Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL094006	A. BUILDING: 01 B. WING _____	06/29/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CYPRESS MANOR	503 WEST BUNCOMBE STREET ROPER, NC 27970

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on June 29, 2017. Records indicate this facility was first licensed on August 6, 1996. The facility is currently licensed for forty Beds. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Bed sand applicable portions of the 1996 Edition of the North Carolina Building Code, Institutional Occupancy, and the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.	C 000		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Based on observations, the outside grounds were not maintained in a safe condition. Findings on June 29, 2017: a. The side exits did not have working light bulbs to provide illumination for safe passage when exiting at night. Bulbs were installed at the time of this survey. b. The exterior grease trap hatches are covered by small wood platforms that do not cover the entire "pit" for the grease traps. One of the covers was not stable and poses a fall hazard for residents and staff.		C 160 a. At the time of the survey we had some light bulbs on the side of the building that were out. We replaced the bulbs during the survey. (This was an over-site, due to we do not use the side exits, except during an emergency & we were not aware they were out.) Completion Date: June 29, 2017 Date of Survey b. The grease trap hatches were not covering properly for the entire pit. We filled in with sand in the needed areas and enclose the entire pit with white fencing. Completion Date: June 30, 2017	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

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C 160	Continued From page 1 c. The metal handrail separating the front entry from the drive through is loose.		c. The hand rail out front located by our front entrance was loose. We have tightened it and it seems to be staying tight at the present time. (Our residents hang on it and pull on it, on an ongoing manner.) We will check on it on a regular bases. Completion Date: June 30, 2027	
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of unpleasant odors. Findings on June 29, 2017: a. Room 102 had a strong, unpleasant smell of urine. 2. Observations revealed that the doors within wall openings were not maintained in good repair. Findings on June 29, 2017: a. Living Room - the door to the living room drags on the frame making it difficult to close completely. 3. Observations revealed that the bathroom fixtures are not maintained in good repair. Findings on June 29, 2017" a. 200 Hall - left bath - the sink is not secure and is pulling away from the wall.		C 164 1. a. Room 102 had a very strong odor. We had a resident that had a accident and urine got in the mattress. We replaced the mattress and threw away the mattress in room 102, solving the problem. Completion Date: June 30, 2027 2. a. The door to the living room was dragging, making it difficult to close completely. One of our owners owns a glass and door company. He came on July 20, 2017 and adjusted the door to operate as it should. Completion Date: July 20, 2027	

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C 164	Continued From page 2 4. Observations revealed that the floors were not maintained in good repair. Findings on June 29, 2017: a. Room 208 - two of the floor tiles were broken near the center of the room. C 166 Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility is not maintained free from hazards. The building code designated required clearance of 36" for electrical equipment must not be encroached upon. Obstructing access to electrical equipment could delay timely operation in an emergency situation. Findings on June 29, 2017: a. Access to the electrical panels is obstructed by laundry barrels stored in front of the panels. The barrels were removed at the time of survey. 2. Based on observation the facility was not maintained free from hazards due to oxygen bottles that are stored without any means of restraint to prevent them from falling or being knocked over. Oxygen bottles that are improperly stored may present a danger to the occupants of the facility.		3. a. 200 Hall bathroom on the left needed the sink to be secured where it was pulling away from the wall. Our maintenance man secured this sink. Completion Date: July 11, 2017 4. a. Room 208 had two broken floor tiles. Our maintenance man replaced the two pieces of tile. Completion Date: July 7, 2017 C 166 a. Access to the electrical panels were being blocked by laundry barrels at the time of the survey. Our manager/administrator #2 has placed a sign up on the panels, they are not to be blocked at anytime. Completion Date: June 30 , 2017	

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C 166	Continued From page 3 Findings on June 29, 2017: a. Room 210 - there was an unsecured oxygen tank located in the room.		2. a. Room 210 had a unsecured oxygen tank. We contacted the company who supplies the tanks and requested a rack for the tank. We removed the tank from the room until we receive the rack. We contacted the company a second time on July 17 due to no response from them. The resident has never used the oxygen and at the present time, we are keeping it in our closet, but available if the resident would need it. Completion Date: July 17, 2017 Called Co. Second Time Tank removed day of survey June 29, 2017	
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the facility's fire safety systems in a safe manner due to penetrations or gaps in the fire resistant rated ceilings. Penetrations, gaps or holes in fire resistant rated ceilings could effect the occupants of the facility by allowing fire and smoke to spread beyond the area of origin. Findings on June 29, 2017: a. A leak in the sprinkler pipe system has caused extensive damage to the ceilings in the lobby and down the left corridor. The piping has been repaired but the damage has created stains and holes in the sheetrock ceiling. b. A fire sprinkler head escutcheon has dropped down creating a gap in the fire resistant rated ceiling where it is penetrated by the sprinkler pipe at the following locations: 1.) Room 101 (repaired on site.)			

Division of Health Service Regulation

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C 189	Continued From page 4 2.) Corridor outside of Room 103 (repaired on site.) 3.) Clean linen room (repaired on site.) c. There is gap/hole in the fire resistant rated ceiling where the fire sprinkler head is missing its escutcheon at the following locations: 1.) Activity Room back wall. 2.) Soiled linen room (repaired on site.) 3.) Resident laundry room. 4.) Janitor's closet (repaired on site.) d. Riser Room - there is a small hole at the sprinkler head. e. Riser Room - there is a 2" hole in the ceiling behind the water heater. f. Riser Room - the sheetrock tape is pulling away at the back wall compromising the fire rated ceiling assembly. g. Beauty Salon - a sprinkler pipe leak over the Beauty Salon has caused extensive damage to the ceiling of the Beauty Salon and the corridor outside the salon. A layer of the gypsum ceiling has been removed compromising the rated ceiling assembly. Black mold spots were observed in the areas of the leaks which creates a health hazard for the residents and staff. Note: the Beauty Salon was not being used at the time of the survey as the staff waits for repairs. h. Laundry Room - the fire caulking at one of the conduits along the back wall has pulled loose from the ceiling and no longer provides protection for the penetration. i. Med Room - there is a small cable penetration at the emergency light. 2. Based on observation, the facility failed to maintain the life safety equipment in operating condition. Emergency lighting provides illumination for emergency evacuation and failure to operate could endanger the safety of the residents, staff and visitors.	C 189	C 189 1. a. Our sprinkler system had extensive breakage in the sprinkler line. There was 21 feet of line that had to be replaced. This causing lots of damage from the front entrance and down our 100 hall. When the survey took place, we were waiting on the sprinkler company, plumber, electrician, and the contractor for replacing insulation, ceiling and other damages. All contractors come at their own scheduling. Part of the time one of them had to wait until something was fixed, before they could do their job. However, all the issues have been handled. I am forwarding bills from the contractors or a work order to show the work has been completed. The plumber had started a couple of days prior to the survey. Exhibit No. 1 Williams Sprinkler company started 6/27 and continued thru 7/20 to complete their job. No bill received yet, but I am forwarding their work order. Exhibit No. 2 Brad Matthews Construction started on 7/8 Repaired ceilings and repaired walls and all construction issues. Exhibit No. 3 Robbie Barber Electrical Services completed all electrical issues on 1/17. Exhibit No. 4 Completion Dates were as indicated for each contractor.	

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C 189	Continued From page 5 Findings on June 29, 2017: a. When tested on battery power the wall mounted emergency light (#3) outside of Room 102 did not illuminate. b. Living Room - the emergency light did not illuminate when tested on battery power. 3. Based on observation, the facility failed to maintain the life safety equipment in operating condition. Findings on June 29, 2017: a. At the time of this survey, the smoke detector in Room 106 was chirping indicating a low battery. The battery was replaced on site. 4. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Doors that open to corridors are required to completely close and latch in the event of a fire. The occupants in the smoke compartment could be effected if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on June 29, 2017: a. 200 Hall - neither of the hall bathroom doors would shut and latch. b. Cross-corridor doors - the right leaf on the 200 hall doors stick making it difficult to open after latching. The left leaf on the 100 hall is sticking, making it difficult to move from one smoke compartment to another. 5. Based on observations, the electrical equipment was not maintained in a safe condition. Failure to maintain the electrical equipment in a safe manner could cause harm to the resident(s) using the equipment.	C 189	c 189 b. 1 2 &3 The fire sprinkler head escutcheons had dropped down creating a gap in the fire resistant rated ceiling where it penetrated by the sprinkler pipe at the following locations: Room 101 Repaired on Site Corridor outside of Room 103 (Repaired on Site) c. Clean Linen Room: Repaired on Site 1. Activity Room Back Wall Repaired July 7, 2017 2. Soiled Linen Room Repaired on Site 3. Resident Laundry Repaired July 7, 2017 4. Janitor's Closet Repaired on Site d. Riser Room had a small hole at the sprinkler head Repaired by our maintenance man July 7, 2017	

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C 189	Continued From page 6 Findings on June 29, 2017: a. Room 208 bath - the bottom screw was missing from the electrical outlet cover plate. 6. Based on observation, the fire safety equipment was not maintained in operating condition. Smoke detectors that are in trouble mode may not activate the fire alarm system in a timely manner during the case of a fire or other emergency. Findings on June 29, 2017: a. The fire alarm panel indicated trouble at the smoke detector by Room 102 where the sprinkler pipe leak had occurred.	C 189	e. Riser room had a 2" hole in the ceiling behind the water heater. Repaired by our maintenance man July 7, 2017 f. Riser room sheetrock tape pulled away at back wall. Repaired by our maintenance man July 7, 2027 g. Beauty salon pipe leak caused black mole and extensive damage to the ceiling and in the corridor. Repaired By Matthews Construction Date: 7/7/2017 Completed Exhibit # 3 Forwarded 2. Emergency Lighting # 3 seemed to not be working, Electrician came and found nothing wrong with this light. The button has to be pushed down for a longer period of time. Completion Date: 7-17-2017 Exhibit #4 Electrician's Bill	

Continue to Page 8 →

3.
a.
Smoke detector in room 106 indicated
a low battery.
The battery was replaced during the survey.
Completion Date: June 29, 2017

4.
a. b.
200 Hall Bathroom doors would not
close and shut properly. 200 Hall
cross-corridor doors-the right leaf was sticking.
The left leaf on the 100 hall was sticking.
One of our owners owns a glass and door
company. He adjusted all areas to
fix the issues.
Completion Date: July 20, 2017

a.
Room 208 Bath the bottom screw was
missing from the electrical outlet
cover plate.
Our maintenance man replaced this
screw the day of the survey.
Completion: June 29,2017

6.
The fire alarm smoke detector in Room
102 where the sprinkler leak occurred
was not working.
Williams Sprinkler replaced the detector.
Completion Date: 7-7-17
Exhibit # 2 forwarded

Page 8 7/27/17
Linda M. Ruby
Adm.
Cypress Manor

Exhibit 1

852112

Daniel Lynn Howell
2464 Poplar Point Rd
Williamston NC 27892

ORDER INFO

customer's order no. | phone | date 6-27-17

name: Cypress Manor

address:

city, state, zip:

sold by | cash ☐ charge ☐ check ☐ cod ☐ on acct ☐ # | shipping information

	qty	description	price	amount
1		6-25-17 REPAIR LEAK IN		
2		ATTIC. REPAIR STOOL		165 00
3				
4		6-9-17 CHANGE 12' OF		
5		1½" COPPER PIPE		
6		& 1. 1½ X 1¼ REDUCER		
7		1. 1½" X 1" TEE		
8		1 1½" UNION		
9		2. 1" SWEAT X PEX ADAP		
10		& 1" PEX PIPE		
11		4 HRS AT SHOP & 3.5 HRS AT	ROPER	
12				855 00
13				1020 00
14				
15				
16				1020 00

received by

keep this slip for reference

DCS808UV/10-13

07/27/2017 10:28 FAX 0197786997 MASS. BEST&MARKHAM 002

WILLIAMS FIRE SPRINKLER COMPANY, INC.

Exhibit 2

FIRE PROTECTION SYSTEMS | **SECURITY ALARM SYSTEMS**

MAILING ADDRESS
P.O. Box 1048 - Williamston, N.C. 27892
Phone #: 252-792-8196 - Fax #: 252-792-6603

PHYSICAL ADDRESS
14677 US Highway 64 - Williamston, N.C. 27892
Web Site: www.williamsfiresprinkler.com

"Good People Doing Good Things For Life And Property"

Started 6/29

3 Trips

Work Order No. : 17-07-474 **Date:** 7/20/17

JOB NAME: [illegible]

ADDRESS: [illegible] St.

CITY: [illegible] NC

EXTRA TO CONTRACT: ( ) CONTRACT #: ____ PROPOSAL #: ____

WILLIAMS FIRE SPRINKLER COMPANY, INC. ("WILLIAMS SPRINKLER") SHALL FURNISH MATERIAL AND LABOR REQUIRED TO PERFORM THE WORK OUTLINED BELOW:

Re-Installed The Apollo 120 Firelite Addressable Ceiling Smoke Detector And Dropped out 4 Sprinkler Head Covers [illegible] Rings

Complete

Description	Yes	No	N/A
System Left In Service	✓		
Fire Pump Left In Service			
Tamper Switch On Valves			
Lock & Chain On Valves			
Alarm System Tested			
System Monitored			
Test Signal Received			

WILLIAMS FIRE SPRINKLER COMPANY, INC.

FOREMAN: [signature]

ACCEPTANCE: (PLEASE FILL OUT IN FULL)

DATE: 7/[illegible]/17 P.O. #: ____

NAME OF FIRM : ____

BILLING ADDRESS: ____

TELEPHONE NUMBER: ( ) ____ FAX NUMBER: ( ) ____

THE ABOVE SPECIFICATIONS AND TERMS AND CONDITIONS ON BACK ARE SATISFACTORY AND HEREBY ACCEPTED. WILLIAMS SPRINKLER IS AUTHORIZED TO PERFORM THE WORK AS SPECIFIED AND IN ACCORDANCE WITH WILLIAMS FIRE SPRINKLER TIME AND MATERIAL RATES UNLESS A LUMP SUM PRICE WAS ACCEPTED PRIOR TO PERFORMANCE OF THE WORK.

PRINT NAME: [illegible] TITLE: ____

SIGNATURE: [signature] NAME OF FIRM: ____
(IF DIFFERENT FROM ABOVE)

Thank you for allowing Williams Fire Sprinkler to meet your security and fire protection needs.

DCJS 11-3611

Brad Matthews

INVOICE

Exhibit 3

Bill To
John Lane (Roper NC)
Goldsboro

Invoice # 231
Invoice Date 07/08/2017

DESCRIPTION	AMOUNT
Tearing out ceilings and repairing ceilings	1,200.00
TOTAL	**$1,200.00**

Cypress
Manor

Tearing out
Ceilings &
Repairing Ceilings
& walls.

7/8/17

Repair
Beauty Salon Ceiling
&
Hall

Exhibit 4

ROBBIE BARBER
ELECTRICAL SERVICES, LLC

104 Bennett Drive
PLYMOUTH, NC 27962
(252) 793-4360 NC Lic. # 11283-L
Call Us For All Your Electrical Needs

NAME Cypress Manor
ADDRESS Roper, NC
PH. NO.
DATE 7/17/17

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE RETD	PAID OUT	LAYAWAY

QTY.	DESCRIPTION	PRICE	AMOUNT
	Service call - check emergency lights, receptacles, re-hang light fixture		$ 135.00
	Emergency Lights Nothing Wrong W/ Them Must Hold Button Down Longer!		
		TAX	
		TOTAL	135.00

RECEIVED BY

NO. [illegible]

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL.

Thank You

GP-1533
PRINTED IN U.S.A.

BAKER-ALLEN BUILDING SUPPLY
P. O. Box 1042
610 MONROE STREET
PLYMOUTH NC 27962
Phone: 252-793-9696
Fax: 252-793-6457

INVOICE # AND DATE
304627
07/25/17
12:31 PM
15596

SOLD TO:
CYPRESS MANOR
BJR, INC. DBA CYPRESS MANOR
PO BOX 10788
GOLDSBORO, NC 27532-0788

WE APPRECIATE YOUR BUSINESS

Exhibit 5

Linda Ashley

RECEIVED BY: _____

INVOICE DATE	ACCOUNT	PO NUMBER	SOLD BY	STORE	SALE TYPE	TERMS
07/25/17	2270		TOM	1	A/R CHARGE	NET

QUANTITY	UOM	ITEM	DESCRIPTION	UNIT PRICE		AMOUNT
3.00	EA	37009487	3629-5-61 SEALANT FLAME STOPPER	8.810	D	26.43

GROSS PRICE	DISCOUNT	SUB-TOTAL	TAX	NET
29.37	2.94	26.43	1.78	28.21

Red Sealant Flame Proof

Terms net 30 days. Accounts over 30 days subject to 2% service charge.