

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL045114	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 06/14/2017
NAME OF PROVIDER OR SUPPLIER WILLOW SPRINGS ASSISTED LIVING # 2		STREET ADDRESS, CITY, STATE, ZIP CODE 1310 HEBRON STREET HENDERSONVILLE, NC 28739		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Glenn Hoppin DHSR Construction Section conducted a Biennial Survey on June 14, 2017 from 2:30pm until 4:30 pm at the above referenced facility. DHSR records indicate the home was first licensed on December 29, 2011 as a Family Care Home for six (6) ambulatory residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: The 2005 Rules for Family Care Homes 10A NCAC 13G, and the 2009 North Carolina State Building Code - Section 421.2 - Residential Care Homes At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1). The licensure rule require the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home to be maintained in a safe and operating condition. Findings include:	C 174		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 174	Continued From page 1 1. Observations revealed that the roof was damaged by a fallen tree. This is a health and safety risk to residents. Directive: Have a qualified technician obtain all required permits and make all necessary repairs. Provide the DHSR Construction section with documentation verifying this item has been completed. 2. Observations revealed that the ceiling in bedroom number five has been damaged by the tree that fell on the building. This is a health and safety risk to residents. Directive: Have a qualified technician obtain all required permits and make all necessary repairs. Provide the DHSR Construction section with documentation verifying this item has been completed. 3. Observations revealed the gutter on the building has fallen off the rear of the facility and was damaged in the front of the facility by the falling tree. This is not compliant with the above mentioned rule. Directive: Have a qualified technician make all necessary repairs. Provide the DHSR Construction section with documentation verifying this item has been completed. 4. Observations revealed leaves, branches and tree debris on the roof and in the gutters. This is not compliant with the above mentioned rule. Directive: Remove all debris from the roof and gutters. Have a qualified technician obtain all required permits and make all necessary repairs.	C 174		

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C 174	Continued From page 2 Provide the DHSR Construction section with documentation verifying this item has been completed. 5. Observations revealed that the shutter has come loose from the left side of the facility. This is not compliant with the above mentioned rule. Directive: Have a qualified technician repair or replace the gutter. Provide the DHSR Construction section with documentation verifying this item has been completed. 6. Observations revealed that the sheetrock on the ceiling of bedroom 5 is water damaged and sagging. This is a health and safety risk to residents. Directive: Have a qualified technician make all necessary repairs. Provide the DHSR Construction Section with documentation verifying that this item has been completed. 7. Observations revealed that the over stove microwave was not working and there was no stove ventilation. This is not compliant with the above mentioned rule. Directive: Have a qualified technician repair or replace the microwave. Provide the DHSR Construction Section with documentation verifying that this item has been completed. 8. Observations revealed a heavy lint build up behind the dryer. This is a fire hazard. Directive: Have a qualified technician inspect the dryer ventilation duct for leaks and clean all lint and other items from behind the dryer. Provide	C 174		

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C 174	Continued From page 3 the DHSR Construction Section with documentation verifying that this item has been completed. 9. Observations revealed the wall was damaged in the hallway. This is not compliant with the above mentioned rule. Directive: Have a qualified technician make all necessary repairs. Provide the DHSR Construction Section with documentation verifying that this item has been completed. 10. Observations revealed that the GFCI receptacle to the left of the stove did not trip when tested. This is a safety hazard. Directive: Have a qualified technician repair or replace the GFCI receptacle. 11. Observations revealed that the ventilation fan in the hall bath was not working at the time of the survey. This is not compliant with the above mentioned rule. Directive: Have a qualified technician make all necessary repairs. Provide the DHSR Construction Section with documentation verifying that this item has been completed. 12. Observations revealed the ventilation fan in the rear bathroom was making a loud noise and not pulling air. This is not compliant with the above mentioned rule. Directive: Have a qualified technician make all necessary repairs. Provide the DHSR Construction Section with documentation verifying that this item has been completed.	C 174		

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C 174	Continued From page 4 13. Observations revealed that the toilet in the bathroom outside of bedroom number five was leaking at the wax seal. This is not compliant with the above mentioned rule. Directive: Have a qualified technician make all necessary repairs. Provide the DHSR Construction Section with documentation verifying that this item has been completed. 14. Observations revealed that the emergency light in the hall did not function when tested. This is not compliant with the above mentioned rule. Directive: Have a qualified technician make all necessary repairs. Provide the DHSR Construction Section with documentation verifying that this item has been completed.	C 174		