Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL092237	A. BUILDING: _____ B. WING _____	11/08/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE HAVEN ON MAYNARD	1537 GREEN MOUNTAIN DRIVE CARY, NC 27511

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an initial survey on November 08, 2017.	C 000		
C 912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Resident's Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews the facility failed to assure residents were not receiving proper care and personal services as related to Medication Aide Training and Competency. The findings are: 1. Based on interviews and record reviews the facility failed to assure that 1 of 3 sampled Medication Aides (Staff C) had passed the State Medication Aide exam within 60 days after being validated to pass medications and completing a Medication Clinical Skills Checklist. [Refer to Tag D935, Medication Aide Training and Competency (Type B Violation)].	C 912		
C935	G.S. § 131D-4.5B (b) ACH Medication Aides;Training and Competency G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements.	C935		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE: Managing Member — (X6) DATE: 11/29/2017

Received & Accepted by: [signature] 12/4/17

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C935	Continued From page 1 (b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following: (1) A five-hour training program developed by the Department that includes training and instruction in all of the following: a. The key principles of medication administration. b. The federal Centers for Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. (2) A clinical skills evaluation consistent with 10A NCAC 13F .0503 and 10A NCAC 13G .0503. (3) Within 60 days from the date of hire, the individual must have completed the following: a. An additional 10-hour training program developed by the Department that includes training and instruction in all of the following: 1. The key principles of medication administration. 2. The federal Centers of Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. b. An examination developed and administered by the Division of Health Service Regulation in accordance with subsection (c) of this section. This Rule is not met as evidenced by: TYPE B VIOLATION	C935		

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C935	Continued From page 2 Based on interviews and record reviews the facility failed to assure that 1 of 3 sampled Medication Aides (Staff C) had passed the State Medication Aide exam within 60 days after being validated to pass medications and completing a Medication Clinical Skills Checklist. The findings are: Review of Staff C's personnel file revealed: -Staff C was hired at the facility on 07/20/17 as a Medication Aide. -Staff C had completed a Medication Clinical Skills Checklist on 08/13/17. -There was no documentation that Staff C had completed the State Medication Aide exam. -Staff C had completed the 15 hours of Medication Aide training. Review of the October 14 -31, 2017 Medication Administration Record (MAR) for 5 of 5 residents revealed Staff C had documented that she administered medications to all 5 residents on the 17th, 20th, 21st, and 22nd. Review of the November 1-8, 2017 Medication Administration Record (MAR) for 5 of 5 residents revealed Staff C had documented that she administered medications to all 5 residents on the 5th and the 7th. Interview with Staff C on 11/08/17 at 10:10 AM revealed: -She did administer mediation at the facility. -The last time she had administered medications was last night on 11/07/17. -She had received some training to pass medications. -She was not sure of the exact date of the training	C935		

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C935	Continued From page 3 but she thought it was in August of 2017. -She was scheduled to take the State Medication Aide exam on 11/16/17. -She was not aware that she only had 60 days from her training to take the State Medication Aide exam. -She would no longer administer medications until she had completed her State Medication Aide exam. -The nurse for the facility was responsible for making sure that staff had completed all training's and requirements. Interview with the Operations Manager on 11/08/17 at 9:30 AM revealed: -The nurse for the facility was responsible for making sure that the training had been completed. -Staff C had been scheduled to take her State Medication Aide exam this month. -She would make sure that Staff C no longer worked on the medication cart until she had passed the State Medication Aide exam. Telephone interview with the facility Nurse on 11/08/17 at 9:35 AM revealed: -She was responsible for all the training and requirements for staff to complete. -Staff C was scheduled to take the State Medication Aide Exam on 11/17/17. -It just took them a while to get her scheduled and that is why Staff C had not been to take the exam yet. -The facility would not allow Staff C to administer medications until after she had passed the State Medication Aide exam. Based on interviews and record reviews Staff C should have taken and passed the State Medication Aide exam by 10/13/17.	C935		

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C935	Continued From page 4 Based on interviews and record reviews Staff C administered medications on 6 different days the date she should have taken and passed the State Medication Aide exam. The facility failed to assure that 1 of 3 Medication Aides were qualified to administer medications. The facilities failure to assure that Staff C's State Medication Aide exam had been passed within 60 days prior to continuing to administer medications. Staff C continued to administer medications for almost 1 month past the deadline and placed the residents at risk for medications Errors. This noncompliance was detrimental to residents health and safety and constituted a Type B Violation. Review of the facility's plan of protection dated 11/08/17 revealed: -Staff C would be immediately removed from the medication cart until she had passed the state exam. -The Operations Manager would assure this would be done on 11/09/17. -Staff qualifications will be checked on a routine basis to ensure staff abide by state statues and rules pertaining to medication administration. -The Human Resource Manager will be responsible for making sure this is put in place by 11/09/17. CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED DECEMBER 23, 2017.	C935		

Avendelle

Avendelle Assisted Living
1537 Green Mountain Drive
Wake Forest, NC, 27587
(919) 696-8760 | www.avendelle.com

Wednesday, November 29, 2017

Re: The Haven on Maynard Initial Survey (K1RQ11) Conducted on November 8, 2017

Subject: Plan of Correction

C912 & C935
The employee in question was only permitted to work past the sixty-day requirement of passing the North Carolina medication aide exam due to a misunderstanding between our Clinical Director and Doug Barrick. Our Clinical Director believed that if an examination date was not available within the 60-day deadline then the employee was still permitted to pass medications until the exam was scheduled and taken. The employee in question was relieved of medication aide duties on November 9, 2017 and will not resume duties as a medication aide until the employee passes the medication aide exam. Our Clinical Director was educated on the medication aide requirements as it relates to training, exam dates, and job duties. Also, our Human Resources Manager was also re-educated on the importance of not allowing any employee to pass medications sixty (60) days after their Medication Administration Skills Checklist/5-Hour Medication Administration Training Course have been completed.
Date of Completion: November 9, 2017

Sincerely,

Douglas Cromwell