STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL001140	A. BUILDING: _____ B. WING _____	R 10/23/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CREEKVIEW FAMILY CARE HOME	3524 DICKEY MILL ROAD MEBANE, NC 27302

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments The Adult Care Licensure Section conducted a Follow-up Survey on 10/23/17.	{C 000}		
{C 074}	10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure floors in residents' bathrooms and floor coverings in the living room were kept clean. The findings are: Interview on 10/23/17 at 9:05 a.m. with the Assistant to the Administrator/Nurse Manager revealed: - There had been a lot of repairs and painting completed. - There had been no further signs of vermin in the house. - The handyman had a lot of work to do in their "homes" and got to each problem needed in turn. - She would get the handyman to fix the hole in bathroom #3. - The Administrator was aware of the ongoing problems in the facility and some of the areas left were to be worked on soon. - The staff should be cleaning the facility and bathrooms floors daily and she would check behind them.	{C 074}		

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{C 074}	Continued From page 1 Observation on 10/23/17 at 9:30 a.m. of the living room revealed: - The carpet in the living room had a brown stain in front of the couch where residents sat. - A light gray stain circular in shape was next to the front left leg of a table near the exit to the bedroom hallway. Interview on 10/23/17 at 4:20 p.m. with the Supervisor-In-Charge (SIC) revealed: - The the living room rug had been in this condition since she started work in the summer of this year. - She had not known the facility to shampoo the rug but they may have when she was not in the facility. - She swept and vacuumed the carpet daily. - She did know how the stains on the carpet got there. Interview on 10/23/17 at 10:30 a.m. with a resident sitting in the living room revealed he thought the rug was alright and had not seen anyone shampoo the carpet. Observation of resident bathroom #1 on 10/23/17 at 10:58 a.m. revealed: - A brownish stain was on the floor around the base of the pedestal of the commode. - The floor had dirt particles and smears throughout with a dirt build-up in the corners. - A dirty mop head and bucket were next to the commode. - There was a brown colored stain on the floor around the base of the commode. - There were dark brown stains on the floor next to the commode where the bucket and mop head were.	{C 074}		

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{C 074}	Continued From page 2 Interview on 10/23/17 at 11:03 a.m. with a resident who used bathroom #1 in the hallway revealed he had been in the facility for a length of time (no date provided) and the bathroom condition had been that way since he was admitted and he did not have a problem with the housekeeping. Observation on 10/23/17 at 11:04 a.m. of bathroom #2 revealed a build-up of dust and dirt particles in the corners. Interview on 10/23/17 at 4:24 p.m. with a resident residing in the room with bathroom #2 revealed: - The bathroom condition had been that way since he was admitted at the beginning of 2017. - He thought staff cleaned the floors but had not seen them clean the shower. - They had made some repairs of the walls. Observation on 10/23/17 at 11:04 a.m. of bathroom #3 revealed - There is a golf ball size hole beside the pipe extending from the floor to the left of the toilet in bathroom #3. - There was no escutcheon cap around the pipe opening to prevent vermin from entering the bathroom from under the house. - There was a brownish ring on the floor around the pedestal base of the commode. - The sanitary seal was missing around the base of the pedestal of the commode. Interview on 10/23/17 at 11:20 a.m. with a resident residing in bedroom/bathroom #3 revealed: - There had been some repairs of the ceiling in the bathroom. - He did not realize there was a hole in the floor where the water pipe came out and was attached	{C 074}		

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{C 074}	Continued From page 3 to the commode. - He had not seen any vermin in the bathroom or bedroom that might have come through the hold leading to under the house. Interview on 10/23/17 at 12:11 p.m. with the handyman revealed: - He was in the facility often fulfilling the list of things to fix. - The Administrator would give him a list or the day and he would go through it and make the repairs. - He had fixed the cracked walls and door frames and had painted almost the whole facility recently. - He said the commodes had the base sanitary ring missing and he would replace them. - He was not aware of the hole for the commode pipe in bathroom #3. - It had not been on any of the fix it lists recently. - He said the escutcheon plate was missing and it had not been placed when the pipe was put in. - He would place the escutcheon plate around the pipe and the sanitary ring at the base of the commode pedestal. Interview on 10/23/17 at 4:20 p.m. with the a.m. with the SIC revealed: - She cleaned the bathrooms daily and there was not aware of a deep cleaning schedule. - Staff members would let the Administrator or the Assistant to the Administrator/Nurse Manager know if there needed to be repairs. - The Administrator would call the handyman and give authorization for him to make the necessary repairs. - The repairs were an ongoing problem with the resident population in the home. but there had been a lot of painting. - She was not aware of the hole in the floor in the bathroom.	{C 074}		

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{C 074}	Continued From page 4 - She had not seen any vermin in the home. - The Administrator and assistant to to the Administrator/Nurse Manager were aware of the needed repairs and they were to be fixed soon.	{C 074}		
C 078	10A NCAC 13G .0315(a)(5) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observations, interviews the facility failed to assure 2 of 3 bathroom sinks, a shower and 1 tub and 2 commodes were maintained in a clean and orderly manner. The findings are: Observation on 10/23/17 at 11:02 a.m. of resident hallway bathroom #1 revealed: - The resident sink had a dirty dark ring around the inside with black brown stains around the drain hole. - The sink rim had brownish black smears on it. - The soap bar on the dirty rim had a black dirty build-up in the letters of the brand name of soap carved in it. - The sink vanity top had a dirty brown ring around the base of the sink. - The was dirty shower chair in the bath tub.	C 078		

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C 078	Continued From page 5 - The walls of the the bath tub had a dirty ring and brown black smears. - The bottom of the bath tub had dirty particles through out and brownish stains in the bottom and around the drain. - A dried out white washcloth stained a gray color was wadded up on the bottom of the tub. - The inside of the commode bowl had a dark brown stained rim under the lip of the seat rest. - There were streaks from the top of the bowl down of a gray and bluish color. - There was a ring of black and brown color above the drain hole and between this ring and the drain hole it was stained a yellow color with dark stains in areas through out. - The floor attachment screw was missing the cover and it was rusted. Interview with a resident on 10/25/17 at 11:15 a.m. who used the hallway bathroom #1 revealed: - Staff had not cleaned it today after another resident had used the shower. - Staff cleaned the bathrooms daily. - He did not have a problem with the housekeeping of the bathroom. Observation on 10/23/17 at 11:04 a.m. of bathroom #2 revealed: - The shower floor was stained a brownish rust color. - The shower walls had black smears. - The sink had a soap scum ring around the inside. - The commode had streaks of bluish gray stains from the top rim down to the drain hole. Interview with a resident who resided in bedroom #2 on 10/23/17 at 9:30 a.m. revealed: - He saw staff cleaning bathrooms but not every day.	C 078		

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C 078	Continued From page 6 - He had not noticed the sink and shower in bathroom #2. - The facility looked better now with the painting and the fixing of the wall in the dining room. Interview on 10/23/17 at 9:05 a.m. with the Assistant to the Administrator/Nurse Manager revealed: - The handyman had a lot of work to do in their "homes" and got to each problem needed in turn. - The Administrator was aware of the ongoing problems in the facility and some of the areas left were to be worked on soon. - The staff should be cleaning the bathrooms, commodes, tubs, showers and floors daily. - She would check behind the cleaning to ensure compliance. Interview on 10/23/17 at 4:20 p.m. with the Supervisor-In-Charge revealed: - She cleaned the bathrooms daily and there was not aware of a deep cleaning schedule. - She used a scouring powder to scrub sinks, the tub, showers on her hands and knees every other day but they did not come clean. - The Administrator and Assistant to the Administrator/Nurse Manager were aware of the needed areas to be repaired and cleaned.	C 078		
{C 256}	10A NCAC 13G .0904(a)(1) Nutrition and Food Service 10A NCAC 13G .0904 Nutrition and Food Service (a) Food Procurement and Safety in Family Care Homes: (1) The kitchen, dining and food storage areas shall be clean, orderly and protected from contamination.	{C 256}		

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{C 256}	Continued From page 7 This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the kitchen and food storage areas were protected from vermin and to ensure the stove/oven, sink, counters, refrigerator/ freezer in the kitchen and refrigerator/freezer in the outside storage room and dry storage closet next to the air handler were clean and orderly. The findings are: Interview on 10/23/17 at 9:05 a.m. with the Assistant to the Administrator/Nurse Manager revealed: - There had been a lot of repairs and painting completed. - There had been no further signs of vermin in the house. - The handyman had a lot of work to do in their "homes" and got to each problem needed in turn. - The administrator was aware of the ongoing problems in the facility and some of the areas left to be worked on soon. - The staff should be cleaning the bathrooms and floors daily. Observation on 10/23/17 at 9:10 a.m. of the kitchen revealed: - The small table with chairs at the kitchen window had a sticky fly strip hanging down next to one of the chairs. - The fly strip was up against the window frame right next to the chair at the table. - The sticky fly strip had dead flies on it and some of the the sticky material had dripped onto the window frame next to the chair at the table. Observation on 10/23/17 at 9:18 a.m. of the kitchen and food storage areas revealed:	{C 256}		

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{C 256}	Continued From page 8 - The stove top had a blackened burned on food ring on each glass stove top burner area. - The inside of the oven door was covered with dried on grease and food liquids that had an amber color. - Under the sink cabinet was an open hole where the sink pipes came through on the left side. - A food platter had been laid up against it and it could not be seen until moved away. - The hole was large enough for vermin to enter under the sink storage area. - Two holes were on the right side in the under the sink cabinet area and were large enough for vermin to enter. - Plastic liquid jugs had been loosely placed against the holes so they could not be seen. - The air handler inside a open slated door closet near the food storage area had two large thick air filters mostly covered with a thick layer of gray dust. - There was a layer of thick dust on the wall behind the air handler. - On the edge of the counter next to the stove on the left side there was a split piece of molding. - Next to the split piece of molding was a four inch piece of molding missing with the wood underneath showing. - Above the dishwasher on the right end of the counter was a partial repair of a 2 - 3 inch piece of molding missing. - One inch of the molding was still missing and the wood underneath where the molding should have been was visible. - The kitchen sink was covered in black stains. - The food dry storage closet had a white plastic covered wire shelf with multiple canned foods stored on it. - It had collapsed down onto the shelf below it that had canned food on it.	{C 256}		

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{C 256}	Continued From page 9 Interview on 10/25/17 at 10:53 a.m. with the Supervisor-In-Charge (SIC) revealed: - She had been working in the facility since the late summer. - The facility had been painted and some repairs had been made. - There was a new dishwasher and refrigerator. - There were some cleaners for the kitchen, but the SIC had not been able to clean off the stove top and the oven door without something else. - The oven cleaner provided did not work. - She was not comfortable using the oven "self clean" mechanism to clean the inside of the oven. - The sink was stained with the black color when she started to work at the facility. - The metal air handler vent in the slatted wood door to the the food storage closet was wiped down every so often and it had cleaned well recently. - The handyman also changed the filters on the air handler in the storage closet every three months. - She had not been aware of the open holes under the sink leading to under the house. - She had not seen any vermin in the home. - She was not sure about the schedule of the rest of the repairs in the kitchen. - The Administrator and the Assistant to the Administrator/Nurse Manager were aware of all of these concerns. - The side by side refrigerator/freezer was the only appliance the facility used out in the strorage area. - The storage area had been in this same condition since she started work there. - She was not aware of cleaning the refrigerator/freezer in the storage area. Interview on 10/23/17 at 12:11 p.m. with the handyman revealed:	{C 256}		

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{C 256}	Continued From page 10 - He was in the facility often fulfilling the list of things to fix. - The Administrator would give him a list on the day and he would go through it and make the repairs. Observation on 10/23/17 at 12:25 p.m. of the refrigerator/freezer in the storage shed outside revealed: - The outside of the freezer and refrigerator doors and sides were covered with a rust colored substance and a black mold like substance. - The rubber gasket around the door was covered with the black mildew and/or mold and rust colored substances. - The gasket had come loose from the door. - The handles were discolored with a gray dirty substance. - The inside of the refrigerator were approximately six bread loaf bags of white bread. - The next shelf down had two small cabbages. - One cabbage and one with a light beige flesh color with black speckled spots of different sizes throughout was on a shelf - The beige flesh colored speckled cabbage was dehydrated with dried leaf edges. - The glass shelf with the cabbages had smears of dried liquid around the beige speckled discolored dehydrated cabbage and dried brown food stains and food particles on the glass and shelf metal edge. - A box of white eggs 60 count was sitting under the shelves in the refrigerator and above the two vegetable drawers which were off the drawer guides and sitting tilted in the drawer space. - The bottom of the inside of the refrigerator had a crack on the left side and the base was covered with dried food particles and yellow brown stains. - The inside walls of the refrigerator had black smears on the rim near the door opening and in	{C 256}		

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{C 256}	Continued From page 11 seams where pieces of the the doors and walls came together. - Along the refrigerator door frame and back of the door there was a layer of black mildew mold like substance from the bottom to the top of the refrigerator door and door frame. - The freezer half of the the side by side refrigerator/freezer had dried meat liquid on the bottom drawer. - The freezer was not on a freeze level but it was as cold as the refrigerator side. - There was a milk container and more loaves of bread on the shelves. - Other freezer shelves had dried food liquid stains and particles. - The foot plate on the outside of the side by side was missing and the area was covered in a black substance. - It was littered and covered with spider webs, leaves, paper, dust, dirt particles and small broken wood pieces and other unknown materials. - A dirt covered old green safe was sitting next to the refrigerator/freezer side by side. - A torn bag of sweet potatoes was sitting on top of an old cardboard box on the floor. - The cardboard box with potatoes was covering an electric outlet on the wall.	{C 256}		