STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL092228	A. BUILDING: **01** B. WING _____	**01/31/2018**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NOVELTY HEALTHCARE SERVICES II	**6704 SHANGHI DRIVE** **WILLOW SPRINGS, NC 27592**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Greg Williams DHSR Construction Section conducted a Biennial Survey on January 31, 2018 from 3:30 PM to 5:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on March 12, 2013 as a Family Care Home for six ambulatory Residents (who are able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2012 North Carolina State Building Code - Section 425.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 177	Building Service Equipment-Hot Water SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) The Rule requires "the hot water temperature at all fixtures used by residents shall be	C 177		

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C 177	Continued From page 1 maintained at a minimum of 100 degrees Fahrenheit and shall not exceed 116 degrees Fahrenheit. Findings: It was observed at the time of the survey that the water temperature at the kitchen and bathroom sinks was measuring 123 degrees Fahrenheit. The water heaters thermostat was adjusted down at the time of the survey. Effect: Excessive hot water temperatures can create skin burning conditions to occupants of the facility. Directive: Consult with a qualified technician and have the water heaters thermostat turned down so that the hot water measures between 100 - 116 degrees Fahrenheit. Once corrected, forward copies of receipts/invoices of work performed to DHSR Construction Section. * Attached is a hot water temperature form. Record hot water temperatures three times a day for three consecutive days and return to DHSR Construction Section.	C 177		
C 502	G.S. 131D-4.4(b)(c) Prohibit Smoking in LTC Facilities G.S. 131D-4.4 Adult care home minimum safety requirements; smoking prohibited inside long-term care facilities; penalty. (b) Smoking is prohibited inside long-term care facilities. As used in this section: (1) 'Long-term care facilities' include adult care homes, nursing homes, skilled nursing facilities,	C 502		

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C 502	Continued From page 2 facilities licensed under Chapter 122C of the General Statutes, and other licensed facilities that provide long-term care services. (2) 'Smoking' means the use or possession of any lighted cigar, cigarette, pipe, or other lighted smoking product. (3) 'Inside' means a fully enclosed area. (c) The person who owns, manages, operates, or otherwise controls a long-term care facility where smoking is prohibited under this section shall: (1) Conspicuously post signs clearly stating that smoking is prohibited inside the facility. The signs may include the international 'No Smoking' symbol, which consists of a pictorial representation of a burning cigarette enclosed in a red circle with a red bar across it. (2) Direct any person who is smoking inside the facility to extinguish the lighted smoking product. (3) Provide written notice to individuals upon admittance that smoking is prohibited inside the facility and obtain the signature of the individual or the individual's representative acknowledging receipt of the notice. This Rule is not met as evidenced by: 1.) The rule requires "Smoking prohibited inside long-term care facilities" Findings: The Residents were utilizing the garage as a smoking area. Smoking is prohibited in Family Care Homes. Provide another location for smoking outside of the facility. Note: the garage should not be used by the Residents as it is not on the same level. Effect: Smoking inside the garage creates a fire hazard	C 502		

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C 502	Continued From page 3 to the Facility, Residents and Staff. Directive: Remove the smoking cans from the garage and place outside of the facility. Provide documentation to our office when completed.	C 502		