bird Room" - The door from the room to the corridor hits the door frame preventing it from completely closing and latching.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:	C 199		

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C 199	Continued From page 4 (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility failed provide the required exhaust ventilation equipment in a space required to be mechanically exhausted. Finding on 03/01/2017: a. Special Care Unit, Public Bath/Shower - The exhaust fan is not working. b. Special Care Unit, Janitor Central Supply Room - The exhaust fan is not working.	C 199		