

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: fcl092229	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/22/2017
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NAME OF PROVIDER OR SUPPLIER VAL'S PLACE AT BROOKHAVEN	STREET ADDRESS, CITY, STATE, ZIP CODE 6112 WINTHROP DRIVE RALEIGH, NC 27612
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure section completed an initial survey on 3/22/17.	C 000		
C 105	10ANCAC 13G .0317(d) Building Service Equipment 10A NCAC 13G .0317 Building Service Equipment (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to assure the hot water temperature for 4 of 8 fixtures in the common bathroom and resident's bathroom were maintained between 100 degrees Fahrenheit (F) and 116 degrees F with hot water temperatures ranging from 118.3 degrees F to 120.8 degrees F. The findings are: Observations during the facility tour on 03/22/2017 between 9:50am and 10:13am revealed: -The hot water temperature at the kitchen sink was 120.8 degrees F at 9:50am. -The hot water temperatures at the bathroom fixtures of Resident #2's bath room was 119.3 degrees F at the 1st sink at 9:55am, 120.8 degrees F at the 2nd sink at 10:02am and 120.3 degrees F at the tub at 10:05am. -The hot water temperature at the shared hall bathroom was 116.4 degrees F at the sink at	C 105	On 3/22/2017 after the surveyor found the water temperature to be too high, the administrator called the contracted maintenance company who arrived at 6 p.m. that same day. The maintenance company adjusted the temperature on the water heater to 112 degrees. The facility administrator then purchased a digital thermometer for use in monitoring the water temperature. Since that time the administrator has checked the water temperature at each of the eight fixtures weekly and found them to be between 110 and 112 degrees. Further the administrator made physical log entries into the facility water temperature log to reflect the observed temperatures.	4/25/2017 4/25/2017

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

4.25.2017 TITLE OWNER - CARE COORDINATOR

V. JUNE - VAL JUNE

STATE FORM

6899

EVIC11

If continuation sheet 1 of 3

POC Reviewed & Accepted
5/1/17

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C 105	Continued From page 1 10:10am and 118.3 at 10:13am. Interview with the Administrator on 3/22/17 at 10:20am revealed: -The hot water was last checked on 2/01/17 by the Administrator. -One fixture was checked in February and a hot water temperature of 112 degrees F was recorded. -Normally, 3 to 4 fixtures were checked each month, but only 1 fixture was checked and no hot water checks had been done in March. -In December 2016, the temperature at the hot water heater was adjusted by the facility's contracted maintenance company due to hot water temperatures greater than 116 degrees F. -The Administrator called the facility's contracted maintenance company, who will come to the facility later today to check the hot water heater and place "Caution Hot Water" signs at the fixtures. Review of documentation of hot water temperatures on the facility's "Water Temperature log" revealed: -In December 2016, four hot water temperatures were documented (107 degrees F to 108 degrees F). The fixtures were not documented. -In January 2017, four hot water temperatures were documented (106 degrees F to 109 degrees F). The fixtures were not documented. -In February 2017, one hot water temperature was documented (112 degrees F). The fixture was not documented. -No documentation of hot water temperatures were recorded for March 2017. After the facility's thermometer and the surveyor's thermometer were calibrated in icy slush at 32	C 105	The requirement to check the hot water temperature at all 8 fixtures once per week and log the observed results was added to the administrator written duties. If in the future the water temperature is ever found to be higher than 116 degrees, the administrator will immediately call the maintenance company to adjust the water temperature to be within guidelines. Finally the administrator added "Caution Hot Water" signs at each of the eight fixtures. This plan has already been completed and continues to be in place.	4/25/2017 4/25/2017 4/25/2017 4/25/2017

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C 105	Continued From page 2 degrees F, the hot water temperature was 116.4 degrees F (surveyor) and 114 degrees F (facility) at the kitchen sink at 11:30am. The Administrator stated the reason the hot water temperature was lower was because staff was washing clothes at this time. Three resident interviews on 3/22/17 revealed: - The hot water was never too hot and they never were burned by the hot water. - They knew how to mix cold water with the hot water when taking a shower or tub bath. Staff interview on 3/22/17 at 11:40am revealed residents' #1, 2, and 3 required assistance with bathing and the hot water was always adjusted before the residents were assisted in the shower or tub. Recheck of hot water temperatures on 3/22/17 revealed: - The hot water temperatures at the bathroom fixtures of Resident #2's bathroom was 117.7 degrees F at the 1st sink at 3:00pm, 119.2 degrees F at the 2nd sink at 3:03pm and 119 degrees F at the tub at 3:05pm. - The hot water temperature at the shared hall bathroom was 119 degrees F at the sink at 3:10pm and 118.1 at 3:13pm.	C 105			