Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL041010	A. BUILDING: 01 B. WING _____	08/17/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PIEDMONT CHRISTIAN HOME	1510 DEEP RIVER ROAD HIGH POINT, NC 27265

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay and Ed Miller conducted on August 17, 2017. Records indicate this facility was first licensed on April 1, 1965. The facility is currently licensed for 93 Beds including a 24 Bed Special Care Unit. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds, the 1977 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure and applicable portions of the 1958 Edition of the North Carolina Building Code(s), Institutional Occupancy. Deficiencies were cited that require a Plan of Correction.	C 000		
C 101	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;	C 101		

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C 101	Continued From page 1 This Rule is not met as evidenced by: 1. Based on observation, the facility did not meet the code requirements in effect at the time of renovation or alteration. Review of records revealed that the facility had converted 24 beds of one wing to a Special Care Unit in 2014. Findings on August 17, 2017: a. MCU - the bedroom closets do not have any form of automatic fire detection or sprinkler protection. one b. MCU - ~~two~~ closets were added at the nurses' station during renovations which occurred when converting to a special care unit. These closets were not provided with automatic fire detection or sprinkler protection. 2. Based on observation, the facility did not provide proper identification and direction for all required exits per the building code requirements in effect at the time of construction or renovation. Findings on August 17, 2017: a. 300 Hall - the side exit into the courtyard by the nurses' station did not have a lighted exit sign. The exit is not visible from the corridor and there is not a directional exit sign at the corridor junction.	C 101	a. Did not need per local City Inspector. (See Attachment) b. Shop drawing submitted to City of High Point. Aqua Fire Protection to install.	8/31/17 8/31/17 9/30/17 9/22/17
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe	C 160		

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C 160	Continued From page 2 condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside grounds were not maintained in a clean and safe condition. Findings on August 17, 2017: a. 300 Hall exit - the soffit at the exit door is deteriorating and there is a small hole in the plywood panel that will allow pests to enter the facility.	C 160	a. Soffit replaced.	8/30/17
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the facility did not maintain the walls clean and in good repair. Findings on August 17, 2017: a. Exterior Riser Room - the bottom 8" +/- of the exterior wall is black with mold. 2. Based on observation, the facility did not maintain the resident bathrooms free of unpleasant odors.	C 164	a. Bottom 2 feet of drywall is being removed, mold is being treated and cleaned. Drywall to be replaced.	9/26/17

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C 164	Continued From page 3 Findings on August 17, 2017: a. Bath off of Room 203 - had a strong, unpleasant odor.	C 164	a. Addressed and taken care of.	8/17/17
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the hand grips were not maintained in a manner that insures the safety of the residents to prevent them from falling. Findings on August 17, 2017: a. Restroom by Room 405 - the hand grip for the toilet was loose. 2. Observations revealed that the electrical outlets were not maintained in a safe manner to prevent injury to the residents. Findings on August 17, 2017: a. MCU- left bathroom by nurses' station - the light fixture had a nonGFCI outlet in the fixture. b. Receptionist's Office - several power chords were pigtailed together.	C 166	a. Hand grip tightened if fixed a. Child safety plug installed. b. Power surge adapter replaced the unsafe situation.	8/23/17 8/31/17 8/31/17
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT	C 189		

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C 189	Continued From page 4 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety equipment systems in a safe condition. Holes or gaps at penetrations in the fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on August 17, 2017: a. Exterior Riser Room - the two hanger rods are pulling away from the ceiling leaving damaging the fire resistant ceiling rating. b. Exterior Riser Room - there is an electrical junction box in the fire resistant ceiling that is open on all sides. c. 400 Hall Biohazard Room - there is a hole at the sprinkler head. d. 200 Hall Living Area - the escutcheon plates for four (4) heads were damaged or had fallen off. e. 200 Hall Biohazard Room - there were several open penetrations at the conduit penetrating the building exterior wall in the storage room. f. 100 Hall Utility Room - there were openings where the electrical panel conduit penetrated the ceiling. g. 100 Hall Utility Room - some of the data/phone conduits had been sealed with foam caulking. h. 100 Hall near Room 112 - two fire sprinkler	C 189	—a. Caulked — —b. Caulked - —c. Hole caulked — — d. The escutcheon plates were repaired — e. Caulked. —f. Caulked — —g. Caulked — —h. Two fire sprinkler heads →	8/30/17 8/30/17 8/30/17 8/31/17 8/30/17 8/30/17 8/30/17

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C 189	Continued From page 5 heads have dropped down creating a gap in the fire resistant rated ceiling where it is penetrated by the sprinkler pipe. i. Boiler Room - ceiling penetrations occurred at the plumbing pipe. j. Dining Room - a fire sprinkler head escutcheon has dropped down creating a gap in the fire resistant rated ceiling where it is penetrated by the sprinkler pipe near the dining room entry door. 2. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage. Findings on August 17, 2017: a. Inner courtyard - the exit light/sign on the inner courtyard gate did not appear to be lit nor did it light on the battery test. b. The exit light/sign at the courtyard door did not work. 3. Based on observation electrical emergency/safety related equipment is not being maintained in safe operating condition. Failure to maintain electrical emergency safety equipment in safe and operable condition could effect occupants of the facility if the equipment did not function when and as required. Findings on August 17, 2017: a. 400 Hall Med Room - the outlets on either side of the sink indicate on a tester that they are GFCI outlets, but did not trip with the tester. 4. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke	C 189 h. continued i. j. a. b. a.	were caulked. Caulking completed Fire caulked. The exit light/sign has been ordered. Venture Electric will install. (See Attachment) Exit Light/sign has been repaired and working. GFCI are being installed by Venture Electric.	8/30/17 8/30/17 8/30/17 9/22/17 8/31/17 9/22/17

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C 189	Continued From page 6 compartment could be effected if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on August 17, 2017: a. Room 107 - the corridor door does not latch when closed. 5. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. Failure to maintain fire alarm system devices and equipment in a safe and operable condition could effect all occupants of the facility if the equipment did not function when and as required. Findings on August 17, 2017: a. Fire alarm head #18 in the main foyer did not set off the fire alarm when sprayed with canned smoke.	C 189	a. Fixed a. Fixed	9/5/17 8/23/17
C 195	Hot Water System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	C 195		

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C 195	Continued From page 7 This Rule is not met as evidenced by: 1. Observations revealed that the hot water temperature at all fixtures used by residents was not maintained at a minimum of 100 degress F without exceeding 116 degrees F. Findings on August 17, 2017: a. 300 Halls - the mixing valve ont eh water heater for the 300 hall was broken. A replacement was ordered on August 11, 2017. At the time of this survey, the water temperature in the 300 hall was 90 degrees F.	C 195	___a. Mixing valve replaced and installed.	8/31/17

NC License # FS28837 / SC License #FSC1717 / WV License #WV054927

Date: 8-31-17

To: Piedmont Christian Home
1510 Deep River Road
High Point, NC 27265

Attn: Mary Dorgan

Re: Sprinkler for new Storage Room

Mary:

We will be submitting a shop drawing to the City of High Point today for this room and install the sprinkler after we receive approval.

Please let me know if you have any other questions or concerns.

Yours truly,
Aqua Fire Protection Company

Michael D. Gillette

Michael D. Gillette, SET
President

NICET Level IV (Water-Based Systems Layout)
NICET Level III (Inspection and Testing of Water-Based Systems)
mike@aquafireprotection.com

Gmail by Google

Mary Dorgan <mdorgan@piedmonthome.com>

Re: Sprinklers

2 messages

Mary Dorgan <mdorgan@piedmonthome.com> Thu, Aug 31, 2017 at 8:56 AM
To: herman.hoffner@highpointnc.gov

Herman,

Per State Construction Inspector - Suzanna Fay said to check with City regarding closets on Memory Care having sprinklers. State is requiring a statement from you to be included in our report due by Sept. 13th.

Thanks for your assistance in this. PCH very much appreciates the fact that we do not have to have this major expense.

Mary Dorgan

HERMAN HOFFNER <herman.hoffner@highpointnc.gov> Thu, Aug 31, 2017 at 2:04 PM
To: Mary Dorgan <mdorgan@piedmonthome.com>
Cc: DARRELL LONG <darrell.long@highpointnc.gov>

Thanks Mary, per current 2012 N C Building code 407.2.3 Mental Health treatment areas, your facility meets our required codes, the closets are all located inside each room and do not open to the rated corridors, therefore are not required to be sprinkled. I have also spoke to one of our fire marshals and their codes do not require these areas to be sprinkled as well. Please feel free to contact me with any further or future questions. Sincerely, Herman Hoffner. CEO,III City of High Point NC

[Quoted text hidden]

EXITRONIX
emergency lighting

VEX-WPC Series

Wet Location LED Exit Combo

The VEX-WPC Series is engineered to perform in the most extreme environments. A fully gasketed polycarbonate lens and 5VA housing enable the VEX-WPC to be installed in locations that require wet location rated protection.

Model: Date:

Accessories:

Job Name: Type:

FEATURES

- Ideal for wet location applications in extreme conditions
- UV stabilized, impact and corrosion resistant 5VA plastic enclosure with one-piece, molded, weather-proof gasket
- Impact-resistant, polycarbonate shield offers extreme protection
- Universal Mounting - Ceiling, wall or end mount
- Up to 45ft spacing for path of egress
- Adjustable LED lamp heads feature 3.6W (3 LED's x 1.2w) per head
- Remote capable (6 volt) - up to 7.2 watts
- Low voltage disconnect eliminates deep discharge (G2 only)
- Brownout (G2 only)
- Short circuit protection
- Maintenance-free NiCad battery - rated 32°F to 122°F (0°C to 50°C)
- UL Listed 90 minute emergency run time, 24 hour recharge time
- Constant, uniform illumination by long-life, high intensity, red or green LEDs
- Fully-illuminated 6" characters with 3/4" stroke
- Optional Guardian Self-Test/Self-Diagnostics (G2) available
- Optional internal battery heater (IH) allows operation in tempeatures as low as -4°F to 122°F (-20°C to 50°C)
- Standard finishes: Gray, Black or White
- Field selectable directional chevrons included for all configurations
- 120/277V dual primary, 60Hz input

WARRANTY

Any component that fails due to manufacturers defect is guaranteed for 5 years with a separate 5 year pro-rated warranty on the battery. The warranty does not cover physical damage, abuse or instances of uncontrollable natural forces. See the full Exitronix warranty document for detailed information.

5/5 WARRANTY

ORDERING INFORMATION Example: VEX-WPC-1-R-W-G2

Series	# of Faces	LED Color	Finish	Options (Factory Installed)
VEX-WPC	1 = Single Face	R = Red	W = White w/White Face	G2 = Self-Test/Self-Diagnostics
	2 = Double Face	G = Green	B = Black w/Black Face	IH = Internal Battery Heater
			G = Gray w/White Face	R[1] = Remote Capable
				TRH = Tamper Resistant Hardware

Notes	Accessories[2] (Field Installed)
[1] 6V up to 7.2W	WG-5 = Wire Guard, Back Mount
[2] Order as separate line item	XG-6 = Poly Guard, Back Mount
	RL1-WP = Single Remote Lamp With Mounting Plate
	2RL1-WP = Double Remote Lamp With Mounting Plate

CONSTRUCTION

The VEX-WPC consists of a precision-molded housing constructed of 5VA flame retardant, impact resistant, corrosion proof, UV stable polycarbonate plastic with one-piece, molded, weatherproof gasket. Units resist denting, peeling and scratching.

ILLUMINATION

Illumination of the exit face is achieved with ultra bright, energy efficient, long-lasting red or green LEDs provide reliable, uniform illumination.

Adjustable LED lamp heads feature 3.6W (3 LED's x 1.2w) per head and provide optimal center-to-center spacing.

ELECTRICAL

Input

Dual-voltage input 120 or 277VAC @ 60Hz

Nickel Cadmium Battery - NiCad

Exitronix NiCad batteries are maintenance-free with a life expectancy of 15 years. NiCad batteries offer high discharge rates and continue to perform in a vast temperature range from 32°F to 122°F (0°C to 50°C).

Brownout Circuit (G2 only)

Brownout circuit monitors the line voltage, as the line voltage sags and can no longer illuminate the exit sign to meet UL 924 visibility test, the emergency circuit will turn on to supply a portion or all the power to illuminate the sign for a minimum of 90mins until the line voltage is restored.

Low Voltage Disconnect (G2 only)

When the battery's terminal voltage falls below predetermined levels, the low-voltage circuit disconnects the emergency lighting load. The disconnect remains in effect until normal power is restored, preventing deep battery discharge and improving the life of the battery. The disconnect will also automatically reconnect the load circuit once the battery voltage returns to a normal value after charging.

Solid-State Transfer

The circuit features solid-state switching for emergency lamps, eliminating concerns of damaged contact or mechanical failures associated with relays. The switching circuit detects a loss of line voltage and automatically switches to emergency mode.

Manual Test Magnet

The VEX-WPC provides manual testing by utilizing a magnet against the unit in a specific pattern. Patterns are as follow:

- To initiate a 30 second test, touch and pull away magnet once within two (2) seconds; FLASHING Green
- To initiate a 30 minute test, touch and pull away magnet twice within two (2) seconds; BLINKING Green "2" times
- To initiate a 90 minute test, touch and pull away magnet three times within two (2) seconds; BLINKING Green "3" times
- Interruption, touch and hold magnet for 3-5 seconds
- System reset, touch and hold magnet for more than six (6) seconds

INSTALLATION

The VEX-WPC Series is supplied with a die-cast aluminum mounting plate which allows for top and end mount. Universal knockout on back plate allows for wall mount. Suitable for indoor, outdoor, damp, or wet location applications.

Guardian Self-Test/Self-Diagnostics (Option: G2)

The Guardian function is factory preset without any field adjustments. The Guardian Self-Test feature performs the following test:

- On-line real time monitoring of battery and LED(s): Which identifies battery charging, disconnections, and failure of LED(s).
- Self-testing and a 30 second discharge once every 30 days. After AC power has been supplied for 24 hours.
- Self-testing and a 30 minute discharge once every 180 days, after AC power has been supplied for 24 hours.
- Self-testing and a 90 minute discharge once every 365 days, after AC power has been supplied for 24 hours.

Remote Capable - (Option: R)

For the VEX-WPC Series, the "R" option provides the unit with an additional 7.2 watts of remote power for use with RL1-WP Series remote lamps (ordered separately).

Internal Heater - (Option: IH)

The internal heater option on this fixture is designed to extend the operating temperature range of this unit down to -4°F to 122°F (-20°C to 50°C).

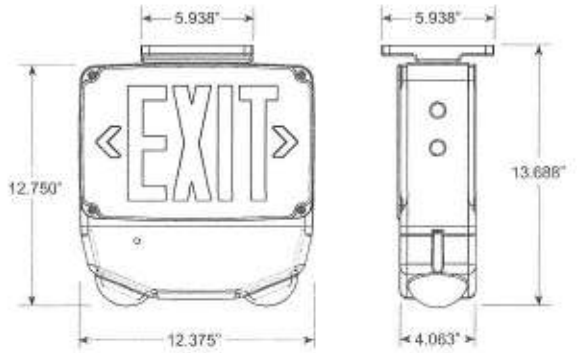
Tamper Resistant Hardware - (Option: TRH)

Tamper resistant hardware adds an additional layer of protection to the unit, preventing unwanted access to the interior of the unit or removal of the face plates.

CONFORMANCE TO CODES & STANDARDS

The VEX-WPC Series is UL Listed and meets or exceeds the following: UL 924, NEC requirements and NFPA 101.

DIMENSIONS



REMOTE LAMPS (Order Separately)

FEATURES

- Each lamp contains 15 long lasting, efficient ultra-bright white LEDs totalling 1 watt per head

RL1-WP

2RL1-WP

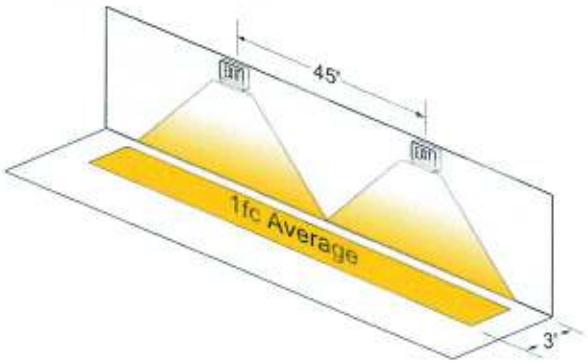
REMOTE ORDERING INFORMATION **Example:** RL1-WP

Series
RL1-WP = Single Remote Lamp With Mounting Plate
2RL1-WP = Double Remote Lamp With Mounting Plate

Order remote lamps as separate line item

SAMPLE PHOTOMETRICS

Using multiple units mounted at a typical 7.5' delivers 45' center-to-center spacing on a 3' wide egress path.



Using multiple units mounted at a typical 7.5' delivers 40' center-to-center spacing on a 6' wide egress path.