STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL036015	A. BUILDING: 01 B. WING	01/25/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BROOKDALE ROBINWOOD	1750 ROBINWOOD ROAD GASTONIA, NC 28054

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Construction Section Biennial Survey Report by Frank Strickland and Ed Miller on 01/25/2017: This facility was first licensed as a Home for the Aged on 12/16/1996. This facility is currently licensed for 89 beds. Therefore, we are requiring that this facility meet the 1996 Rules for the Licensing of Adult Care Homes, the applicable portions of the 2005 Rules for the Licensing of Adult Care Homes and the North Carolina State Building Code Volume I - General Construction 1996 Edition., Section 409 Institutional Occupancy - Group I (409.1 Group I Unrestrained Occupancy). Deficiencies have been cited and a Plan of Correction is required.	C 000	The following plan of correction is for Brookdale Robinwood regarding the Construction Section Biennial survey on 1/25/2017. This Plan of Correction is not to be construed as an admission of or agreement with the findings and conclusions in the Statement of Deficiencies, or any related sanction or fine. Rather, it is a submitted as confirmation of our ongoing efforts to comply with statutory and regulatory requirements. In this document, we have outlined specific actions in response to identified issues. We have not provided a detailed response to each allegation or finding, nor have we identified mitigation factors. We remain committed to the delivery of quality health care services and will continue to make changes and improvement to satisfy that objective.	
C 133	Bathrooms-Hand Grips SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents; . This Rule is not met as evidenced by: 1) Based on observation, the facility has not maintained the hand grips in a safe condition. This could result in a fall if the hand grips do not support a person's weight. Findings on 01/25/2017: a) The roll-in shower side wall hand grip is not secured to the supporting wall that is located in the Whirlpool Bath/100 Hall.	C 133	Section .0300- Physical Plant 10A NCAC 13F .0305 Physical Environment a) The side wall hand grip that was not secured to the wall in the roll-in shower in the Whirlpool room has been repaired and is secured to the wall.	2-17-17

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Holly Downs — Title: Executive Director — (X6) DATE: 2-21-17

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C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1-Based on observation, the facility has not maintained in a safe and operating condition the exterior pathways and protective structures. Findings on 01/25/2017: The following components for the residents, staff and guests while walking around the the exterior are damaged: (a) The sidewalks have settled and have created trip hazards and the backside of the 400 Hall. (b) The exterior fence and rails have fallen down located outside the 400 Hall/Living Room.	C 160	Maintenance technician will perform monthly safety checks of the community which will include checking that all hand grips are secure and in proper working order. ED will monitor and sign off on monthly safety checks. Section .0300 – Physical Plant 10A NCAC 13F .0305 Physical Environment a) Community has contracted a company to repair all broken and uneven areas of the sidewalk on the premises. Work will begin on 2/24/17 and will be completed by 3/10/17. b) Community has contracted with a company to remove the old broken fencing and put up new fencing around retention ponds and along walkway. Work will begin on 2/24/17 and will be completed by 3/10/17. Maintenance Technician will perform monthly safety checks of the community which will include walking the outside walkways of the building to detect any concrete in need of repair and/or fencing repairs. ED will monitor and sign off on monthly safety checks.	3-10-17 3-10-17
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, the facility has not	C 164		

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C 164	Continued From page 2 maintained and serviced the HVAC supply and return air grilles. Findings on 01/25/2017: The exhaust grilles have excessive particulate build-up located at the following locations: (a) PT Room/400 Hall (b) Room 53	C 164	Section .0300 – Physical Plant 10A NCAC 13F .0306 Housekeeping and Furnishings a) The exhaust grill in the PT room has been cleared of the particulate build-up. b) The exhaust grill in Room 53 has been cleared of the particulate build-up. Housekeeping associates have been in-serviced on the importance of checking and cleaning the exhaust grills when performing their cleaning tasks.	2-17-17 2-17-17
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintained in a safe and operating condition the emergency lighting. This could affect all residents, staff and visitors if the egress pathways were not illuminated during a power outage. Findings on 01/25/2017: The emergency wall light that are located at the following locations did not illuminate when tested in the emergency mode: (a) Activity Area (b) Sprinkler Riser Room (c) Nurse's Station/200 Hall (d) PT/400 Hall	C 189	Housekeeping associates have been in-serviced on the importance of checking and cleaning the exhaust grills when performing their cleaning tasks. Maintenance Technician will perform monthly safety checks of the community which will include checking exhaust grills to ensure that they are being cleaned properly and that there is no build-up present. Ed will monitor and sign off on monthly safety checks. Section .0300 – Physical Plant 10A NCAC 13F .0311 Other Requirements 1a) Community contracted Advanced Fire to come out and service the emergency wall lights that did not illuminate in the Activity Area. Emergency wall light is now in proper working order.	2-15-17

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C 189	Continued From page 3 2-Based on observation, this facility has failed to maintained in a safe and operating condition the emergency exit lighting. This could affect all residents, staff and visitors if the egress pathways were not illuminated during a power outage. Findings on 01/25/2017: The exit signs were not illuminated at the following location(s): (a) Dining Room exterior exit 3-Based on observation, this facility has failed to provide fire protection in all penetrations of the fire rated roof/ceiling assemblies. This could affect all residents, staff and visitors in an event of a fire. Findings on 01/25/2017: There are exhaust duct penetrations that penetrate the one-hour roof/ceiling assembly that are located at the following locations with no fire protection: (a) 100 Hall Housekeeping Closet (b) 300 Hall Housekeeping Closet 5-Based on observation, the facility has not maintained electrical ground-fault protection in wet areas. Findings on 01/25/2017: The GFCI receptacles located at the following locations did not reset when test for ground-fault protection: (a) Bistro exterior Patio (b)Whirlpool Bath/100 Hall 6-Based on observation, the facility has not maintained in a safe and operating condition because the noted interior doors do not latch preventing the containment of fire and/or smoke	C 189	1b) Community contracted Advanced Fire to come out and service the emergency wall lights that did not illuminate in the Sprinkler Riser Room. Emergency wall light is now in proper working order. 1c) Community contracted Advanced Fire to come out and service the emergency wall lights that did not illuminate in the Nurses Station. Emergency wall light is now in proper working order. 1d) Community contracted Advanced Fire to come out and service the emergency wall lights that did not illuminate in the Physical Therapy Room. Emergency wall light is now in proper working order. Maintenance Technician will perform monthly safety checks of the community which will include ensuring that all of the emergency wall lights illuminate when tested. ED will monitor and sign off on monthly safety checks. Section .0300 – Physical Plant 10A NCAC 13F .0311 Other Requirements 2a) Community contracted Advanced Fire to service the exit sign that was not illuminated at the dining room exterior exit. Exit sign is now in proper working order.	2-15-17 2-15-17 2-15-17 2-15-17

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C 189	Continued From page 4 from the room of origin. This could affect all residents and staff in the event of a fire. Findings on 01/25/2015: The door for the Beauty Shop does not latch and is out of adjustment.	C 189	3a) Community has obtained the recommended fire dampers to cover the exhaust duct penetration in the 100 Hall Housekeeping Closet that did not have the proper fire protection.	3-1-17
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility failed to provide an environment in accordance with this Rule by not providing ventilation where odors are generated. This could affect residents and staff by subjecting them to house-keeping odors. Findings on 01/25/2017: The mechanical exhaust fans are not exhausting interior air in the following location(s): (a) Kitchen Mop Sink Closet	C 199	3b) Community has obtained the recommended fire dampers to cover the exhaust duct penetration in the 100 Hall Housekeeping Closet that did not have the proper fire protection. 5a&b) Maintenance Technician has replaced the GFCI receptacles that did not reset when tested in the exterior area off of the Bistro and in the whirlpool bath room. 6a) Maintenance Technician has repaired the door latch to the Beauty Shop and made the necessary adjustments so that it properly latches. Section .0300 – Physical Plant 10A NCAC 13F .0311, Other Requirements a) Maintenance Technician has repaired the exhaust fan in the Kitchen Mop Sink Closet that was not working properly. Maintenance Technician will perform monthly safety checks of the community to include checking to ensure that all exhaust fans are in proper working order. ED will monitor and sign off on monthly safety checks.	3-1-17 2-2017 2-2017 2-2017