

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL080004	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/20/2017
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

MARY'S FAMILY CARE HOME

**485 LONG FERRY ROAD
SALISBURY, NC 28144**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an Annual survey on November 20, 2017.	C 000		
C 176	10A NCAC 13G .0507 Training on Cardio-Pulmonary Resuscitation 10A NCAC 13G .0507 Training on Cardio-Pulmonary Resuscitation Each family care home shall have at least one staff person on the premises at all times who has completed within the last 24 months a course on cardio-pulmonary resuscitation and choking management, including the Heimlich maneuver, provided by the American Heart Association, American Red Cross, National Safety Council, American Safety and Health Institute and Medic First Aid, or by a trainer with documented certification as a trainer on these procedures from one of these organizations. If the only staff person on site has been deemed physically incapable of performing these procedures by a licensed physician, that person is exempt from the training. This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to assure at least one staff person on the premises at all times had completed a course on cardio-pulmonary resuscitation (CPR) and choking management, including the Heimlich maneuver, within the last 24 months for 3 of 3 staff (Staff A, C, and the Administrator). The findings are: A. Review of Staff C's personnel file revealed: -Staff C was a Medication Aide and was hired on 9/30/16.	C 176	ON 11/20/2017 @ 3:00pm, We (staff) was given an approved CPR training and choking management Course with a certified CPR Registered Nurse trainer. Documentation was forwarded to the survey team. The facility will continue to use certified CPR Trainers and will be monitored annually by the administrator, also, will make sure all new employees are certified.	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6000

T5RX11

if continuation sheet 1 of 5

jeanne S Robinson RN

Reviewed and acknowledged 12/29/17

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER MARY'S FAMILY CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 485 LONG FERRY ROAD SALISBURY, NC 28144		
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C 176	Continued From page 1 -There was documentation of successful completing an online CPR course without a return demonstration on 8/30/16 with an expiration date of 8/30/18. -There was documentation Staff C had successfully completed an online CPR course without return demonstration. Interview with Staff C on 11/20/17 at 1:18 pm revealed: -She had worked at the facility as a MA since 2016, but had worked at the facility prior to 2016 as a caregiver. -She lived behind the facility, and worked in the facility daily, weekends, and night shifts. -When she worked she stayed overnight in the facility. -She had taken the CPR training online with the facility staff. -She recalled multiple CPR courses offered at the facility provided by trainers, "I think in 2016, the summer." -She recalled practicing with a manikin for a return demonstration at the "Red Cross." Refer to interview with the Administrator on 11/20/17 at 1:25 pm. Refer to telephone interview on 11/20/17 at 1:45 pm with the facility Registered Nurse. B. Review of Staff A's personnel file revealed: -Staff A was a Personal Care Aide and was hired on 1/15/2007. -There was documentation of successful completing a CPR and choking management course, which expired in 2012. -There was documentation of successful completing a CPR class online without a return demonstration on 8/30/16 with an expiration date	C 176		

Division of Health Service Regulation

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C 176	Continued From page 2 of 8/30/18. Interview with Staff A on 11/20/17 at 1:10 pm revealed: -She had worked at this facility since 2007. -She worked days, nights, and weekends and performed light housekeeping duties. -When she worked she stayed overnight in the facility. -She had CPR training online without return demonstration in August 2016, but recalled taking the CPR course provided by a trainer in the facility and with the "Red Cross" a few years back. Refer to interview with the Administrator on 11/20/17 at 1:25 pm. Refer to telephone interview on 11/20/17 at 1:45 pm with the facility Registered Nurse. C. Review of the Administrator's personnel file revealed: -A hire date of 3/4/1997. -The Administrator was also MA. -There was documentation of successfully completing an approved CPR and choking management course, which expired in 2012. -There was documentation of successful completing a CPR course online without return demonstration on 8/30/16 with an expiration date of 8/30/18. Interview with the Administrator on 11/20/17 at 1:15 pm revealed: -She had worked at this facility as a MA since 1997. -She became the Administrator in 2016. -She was unaware the CPR class online was not an approved CPR and choking management	C 176		

Division of Health Service Regulation

STATE FORM

2889

T5RX11

If continuation sheet 3 of 5

Division of Health Service Regulation

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C 176	Continued From page 3 course. -She worked in the facility daily, weekends, and night shifts. -She had CPR training online without a return demonstration in the August 2016. -She recalled multiple CPR courses in the past provided by trainers that had come to the facility as well as the course provided by the "Red Cross" which included return demonstration using a manikin. Refer to interview with the Administrator on 11/20/17 at 1:25 pm. Refer to telephone interview on 11/20/17 at 1:45 pm with the facility Registered Nurse. Interview with the Administrator on 11/20/17 at 1:25 pm revealed: -She became the Administrator in December 2016. -She was aware at least one staff person on the premises must have completed a course on CPR. -She was unaware the online CPR course offered was not provided by one of the approved CPR providers. -All staff including herself had taken the CPR course online at the facility in 2016. -All the staff completed the "Red Cross" CPR training a few years back. -She would immediately contact the facility nurse and have all staff take the approved CPR training. Telephone interview on 11/20/17 at 1:45 pm with the facility Registered Nurse revealed: -She was an approved certified CPR instructor. -She conducted CPR training for the facility, "it's been a few years maybe 2 or 3." -Her training included a return demonstration and a skills test.	C 176		

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C 176	Continued From page 4 -She would immediately come to the facility and conduct a CPR class. -The class was scheduled for 3:00 pm on 11/20/17 and would last for 2 to 2 and a half hours. Review of all resident records (3) revealed there had not been any incidents where CPR should have been conducted. Review on 11/20/17 at 5:00 pm of documentation forwarded to the survey team revealed all staff had completed an approved CPR training and choking management course with the certified CPR Registered Nurse trainer on 11/20/17.	C 176		