PRINTED: 08/15/2017
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL017040	A. BUILDING: _____ B. WING _____	08/02/2017

RECEIVED AUG 28 2017 ADULT CARE LICENSURE SECTION RALEIGH

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
G ANTHONY RUCKER REST HOME	1196 HODGES DAIRY ROAD YANCEYVILLE, NC 27379

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D 000	Initial Comments The Adult Care Licensure Section and the Caswell County Department of Social Services conducted an annual survey on August 2, 2017.	D 000		
D 074	10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain bathroom walls and floors, shower walls and floors, toilet area floors, hallway walls and floor, back and front door entry way, baseboards, electrical flip switch covers, and wall air vents clean and in good repair in residents' bathrooms common and living areas. The findings are: Observation of the first hallway bathroom on 8/02/17 at 10:00 am revealed: -The grout on the floor tiles was yellow-brown in color. -There were yellow colored stains at the front base of the toilet. -The grout around the base of the toilet was stained a yellow-brown color -The floor molding tiles had dark brown colored what appeared to be dirt build-up at the wall edges in the room.	D 074	12/31 The administrator will assure that the tiles are cleaned and the stain in front of toilet is cleaned and that the dirt build-up at wall in edges of bathroom is cleaned.	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Beverly L. Rucker — administrator — 8/23/17

STATE FORM 6899 — S3OX11 — If continuation sheet 1 of 11

G. Anthony Rucker — coadministrator — 8/23/17

Reviewed & Accepted
KEdwards
9/8/17

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D 074	Continued From page 1 -There were scratches and missing paint on the walls, with exposed sheetrock. -The triple light switch cover was coated in yellow colored stains and had a dark brown colored substance on the inside edges of the flip switches. -The water line fixtures under the sink and the sink faucet base were rusted. -The tiles behind the sink were covered with a yellow colored stain. -The shower curtain had what appeared to be mold and dark brown colored stains along the bottom edge. -The shower curtain rod, attached to the wall in a U-shape was bent down toward the floor. -The shower stall tile grout had dark brown colored dirt build-up along the wall edges and corners. -There was a tan colored coating over the shower flooring. -The ceiling above the shower had missing pieces of spray on coating paint. -The wood door to the bathroom was stained with dark brown colored smudges; the bottom edge of the door was dented and missing small pieces of veneer. Observation of the second hallway bathroom on 8/02/17 at 10:15 am revealed: -The triple light switch cover was coated with yellow colored stains and had a dark brown colored substance on the inside edges of the flip switches. -The grout on the floor tiles had yellow-brown colored stains. -There were yellow stains, that appeared to be urine, at the base of the toilet and the grout around the base of the toilet was stained yellow-brown. -The wall tiles behind the toilet had yellow and	D 074	12/31 Administrater will assure that scratches are repaired and sheetrock is repaired. 12/31 Administrater will assure that light switches are cleaned. 12/31 Administrater will assure that line fixtures are repaired from rust and that the shower curtain is replaced and that the shower rod is replaced or fixed 12/31 Administrater will assure that tile grout are cleaned and edges are corner 12/31 Administrater will assure that the shower floor is cleaned 12/31 Administrater will assure that ceiling in bathroom is repaired 12/31 Administrater will assure that the bathroom door stains are removed 12/31 Administrater will assure that light switch is cleaned 12/31 Administrater will assure that yellow-brown stains are removed 12/31 Administrater will assure that urine stains are removed	

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D 074	Continued From page 2 brown colored stains. -The water line covers under the sink and the faucet base were rusted. -The floor molding tiles had a dark brown color that appeared to be dirt build-up at the wall edges of the room. -The air intake cover was coated in light brown colored dust, with dark brown colored dirt build-up at the corners and edges. - There were yellow-gray colored stains on the shower curtain. -There was a 6"x 1/2" dark brown colored stain across 2 tiles at eye level in the shower. -The wall tiles in the shower had yellow and brown colored stains. -The wood door to the bathroom had dark brown colored smudges, was dented, and missing pieces of veneer at the bottom edge of the door. Observation of the facility hallway and doors on 8/02/17 at 10:45 am revealed: -The hallway back and front metal doors were covered in dark brown and black colored stains. -The door push bars were coated with dark brown colored build-up of dust. -There were gray, black, and tan smudges across the bottom 2-1/2' of the doors. -The metal threshold was coated with brownish-black built-up dirt and the thin edging of the threshold was torn and missing a torn out 6" section in the middle. -The full length of tile flooring in the hallway had yellow-brown stains and a build-up of dirt at the corners and along the floor molding. -The hand railing wood finish was scratched across the top of the railing and was grayish-brown in color. -The corners of each entry way were missing paint, the sheetrock was dented, the metal protective edging at the corners were missing	D 074	Administrator will assure that brown stain stains 12/31 Administrator will assure that pipes are repaired from rust and that the tiles are cleaned. 12/31 Administrator will assure that air intake covers are dusted. 12/31 Administrator will assure that shower curtain is replaced 12/31 Administrator will assure that tiles are cleaned 12/31 Administrator will assure that shower is clean Administrator will assure that 12/31 bathroom is cleaned and smudges removed. Administrator will assure that 12/31 metal door at back and front (the piece across the bottom) be replaced. Administrator will assure that push bars are cleaned Administrator will assure that 12/31 metal threshold across bottom of doors be cleaned and the missing piece be replaced. Administrator will assure that 12/31 yellow brown stains in hallway are cleaned. Administrator will assure 12/31 that each entry way is painted and sheetrock replaced and the edging repaired.	

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D 074	Continued From page 3 paint and were visible. Observation of the living room on 8/02/17 at 11:20 am revealed: -The room's tile flooring had a yellow-brown color coating over the entire surface of the floor. -The room's baseboard's top and bottom edges had a build-up of dirt and dust. -There were scratches in the flooring tiles throughout the room. -There was a heavy coating of brown colored dust on the air vent on in the front wall. -The entry way wall corners were heavily scratched, dented, and missing paint. Observation of the dining room on 8/02/17 at 2:30 pm revealed: -The entry way wall corners were heavily scratched, dented, and missing paint. -There was brownish- black colored stains and dirt build-up on the floor molding. -There were yellow-brown and purple colored smears on the chair railing. -The ceiling air vents were rusted. Interview on 8/02/17 at 2:15 pm with 2 residents revealed: -They knew there were some scratches on the walls, but the wheelchairs would sometimes bump them when turning corners. -They really did not notice much else. -They had not complained to the Administrator. -There had been some painting done not too long ago,but could not recall when. Interview on 8/02/17 at 2:55 pm with the Supervisor/Medication Aide (MA) revealed: -She was aware of the stains in the flooring of the bathrooms, hallway, and dining room. -Sweeping and mopping were done every day,	D 074	12/31 Administrator will assure that living room floor is cleared and that the baseboards are cleared and free of dust and dirt 12/31 Administrator will assure that air vent on front wall is cleared Administrator will assure that corners are repaired. 12/31 Administrator will assure that walls are repaired from dents and scratches Administrator will assure that floors are cleared 12/31 Administrator will assure that smears on hand rail be replaced Administrator will assure that rust from air vent is removed	

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D 074	Continued From page 4 but there were some stains and build-up staff could not get clean with scrubbing. -There had been some repairs and painting done (could not recall when), but the walls and doors would get scratched by residents with wheelchairs. Interview on 8/02/17 at 6:45 pm with the Administrator revealed: -She was not aware of the housekeeping concerns until this interview, as she did not come to the facility often to check on maintenance needs. -Her family member was responsible for letting her know if there were repairs to be done. -There had been painting done (could not remember the date). -She was writing down all of the areas in need of repair throughout the house and would have them fixed. The administrator's family member was not available for interview.	D 074		
D 076	10A NCAC 13F .0306(a)(3) Housekeeping And Furnishings 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain furniture clean and in good repair in the common living room and in 5 of 6 resident rooms including sofas, chairs, bed and	D 076		

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D 076	Continued From page 5 air-conditioner covers. The findings are: Observation on 8/2/17 at 10:00 a.m. of resident room #2 revealed: -There was a pink vinyl chair that had cracks in the vinyl that covered the entire seating area. -There was a hospital bed that had a hole on the footboard of the bed that was approximately 4 inches wide and 6 inches tall. Interview on 8/2/17 at 10:10 a.m. with a resident residing in room #2 revealed he did not know what happened to the bed or chair. Observation on 8/2/17 at 10:15 a.m. of resident room #5 revealed a vinyl chair with a crack in the seating area that was ¼ inch wide and approximately 10 inches long. Interview on 8/2/17 at 10:20 a.m. with a resident residing in room #5 revealed: -The chair had been like that since he had moved in. -He had been there for approximately 2 years. Observation on 8/2/17 at 10:50 a.m. of resident room #6 revealed: -There was a vinyl chair that had multiple cracks on the back of the seating area. -The vinyl chair had approximately 20 holes within the cracked area. -There was an air-conditioner unit that the front cover was missing revealing the interior parts of the unit. -There were multiple scratches on the footboard legs of the bed by the door. Interview on 8/2/17 at 10:51 a.m. with a resident	D 076	12/31 Administrater will assure that pink chair is replaced 12/31 Administrater will assure that hospital bed is removed or replaced. 12/31 Administrater will assure that chair is removed and replaced 12/31 Administrater will assure that chair is removed and replaced 12/31 Administrater will assure that air condition unit front be placed back on the unit Administrater will assure that footboard of bed is repaired	

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D 076	Continued From page 6 residing in room #6 revealed: -She did not know what happened to the chair "it has been like that." -She did not know what happened to the air-conditioner cover but thought her roommate had broken when it she "rocks her knees back and forth" standing in front of the unit. -She did know the air-conditioner cover was broken and had reported it to the staff (did not remember the date). Interview on 8/2/17 at 5:48 p.m. with the Supervisor/MA revealed: -She did not know the air-conditioner cover had fallen off. -Those air-conditioners were no longer in use. -She would have the front air-conditioner cover repaired. Observation on 8/2/17 at 5:00 p.m. of resident room #1 revealed: -There was a pink vinyl chair that had multiple cracks in the seat area. -There was a teal vinyl chair that had vinyl missing from the left hand arm that was approximately 4-5 inches long and 1-2 inches wide. Interview on 8/2/17 at 5:05 p.m. with a resident residing in room #1 revealed: -She did not know what happened to the chairs. -She felt that they had "just worn out." -The chairs had been there a long time (did not remember how long). Observation on 8/2/17 at 5:43 p.m. of resident room #4 revealed a teal colored vinyl chair that had a split in the vinyl approximately 8 inches long and ¼ inch wide.	D 076	12/31 Administrator will assure that chair is removed and replace Administrator will assure that teal chair is removed and replaced. 12/31 Administrator will assure that teal color chair is removed and replaced	

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D 076	Continued From page 7 Observation on 8/02/17 at 11:25 am of the common living room revealed: -There were 2 upholstered high back arm chairs, 2 multicolored patterned sofas, and an upholstered ottoman in the room. -There were grayish-black and black smudges covering the top and sides of the arm rests, the head rest areas, and the back cushions of both sofas. -The veneer of the wood trim around the front and sides of the sofas had been scratched off. -There were yellow-brown stains on the top of the ottoman. -There were black smudged stains on the tops and sides of the arm rests and the side and middle head rest area of the chairs. -The fabric was worn and faded in the seats and back. -One chair was missing a back leg; the chair was secured to the wall and windowsill; the chair did not move when tested. -There was an attached air conditioner below the front window that was not in use, but the open vents were coated with dust and had dried leaves inside the front panel. Interview on 8/02/17 at 11:35 am with a resident seated in the commpn living room revealed: -The living room was a comfortable place where he liked to spend time. -His favorite spot was at the end of the sofa next to the bookcase. -The stains on the sofas and chairs had been there a long time (did not remember how long); he was used to seeing them. -The arm chairs were old, he did not sit in them. -The resident had not noticed the dust and dried leaves in the air conditioner vent and said that air conditioner was not used anymore. -He was used to the room, it was comfortable.	D 076	12/31 Administrator will assure that sofas are cleaned headrest and the arm rest. 12/31 Administrator will assure that ottoman is cleaned 12/31 Administrator will assure that chair is removed with the broken leg 12/31 Administrator will assure that air conditioner be cleaned and leaves removed	

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D 093	Continued From page 9 Observation on 8/2/17 at 5:30 p.m. of resident room #3 revealed the over-head light over the bed by the window needed a string long enough for the resident to be able to reach when in the bed. Observation on 8/2/17 at 5: 30 p.m. of resident room # 5 revealed the over-head light over the bed by the window needed a string long enough for the resident to be able to reach when in the bed. Observation on 8/2/17 at 10:51 a.m. of resident room #6 revealed: -The glass cover on the overhead light in the center of the room was broken. -The light bulb in the light over the residents' bed by the door did not work. Interview with resident residing in room #6 on 8/2/17 at 10:51 a.m. revealed that they had reported the light needed a light bulb to the staff and it had not been replaced. Interview with SIC on 8/2/17 at 5:48 p.m. revealed: -She was responsible for replacing light bulbs when they needed to be replaced. -She was not aware of the light not working. -She would replace the bulb and have the broken fixture cover repaired. -She would have strings repaired. Telephone interview with the Administrator on 8/02/17 at 6:47 p.m. revealed -The Administrator was unaware of the condition of the lights in the residents' rooms. - She was not aware of the condition of the furnishings in the residents' rooms; she did not go out and check on things often.	D 093	12/31 1-Administrater will assure that string is placed on light long enough for resident to reach when in bed 12/31 Administrater will assure that string is replaced on light long enough for resident to reach. 12/31 Administrater will assure that glass cover be replaced Administrater will assure that light bulb is replaced [redacted] builders will be doing the repairs and said due to the work that need to be done this was the date that he could be done he said if you have have any question please call him or let me know his name is [redacted]	

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D 093	Continued From page 10 - Obtaining a maintenance person to come to the facility was a family member's job; she did not know how often the family member went to the facility to check on things. - She did not know if a repair person had been to the facility (could not remember), one comes if we call. -She wanted to make a list of the items to be repaired. The administrator's family member was not available for interview.	D 093		