PRINTED: 07/12/2017
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL060108	A. BUILDING: 01 B. WING	06/14/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE HAVEN IN HIGHLAND CREEK	5920 MCCHESNEY DRIVE CHARLOTTE, NC 28269

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C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on June 14, 2017. Records indicate this facility was first licensed on June 25, 1997. The facility is currently licensed as a 60 Bed Special Care Unit. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1996 Edition of the North Carolina Building Code, Institutional Occupancy, and the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.	C 000		
C 111	Must Have Current San. & Fire Safety Reports SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION(f) The facility shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not have current sanitation inspection reports available for review. Findings on June 14, 2017: a. A copy of the current kitchen sanitation inspection report was not available for review.	C 111	C111 Sending sanitation inspection With the POC Deficiency Complete	27July2017
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0308 HOUSEKEEPING AND	C 164		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Executive Director 7/24/17

STATE FORM 6899 RWBK21 If continuation sheet 1 of 6

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C 164	Continued From page 1 FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the ceilings were not kept in good repair. Findings on June 14, 2017: a. Service Hall - the ceiling outside of Housekeeping had large yellow water stains along the corridor wall. The sheetrock tape and finish was peeling off.	C 164	C164 The ceiling has been repaired and And in good repair Deficiency Complete	21June2017
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of obstructions and hazards. Findings on June 14, 2107: a. Main Electrical Room - Access to the electrical panels is obstructed by items stored in front of the panels. The boxes were removed at the time of	C 166	C166 Boxes were removed the day of Inspection Deficiency Complete	14June2017

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C 166	Continued From page 2 the survey. b. Room 303 - the cylinder in the door lock is damaged leaving a rough edge that could cause injury. c. Room 314 - the cylinder in the door lock is damaged leaving a rough edge that could cause injury.	C 166	C166 Rooms 303 and 314, the door Handles were changed out Deficiency Complete	4July2017
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (a) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. Failure to maintain fire alarm system devices and equipment in a safe and operable condition could effect all occupants of the facility if the equipment did not function when and as required. Findings on June 14, 2017: a. When a pull station was activated, the alarm did not sound in the administrative wing nor did it sound in the "Charlotte" wing. b. When the alarm was activated, the strobes in the administrative wing did not work. c. The alarm would not go into silence mode.	C 189	C189 Replace notifier AFP-400 fire alarm Panel with a Notifier NFS-640 panel And 4 annunciators with Notifier FDU-80	31Aug2017

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C 189	Continued From page 3 d. Exit door by Room 310 - the magnetic lock did not reengage after the alarm was reset. e. Room 402 - the smoke detector is hanging by its wires. 2. Based on observations, the facility failed to maintain the building in a safe condition. Openings or penetrations in fire rated assemblies may not contain the transmission of smoke or fire. Findings on June 14, 2107: a. Service hall - the trim was missing from the attic access hatch outside of the kitchen. b. Main Electrical Room - there are gaps around the wire bundle where they penetrate the fire resistant rated ceiling at the left wall. c. Riser Room - the ceiling is damaged and there is a small 2" hole where the sprinkler pipe penetrates the fire resistant rated ceiling. d. Riser Room - there is a gap around the conduit where it penetrates the fire resistant rated ceiling to the left of the sprinkler riser. e. Room 411 - a fire sprinkler head escutcheon has dropped down creating a gap in the fire resistant rated ceiling where it is penetrated by the sprinkler pipe. f. "Wilmington" Wing - there is a hole at the sprinkler head in the corridor near the right back exit. g. Screen porch, "Asheville" wing - the escutcheon plate is missing from the sprinkler head leaving a gap in the porch ceiling. h. Room 309 - there is hole in the ceiling where the fire sprinkler head head is missing its escutcheon and the ceiling around the head has water damage. 3. Based on observation, the facility failed to maintain the fire safety equipment in operating	C 189	C189 Magnetic look was repaired and is In operation Deficiency Complete C189 Room 402 smoke head will be Reinstalled and flush with the ceiling C189 Service hall trim to the attic access Will be patched and sealed Main Electrical room the gaps around The wire bundle has been sealed with Fire caulk Deficiency Complete Riser room ceiling damaged has been Repaired and the hole around the Sprinkler pipe has been sealed with Fire caulk Deficiency Complete The gap around the conduit has Been sealed with fire caulk Deficiency Complete Room 411 escutcheon plate will Be reinstalled Wilmington wing hole around the Sprinkler head will be sealed Asheville porch missing escutcheon Plate will be reinstalled Room 309 will reinstall escutcheon And seal the hole. Repair water Damage around the sprinkler head	14June2017 11Aug2017 11Aug2017 21July2017 21June2017 21July2017 11Aug2017 11Aug2017 11Aug2017 11Aug2017

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C 189	Continued From page 4 condition. Obstruction of sprinkler heads may prevent the head from providing fire suppression coverage in the case of a fire. Findings on June 14, 2017: a. Right walk-in freezer in Kitchen - the sprinkler head was obstructed by food storage boxes. The boxes were removed at the time of this survey. 4. Based on observation the facility's fire safety components are not being maintained in a safe operable manner. Doors were blocked open or held open by unapproved devices or methods. All the occupants in the facility could be effected if doors cannot be closed or closed rapidly so as to limit the spread of smoke and fire to the area of origin. Findings on June 14, 2017: a. Room 414 - the door was propped open with a broken stool. b. Room 214 - the door was held open by a wedge. 5. Observations revealed that the doors were not maintained in a safe and operating condition. Findings on June 14, 2017: a. Room 404 - the bathroom door was sticking and difficult to open. This could create a safety hazard if the Resident was in the bathroom and could not get the door open. b. Room 309 - the top hinge on the bathroom door was pulling out of the frame making the door loose and difficult to operate. This is a safety hazard for the Resident if the hinge was to disengage from the frame.	C 189	C189 Kitchen freezer at the sprinkler head Obstructed by food storage. Boxes Removed during inspection Deficiency Complete C189 Room 414 and 214 the doors were Propped open with objects. Objects Were removed and a magnet door Holder was installed Deficiency Complete C189 Room 404 bathroom door was sticking The door was repaired and now closes Properly Deficiency Complete Room 309 top hinge on bathroom door Was pulling out of frame. The hinge was Reinstalled and the door closes properly Deficiency Complete	14June2017 21June2017 19June2017 19June2017

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C 199	Continued From page 5	C 199		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observations, exhaust ventilation was not provided at the rate of two cubic feet per minute per square foot in all areas requiring exhaust ventilation. Findings on June 14, 2017: a. The restroom across from the mailboxes - the fan was not working. b. The restroom in the breezeway - the fan was not working.	C 199	C199 The restroom in the breezeway and Across from mailboxes the vent was Not working. Reinstalled the belt to the Fans and is back in operation Deficiency Complete	24July2017