

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL077010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____		(X3) DATE SURVEY COMPLETED R 07/12/2017
NAME OF PROVIDER OR SUPPLIER HAMLET HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 632 FREEMAN MILL ROAD HAMLET, NC 28345			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
(C 000)	Initial Comments Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on July 12, 2017. There are deficiencies from the Biennial Follow Up Construction Survey that remain to be corrected.	(C 000)			
(C 164)	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of unpleasant odors. Findings on July 12, 2017: a. There was a strong, unpleasant odor down the 100 Hall. b. Room 114-there was a strong unpleasant odor in the room. Interview with Staff revealed that the odor was coming from one resident. They have been seeking medical help in determining what is causing the resident's odor problem.	(C 164)	Executive Director and Housekeeping Manager will perform daily inspections in room 114. Laundry Attendant will remove any soiled laundry from room daily as needed. Direct care staff will observe resident in 114 and perform baths as needed in addition to schedule bath days. Resident was set up with an appointment to see his PCP regarding concern of odor. Community staff purchased toiletries for resident recommended by his PCP. Effective date of correction 8-1-17.		
(C 189)	Building Equipment Maintained Safe, Operating	(C 189)			

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Lustern J. [Signature]

TITLE
Executive Director

(X6) DATE

8-9-17

STATE FORM

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C88E22

If continuation sheet 1 of 2

Division of Health Service Regulation

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(C 189)	Continued From page 1 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the plumbing equipment was not maintained in operating condition. Findings on July 12, 2017: a. Beauty Salon-the sink did not have a vacuum breaker installed. Interview with Maintenance revealed that the part had to be ordered through the home office and is taking longer due to the process.	(C 189)			
(C 199)	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and	(C 199)			

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{C 199}	Continued From page 2 (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (a) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the mechanical exhaust system was not maintained to provide exhaust ventilation at the rate of two cubic feet per minute per square foot. Findings on July 12, 2017: a. The exhaust fans were not working in the following areas: 1.) Room 101 Bath. 2.) Room 111 Bath. 3.) Room 115 Bath. 4.) Room 124 Bath. 5.) Room 129 Bath. 6.) Room 208 Bath. 7.) Laundry Room. b. Room 202 the exhaust fan had been removed. A new fan has been ordered. Interview with Maintenance revealed that none of the fans have been repaired or replaced at this time. The order was submitted to the home office. All parts have to be approved and purchased through the home office and they are waiting on the parts and equipment to be received.	{C 199}	The Hamlet House's contracted maintenance group BMS has placed an order through our corporate office for a vacuum breaker for the beauty salon and for the exhaust fans needed through our Affinity Living Group corporate office. This order is projected to be delivered by 9-7-17. BMS maintenance team estimate this repair will be completed by 9-28-17. Effective date of correction 9-29-17.		

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STATE FORM

Mystic Fradette
8-9-17

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If continuation sheet 2 of 2