STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL09238	A. BUILDING: _____ B. WING _____	12/19/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RENAISSANCE CARE HOME AT NEUSE RIVER ESTAT	3604 NEUSE RIVER ESTATES DRIVE RALEIGH, NC 27604

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an initial survey on December 15,16 &18, 2017 with exit by telephone on December 19, 2017.	C 000		
C 246	10A NCAC 13G .0902(b) Health Care 10A NCAC 13G .0902 Health Care (b) The facility shall assure referral and follow-up to meet the routine and acute health care needs of residents. This Rule is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to notify the primary care physician of redness which progressed to open areas on both buttocks for 1 of 3 sampled residents (Resident #1). The findings are: Review of Resident #1's Resident Register revealed an admission date of 08/30/17. Review of Resident #1's current FL-2 dated 08/28/17 revealed: -Diagnoses included dementia and Parkinson's disease. -Resident #1 was constantly disoriented. -Resident #1's skin was documented as "normal". Review of Resident #1's care plan dated 11/08/17 revealed that he required 2 person assistance with all activities of daily living except eating. Observation of Resident #1's personal care completed by the Administrator and a personal care aide (PCA) on 12/15/17 at 5:45pm revealed: -There was an uncovered, open area on each of the resident's buttocks. -There was a circular open area on the right buttock, parallel to the coccyx (the boney end of	C 246		

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C 246	Continued From page 1 the spine), which measured approximately 1 ½ inch by 1 inch. -There was a circular open area on the left buttock, parallel to the coccyx, which measured approximately 1 inch in diameter. -Red tissue was observed in both open areas. -There was no drainage or odor noted. Review of a Staff Note for Resident #1 dated 11/16/17 revealed that he was repositioned every 2 hours to "manage sacral redness". Review of a Staff Note for Resident #1 dated 11/30/17 revealed that he had "a sore on bottom (scab came off)". Interview with the PCA on 12/15/17 at 5:47pm revealed: -The PCA was aware of the open areas on Resident #1's buttocks. -The PCA could not remember when she first saw the open areas. -Resident #1 was repositioned every 2 hours to prevent skin breakdown. -When the resident was "dried", his perineum and buttocks were cleaned thoroughly with adult care wipes. Interview with the Administrator on 12/15/17 at 6:15pm revealed: -The Administrator was a Registered Nurse. -She was at the facility every day for at least 8 hours. -The resident was repositioned every 2 hours to prevent skin breakdown. -The resident had redness on his sacral area for "sometime"; she was unsure of the exact length of time. - The resident had developed the open areas "2-3 days ago".	C 246		

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C 246	Continued From page 2 -The open areas were being cleaned with adult care wipes each time his incontinent brief was changed. -The Administrator had not reported the redness or the open areas to the primary care physician (PCP). -The Administrator was not aware that the PCP should be notified of any significant change in the resident's condition. -The resident's family member was aware of the open areas. -The Administrator would call the resident's providing physician as soon as possible. Based on observations, interviews and record reviews, Resident #1 was not interviewable. Telephone interview with the Administrator on 12/16/17 at 11:41am revealed: -The Administrator had contacted the on-call physician on 12/15/17. -The on-call physician had ordered for Tegaderm (a waterproof bandage) to be applied to the open areas, once every 7 days. -The wound care was to be done by the Administrator. -Telephone interview with the Administrator on 12/18/17 at 11:17am revealed: -She had contacted Resident #1's PCP on 12/18/17 to report the open areas. -The PCP agreed with the on-call physician's order. -The PCP would assess the open areas at the Resident's next appointment in February, 2018.	C 246		