

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL067013	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 03/02/2017
NAME OF PROVIDER OR SUPPLIER LIGHTHOUSE VILLAGE		STREET ADDRESS, CITY, STATE, ZIP CODE 182 VILLAGE DRIVE JACKSONVILLE, NC 28546			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on March 2, 2017.	D 000			
D 315	10A NCAC 13F .0905(a)(b) Activities Program 10A NCAC 13F .0905 Activities Program (a) Each adult care home shall develop a program of activities designed to promote the residents' active involvement with each other, their families, and the community. (b) The program shall be designed to promote active involvement by all residents but is not to require any individual to participate in any activity against his will. If there is a question about a resident's ability to participate in an activity, the resident's physician shall be consulted to obtain a statement regarding the resident's capabilities. This Rule is not met as evidenced by: Based on observations, interviews, and review of the facility's activity calendar, the facility failed to develop and implement an activity program that promoted active involvement by the residents with each other, their families, and the community. The findings are: Interview with the Assistant Facility Manager on 03/01/17 at XXX revealed the facility had one staff member who was responsible for residents' transportation and activities. Review of the Activity calendar on 03/01/17 revealed: -On 3/01/17 at 10:00am (no end time was documented) "Spa Day" was scheduled. -On 03/01/17 at 2:00pm (no end time was documented) "Movie and Popcorn" was scheduled. Observations on 03/01/17 at 10:30am revealed no	D 315			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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D 315	Continued From page 1 activity was taking place. Observation on 03/01/17 at 2:20pm revealed there was no movie activity taking place; the door to the activity room door was locked. Observation on 03/01/17 at 2:30pm revealed the Transporter/Activity Director was moving a television into the resident common area located near the facility entrance/medication room. Observation on 03/01/17 at 3:00pm revealed: -There were five residents watching a movie in the common area. -None of the residents had popcorn. Review of the Activity calendar on 03/02/17 revealed on 03/02/17 at 10:00am (no end time was documented) "Wii Boxing" was scheduled. Observation on 03/02/17 at 10:20am revealed there was no Wii boxing activity taking place; the door to the activity room was closed and locked. Interview with a resident on 03/02/17 at 12:05pm revealed: -"Sometimes" the activities posted on the activity calendar were conducted, but "not always." -Residents played Bingo and Uno or colored. -There had not been any activities that day (03/02/17) even though there had been an activity scheduled at 10:00m. -The resident did not know why the activity was not conducted as scheduled; staff did not tell the resident why it was not conducted. -Popcorn had not been served to residents on 03/01/17 (as scheduled on the activity calendar). Interview with a second resident on 03/01/17 at 11:40am revealed:	D 315			

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D 315	Continued From page 2 - "Half the time we don't do what is posted on the calendar." - There were items on the calendar "I have never seen." Confidential staff interview revealed: - The activities posted on the activity calendar were not always conducted as scheduled. - The Transporter/Activities Director did the best she could but sometimes she was out on transport. - The Transporter/Activities Director would open the activity upon return to the facility and let the residents know she was back from transport. - On 03/01/17, there was a movie activity, but no popcorn was served to the residents during the activity. Confidential interview with a second staff member revealed: - The activities posted on the activity calendar were not conducted as scheduled. - The only activity that was really ever carried out as scheduled was BINGO. Interview with the Transporter/Activities Director on 03/01/17 at 11:45am revealed: - She was responsible for scheduling all medical appointments, transporting the residents to the appointments, and facilitating the activities program. - She did activities with the residents between "runs" (to appointments). - If she was out of the facility at an appointment when an activity was scheduled, she conducted the activity when she returned from the appointment. - She acknowledged there were no end times posted on the calendar for each activity; the activity lasted until the last resident left the activity.	D 315			

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D 315	Continued From page 3 -Residents only wanted to participate in activities if they won a prize. -“It’s like pulling teeth” to get the residents to participate. -The Administrator made the monthly activity calendar based on residents’ preferences. -If the activity scheduled offered ice cream or popcorn, the items were always available. -She had the games and supplies needed to conduct the scheduled activities. Interview with the Transporter/Activities Director on 03/02/17 at 12:25pm revealed: -The activity scheduled on the posted activity calendar at 10:00am that day (03/02/17) had not taken place. -There would be a word search activity after lunch that day (03/02/17). Interview with the Administrator on 03/02/17 at 12:20pm revealed: -The Administrator acknowledged there was no way to ascertain that 14 hours of activities were offered weekly for the residents because there were no end times documented on the activity calendar. - The Transporter/Activities Director conducted activities in between transports. -When the Transporter/Activities Director was out on transport, another staff member assisted residents with activities.	D 315			