Division of Health Service Regulation

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL092206 | A. BUILDING: 01<br>B. WING _____ | 03/10/2017 |

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| NOVELTY HEALTHCARE SERVICES | 1101 LOXLEY PLACE<br>RALEIGH, NC 27610 |

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| C 000 | Initial Comments<br><br>Report by Suzanna Fay<br><br>DHSR Construction Section conducted a Biennial Survey on March 10, 2017 from 1:49 PM to 3:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on May 1, 2007 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2006 North Carolina State Building Code - Section 421.2 - Residential Care Homes.<br><br>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows: | C 000 | -The Administrator will ensure that routine maintenance is done at the home when needed.<br>-The bedroom #3's window will be repaired by a qualified technician by 4/25/17. | |
| C 114 | Construction-Windows<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0302 DESIGN AND CONSTRUCTION<br>(k) All windows shall be maintained operable.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the window in Bedroom #3 would not stay open when the sash was raised. Have a qualified technician repair the window so that it will open and remain open for ventilation and for emergency egress. Provide documentation of the repairs in the form of photos, receipts or work orders. | C 114 | | |
| C 128 | Bedrooms-Minimum Area | C 128 | | |

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| C 128 | Continued From page 1<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0308 BEDROOMS<br>(d) There shall be a minimum area of 100 square feet, excluding vestibule, closet or wardrobe space, in rooms occupied by one person and a minimum area of 80 square feet per bed, excluding vestibule, closet or wardrobe space, in rooms occupied by two persons.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that Bedroom #2 was being used by two Residents. The bedroom is 141 sf and is not large enough to accommodate two people. The bedroom occupied by Staff was modified to accommodate two Residents and maintain a capacity of six. Relocate the Residents to the Staff bedroom. Provide documentation of the repairs in the form of photos. | C 128 | -The bedroom #2 was originally used as a staffroom. The residents were moved into bedroom #2 due to their preference and the disturbances from the neighbors. A waiver has been applied. The administrator has attempted to relocate the residents but not successful. | |
| C 135 | Bathroom-Hand Grips<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0309 BATHROOM<br>(e) Hand grips shall be installed at all commodes, tubs and showers used by the residents.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the toilet in the hall bath did not have handgrips. Have a qualified technician install handgrips. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>2. At the time of this survey, the second bath was undergoing renovations. Verify that the shower and toilet have handgrips when complete. Provide documentation of the repairs in the form | C 135 | -The administrator will ensure that the technician will install grab bars / handgrips in all the showers and toilets at completion by 4/25/17. | |

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| C 135 | Continued From page 2<br>of photos or receipts. | C 135 | -A qualified technician has been hired and repairs ongoing, the Master bath mechanical ventilation will be repaired/installed by completion on 4/25/17.<br>-The window in the staff room has been cleared of all clothes rack and will be kept free of all obstructions. | |
| C 137 | Bathroom-Mechanical Ventilation<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0309 BATHROOM<br>(g) The bathrooms shall be lighted to provide 30 foot candles of light at floor level and have mechanical ventilation at the rate of two cubic feet per minute for each square foot of floor area. These vents shall be vented directly to the outdoors.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the master bath did not have mechanical ventilation. Have a qualified technician install an exhaust fan that is ducted to an exterior location. Provide documentation of the repairs in the form of receipts or work orders. | C 137 | | |
| C 148 | Outside Entrances/Exits-Free of Obstructions<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS<br>(e) All entrances/exits shall be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the operable window in what is being used as a Staff bedroom was blocked by a large clothes rack. This window is for emergency egress and must be kept free of obstructions in the case of an emergency. Rearrange the furnishings to keep this window clear. Provide documentation of the repairs in the form of photos. | C 148 | | |

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| C 152 | Floors<br><br>10A NCAC 13G .0314 FLOORS<br>(a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable.<br>(b) Scatter or throw rugs shall not be used.<br>(c) All floors shall be kept in good repair.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the kitchen and laundry floors were not maintained in good condition. The vinyl was torn in the laundry closet and at the laundry room doors. There was a large tear at the refrigerator as well. The vinyl tiles had gaps in several places allowing dirt to get into the crevices. There were small pock marks in the vinyl in front of the cabinets and refrigerator. Have a qualified technician replace the flooring in the kitchen and laundry. Provide documentation of the repairs in the form of receipts or work orders. | C 152 | -The vinyl flooring in the Kitchen and Laundry room will be replaced by a ~~technic~~ technician by 4/25/17.<br>-The food stain spots on the Kitchen ceiling will be cleaned and painted if applicable by 4/25/17 | |
| C 153 | Houskeeping And Furnishings-Clean, Repaired<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS<br>(a) Each family care home shall:<br>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing homes.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed small food stain spots on the kitchen ceiling around the oven. Have the ceiling cleaned to remove the stains. Provide | C 153 | | |

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| C 153 | Continued From page 4<br>documentation of the repairs in the form of photos. | C 153 | -The grease filter in the Kitchen range hood will be cleaned and grease removed by 4/25/17. | |
| C 174 | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT<br>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.<br>(j) This Rule shall apply to new and existing family care homes.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the grease filter in the kitchen range hood had an accumulation of grease. Clean the grease filter to remove the grease. Provide documentation of the repairs in the form of photos.<br><br>2. Observations revealed that the right hand door on the laundry room was off the track and wouldn't close. Repair the door so that it will close. Provide documentation of the repairs in the form of photos or receipts.<br><br>3. Observations revealed that the outlet cover was missing at the outlet to the left of the window in Bedroom #1. Install a cover plate. Provide documentation of the repairs in the form of photos or receipts.<br><br>4. Observations revealed a large brown stain on the left side closet door in Bedroom #1. Clean the door. Provide documentation of the repairs in the form of photos. | C 174 | -The laundry room door will be repaired and put back in the track by a technician by 4/25/17.<br><br>-The outlet cover in bedroom #1 will be installed by a technician.<br><br>-The stain on the left side closet door in bedroom #1 will be cleaned by 4/25/17 | |

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| C 174 | Continued From page 5<br>5. Observations revealed that the towel bar brackets were coming out of the wall and there was not a bar for the towel in Bedroom #2 over the bed on the left. Have a qualified technician repair or replace the towel bar. Provide documentation of the repairs in the form of photos or receipts.<br><br>6. Observations revealed that the master bathroom was undergoing renovations. Provide documentation of the repairs when complete.<br><br>7. Observations revealed that the tile was damaged around the tub in the hall bath at the faucet and at the end wall. Have a qualified technician repair the tile. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>8. Observations revealed that three of the four light fixture sockets did not have light bulbs in the hall bath. Install light bulbs for the safety of the Residents. Provide documentation of the repairs in the form of photos or receipts.<br><br>9. Observations revealed that several of the bricks on the front steps were loose or broken off which poses a tripping hazard. Have a qualified technician repair the front steps. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>10. Observations revealed damaged siding behind the A/C unit outside of the Living Room. Have a qualified technician replace the damaged siding. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>11. Observations revealed the left side corner trim was rotted and damaged outside the Living | C 174 | -The towel bar in bedroom #2 will be repaired by a technician by 4/25/17.<br><br>-Administrator will provide record of renovations of the master bedroom when completed<br><br>-The tiles around the tub in the hall bath will be repaired by a technician by 4/25/17.<br><br>-The light fixture in the hall bath without light bulbs has had light bulbs installed by 3/12/17.<br><br>-A technician will repair the loose and broken bricks on the front steps by 4/25/17.<br><br>-The damaged siding behind the A/C unit outside of the living room will be replaced by a technician by 4/25/17. | |

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| C 174 | Continued From page 6<br>Room over the ramp. Have a qualified technician replace the damaged trim. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>12. Observations revealed that a fire had occurred at the corner of the ramp landing. The corner post and several of the spindles had charred and burned. Have a qualified technician replace the damaged rails. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>13. Observations revealed that the exterior soffit outside of Bedroom #3 had holes where the soffit had rotted. There was one hole outside the bathroom window and a second hole outside the bedroom window. The fascia trim had been replaced and there were gaps between the soffit and the fascia trim that are in need of caulking. Have a qualified technician replace the damaged sections of soffit and caulk to fill the gaps. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>14. Observations revealed a cable box at the wall outside of Bedroom #2. The box was open and the cable wires were hanging out of the box. Contact the vendor to secure the wires and keep the box closed to protect the wiring. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>15. Observations revealed that the cover for the dryer backflow preventor had dry rotted and was severely damaged. Have a qualified technician replace the drawer exhaust cover. Provide documentation of the repairs in the form of photos, receipts or work orders. | C 174 | -The rotted trim damaged outside the living room over the ramp will be replaced by a technician by 4/25/17<br>-A qualified technician will replace the damaged rails and spindles by 4/25/17.<br>-The exterior soffit outside bedroom #3 will be repaired and the gaps between the soffit and fascia trim will be closed up / caulked by a technician all repairs will be completed by 4/25/17<br>-The wires hanging out of the cable box outside bedroom #2 will be secured and the box will be kept closed.<br>-The dryer backflow preventor drawer exhaust cover that is dry rotted will be replaced by 4/25/17 | |

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| C 180 | Continued From page 7 | C 180 | -The administrator is looking into finding the call system that is suitable to the home and will serve the purpose.<br><br>-The trash outside of bedrooms #2 and #3 has been cleaned by 3/14/17. | |
| C 180 | Building Service Equipment-Call System<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT<br>(f) Where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed.<br>(j) This Rule shall apply to new and existing family care homes.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the facility has sleep-in Staff. No call system was observed. If the Staff bedroom is relocated to bedroom #2, then only the front bedroom would need a call button. Provide a call for any bedrooms not within close range of the Staff bedroom. You may submit systems for approval to DHSR/Construction Section. | C 180 | | |
| C 183 | Outside Premises-Clean, Safe<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0318 OUTSIDE PREMISES<br>(a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed trash along the side outside of Bedrooms #2 and #3. Remove the | C 183 | | |

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| C 183 | Continued From page 8<br>trash. Provide documentation of the repairs in the form of photos. | C 183 | | |