STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL019019	A. BUILDING: _____ B. WING _____	R 03/16/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CAMBRIDGE HILLS OF PITTSBORO	P O BOX 1209 PITTSBORO, NC 27312

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure conducted an annual and follow-up survey on March 14-16, 2017.	D 000		
D 306	10A NCAC 13F .0904(d)(3)(H) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (d) Food Requirements in Adult Care Homes: (3) Daily menus for regular diets shall include the following: (H) Water and Other Beverages: Water shall be served to each resident at each meal, in addition to other beverages. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure residents were offered water and another beverage during the lunch and dinner meals in 1 of 3 dining rooms (300 hall). The findings are: Review of the "Fall/Winter Menu 2016-2017-Week 5" at a Glance included the bottom of the menu revealed "all meals with coffee/tea and water as allowed." Observation of the lunch meal in the dining room (300 hall) on 3/15/17 at 12:06 p.m. revealed 11 of 26 residents had not received any water with the other beverage of choice (tea/milk/lemonade). Interview with a Medication Aide (MA) on 3/15/17 at 12:10 p.m. revealed: -Some of the residents wanted water and some of the residents did not want water. -Staff knew which residents wanted water and which residents did not want water.	D 306		

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D 306	Continued From page 1	D 306		

Interview with a resident on 3/15/17 at 12:23 p.m. revealed:
-The resident's water was usually on the table before he went into the dining room.
-Staff knew which residents wanted water and which residents did not want water.

Interview with a second resident on 3/15/17 at 12:34 p.m. revealed:
-No one offered her water in the dining room for lunch on today.
-She wished she had received water more often.
-If you ask for water, staff will give it to you.

Observation during the dinner meal on 3/15/17 from 5:00 p.m. to 5:43 p.m. revealed:
-At 5:00 p.m., 16 of 25 residents had glasses of water on the dining room table.
-Midway through the meal 23 of 28 residents had received water.

Interview with a Dietary Aide during the dinner meal on 3/15/17 at 5:15 p.m. revealed:
-She only gave water to the residents she knew wanted water.
-If a resident wanted water they would tell her.
-The residents in the 300 hall dining room were independent.

Observation on 3/15/17 at 5:16 p.m. revealed:
-The Dietary Aide asked the residents, who did not have water, if they wanted water and if anyone wanted anything else to drink.
-Three of five residents, who did not have water, wanted water.

Observation on 3/15/17 from 5:23 p.m. to 5:35 p.m. revealed 2 of 3 residents, who received water drank all of the water.

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D 306	Continued From page 2	D 306		

Interview with the Administrator on 3/15/17 at 5:20 p.m. in the dining room on the 300 hall during the dinner meal revealed:
-The residents on the 300 hall were the residents who were independent.
-Staff knew which residents wanted water and which residents did not want water.

Interview with the same Dietary Aide on 3/16/17 at 10:30 a.m. revealed:
-She mainly worked in the 300 hall dining room.
-It was the Dietary Aides' responsibility to pass out beverages, including water, to the residents.
-The MAs assisted with passing out beverages, as needed.
-She was trained by another Dietary Aide when she first started working at the facility (1 year, 2 months) to not give all of the resident's water during the meals and to only give residents water who wanted it.
-She was not aware residents were to be served water with every meal.
-The Dietary Aide, who trained her, was not working on today (3/16/17), but she worked in the dining room on the 300 hall during the lunch meal on 3/15/17.

Interview with a second Dietary Aide on 3/16/17 at 10:20 a.m. revealed:
-Sometimes he worked on the 300 hall dining room.
-When he worked on the 300 hall dining room, he served water to all of the residents during the meals and he had been serving it like that since had had been working at the facility (1 year).

Observation during the lunch meal on 3/16/17 from 12:00 p.m. to 12:45 p.m. revealed 22 of 22 residents received water and another beverage (coffee, tea or lemonade) during the meal.

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D 306	Continued From page 3 Interview with the Dietary Supervisor on 3/16/17 at 11:54 a.m. revealed: -Dietary Aides passed out beverages, including water to the residents. -Residents on the 300 hall were more verbal than all of the halls and could tell staff what beverages they wanted. -He monitored the meal service on the 300 hall daily. -He monitored breakfast and lunch on the 300 hall on yesterday (3/15/17). -He was not aware staff had not served or offered water to everyone on the 300 hall during the meals. -If he had been aware, he would have made sure residents were served water during the meals. Interview with the Administrator on 3/16/17 at 1:44 p.m. revealed: -Dietary Aide's passed out water, including beverages to the residents. -During the lunch and dinner meals, the MAs helped pass out coffee and refills to the residents. -The Dietary Aide, who worked on the 300 hall during the dinner meal 3/15/17, knew which residents wanted water and who did not want water. The residents, who did not want water, she did not give it to them. -She told the Dietary Aide on 3/15/17 to make sure all of the residents received water. -She monitored the dining rooms daily and throughout the day. -She was not aware all of the residents on the 300 hall were not served water, during the meals. -If she was aware, she would have made sure all of the residents had been receiving water during the meals.	D 306		