

PRINTED: 11/02/2017
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL068010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/03/2017
NAME OF PROVIDER OR SUPPLIER VINTAGE INN RETIREMENT COMMUNITY		STREET ADDRESS, CITY, STATE, ZIP CODE 826 EAST BOULEVARD HWY 17 N BYPASS WILLIAMSTON, NC 27892		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Complaint Survey by Ed Miller and Billy Bryant conducted on October 3, 2017. The Complaint alleged that the facility has had problems with bed bugs "off and on for years." Records indicate this facility was first licensed on 09/25/2017. The facility is currently licensed for 122 Beds including a 50 Bed Special Care Unit. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1978 (Revision 10) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1987 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure. The complaint was substantiated. Deficiencies were cited that require a Plan of Correction.	C 000		
C 110	Construction-Meet Sanitary Requirements SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION (e) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the	C 110		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Mitchell Moran

Maintenance Director

12/8/17

ATE FORM

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0XFD21

If continuation sheet 1 of 4

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL058010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/03/2017
NAME OF PROVIDER OR SUPPLIER VINTAGE INN RETIREMENT COMMUNITY		STREET ADDRESS, CITY, STATE, ZIP CODE 826 EAST BOULEVARD HWY 17 N BYPASS WILLIAMSTON, NC 27892		
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C 110	Continued From page 2 c. The in-house protocol is initiated if staff sees bed bugs, residents have bites, and/or if the pest management company finds and treats for bed bugs. Interview with Administrator and review of "Housekeeping Cleaning Procedures of Bed Bugs" with monthly tracking chart indicated the following rooms have been treated for bed bugs infestation using the in-house protocol. The in-house protocol includes 14-day treatment using a solution of vinegar and warm water. On 7/31/2017, the pest control company records recommend using 1/4 ounce of Dawn per quart of water to clean room daily. The Administrator was not sure when they actually made that change. i. December 2016, Rooms 1, 12, 18, 19, 20, & 21. ii. January 2017, Rooms, 1, & 14. iii. February 2017, Rooms, 12, 20, 21, & 28A. iv. March 2017, 14, 15, 17, 20, 21B, 33, & 34. v. April 2017, 15A, 20, & 21. vi. May 2017, 18, & 21. vii. June 2017, 14B, 16A, 20, & 21. viii. July 2017, 2, 14B, 18A, 17, 20, 21, & 34. ix. August 2017, 1, 12, 14, 20, 21, & 34. x. September 2017, 1, 14, 15, 17, 19, 20, 21, 25A, 26A, & 34. xi. October 2017, 14, 15, 17, 19, 20, 21B, 25A, 26A, 27, & 34 e. Based on interview with Administrator - the box springs in infected rooms have been wrapped with plastic sheeting and taped shut. There was no information provide about how the plastic sheeting fits into their bed bug protocol. On 07/31/2017 staff notified the PMC that they were going to wrap all box springs. f. The Administrator said they have a contract	C 110 C	see Attachment of Paladin Pest Control protocols Staff has been retrained on protocols	12/8/17

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STATE FORM

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0XFD21

If continuation sheet 3 of 4

Paladin Pest Control

Protocols to be followed to control and prevent spread of bed bug infestations:

THIS MUST BE SHARED WITH ALL ADMINISTRATORS AND STAFF AND PROTOCOLS MUST BE COMPLETELY FOLLOWED!

- If a room is identified with bed bugs it must be confirmed with pest control that it is in fact a bed bug infestation
- Until it is confirmed the following steps must be completed for the safety and well being of the residents and to prevent spread throughout the facility
- Do not allow other residents, visitors or staff to be sitting/socializing on furniture in the suspected room or spending time in the suspected area
- When moving sheets or clothing in the suspected room, do not sling the bedding around. Carefully remove bedding keeping away from contact with staff clothing and place bedding or residents clothing immediately into bags and tie the bag closed.
- Immediately carry bag to the laundry, place the bag inside the dryer and dump items into the dryer. Dry on high heat for at least 20 minutes. Do not leave bags sitting in the laundry as bugs may crawl out of the bags and infest the laundry area which will then create transfer throughout the facility
- Remove bag and seal it inside another bag and carry bag out of facility to the dumpsters immediately.
- Clothing from the suspected room is to be treated in the same manner
- Laundry vents must be vacuumed out and cleaned thoroughly after treating contaminated items in the laundry area. Wipe down laundry area with the vinegar solution
- DO NOT MOVE RESIDENT OR THEIR BELONGINGS to another room within the facility as this creates cross contamination. Keep the resident and all their belongings in the same room.
- Suspected room must be cleaned thoroughly. Beds must be taken apart and vacuumed crack and crevice and cleaned thoroughly with 1 cup of white vinegar to 1 gallon warm water solution and isolated until pest control can treat. ie: Not allowing visitors, other residents or staff to sit on the furniture in the room. The detailed cleaning needs to be done within the room except for items that are bagged using the procedure above and taken to the laundry.
- In addition to cleaning with the vinegar solution spray a dawn dishwashing liquid mix directly on any bed bugs and wipe down mattress and frame with the mix (1 tsp blue dawn dishwashing liquid to 1 quart of warm water-use spray bottle)
- Pictures, purses, personal items must all be cleaned including walkers, wheelchairs. All items related to the suspected room must be treated, no exceptions!!!
- Housekeeping must clean these areas daily in detail. This means thoroughly vacuuming and wiping down all surfaces to include baseboards, furniture (inside and out), beds, closets, pictures, personal items. Crack and crevice of beds, other furniture, walls, and closets. Bed Bug eggs will stick to surfaces and cross contaminate if items are carried freely around the building. Purses, wallets, bags etc that resident carries daily are no exception, they must be taken from resident and cleaned daily.
- If vacuum cleaner has a bag it MUST either be removed and sealed into trash bags within the contaminated area or the openings must be sealed with plastic bags before moving the vacuum to other areas in the facility. If not a bag vacuum system, it must be cleaned thoroughly before using in any other part of the facility.

- DO NOT SPRAY pesticides or other detergents around outlets, baseboards etc – they do not work and will create infestations within the walls. This manifests the problem ten-fold and creates higher expense for treatment.
- Residents in the suspected area must be bathed daily to include washing of hair. Bugs and Eggs can be found in residents hair especially braided hair or weaves. Wigs can also be infested and must be treated.
- Hallways that the resident frequents must be vacuumed thoroughly throughout the day.
- Common areas that the resident sits in must be vacuumed and cleaned thoroughly each time the resident visits those areas. This is to include crack and crevice cleaning and wipe down of all surfaces in the area with the vinegar solution.
- Staff will be safe if they follow these protocols and do not get items up against them. They can vacuum off their clothing if items do come in contact with their clothing during the process or carry a clean change of clothes to change into after working in the suspected area. Clothing that they remove must be sealed and placed into a dryer on high heat to prevent spread or carrying the bugs home with them.
- Pesticides will not eliminate the problem. High heat treatment and deep cleaning by pest control professionals will eliminate the problem
- Family and visitors bringing items into the building must report to staff upon arrival. Thorough inspection of all items brought into the facility must be completed!!
- The attached photo is of a true bed bug bite.

Greg Pratt
gprattbedbug@yahoo.com



Office: 336-985-6433 Fax: 336-985-6402 Toll Free 1-844-201-1618

P.O. Box 837, King, NC 27021

www.PaladinRestoration.com

NC Pest Control License #2141PW

December 8, 2017

To Whom It May Concern:

Vintage Inn Assisted Living at 826 East Blvd. Hwy 17N in Williamston, NC is currently in negotiations with Paladin for a contract for pest control services. Paladin is continuing to provide pest control services on a month to month basis while the contract is under negotiation. Should you have any further questions, please contact our office.

Sincerely,

Greg Pratt, CEO