| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL098032 | A. BUILDING: **01**<br>B. WING _____ | **11/03/2017** |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| **CALLED 2 CARE FAMILY CARE HOME # 2** | **502 POE STREET**<br>**WILSON, NC 27893** |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| C 000 | Initial Comments<br><br>Report by Luis Padilla<br><br>DHSR Construction Section conducted a Biennial Survey on November 3, 2017 from 12:15 PM to 1:15 PM at the above referenced facility. DHSR records indicate the home was first licensed on May 4, 2015 as a Family Care Home for five (5) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes the applicable portions of the 2012 North Carolina Building Code - Section 425.2 - Residential Care Homes<br><br>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows: | C 000 | | |
| C 146 | Outside Entrances/Exits-Ramp(s)<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS<br>(c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp. | C 146 | | |

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| C 146 | Continued From page 1<br>This Rule is not met as evidenced by:<br>1) The rule requires "At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp."<br><br>Finding:<br><br>It was observed at the time of the survey that the ramp on the right side of the house was longer than it was required to be. The handrails needed to be extended to cover the entire length of the ramp as well.<br><br>Effect:<br><br>Without the extension of the handrails, there is a trip hazard where the edges of the ramp are higher than the surrounding ground elevation.<br><br>Directvie:<br><br>The ramp met code prior to the extension. Two acceptable options are as follows one is you can extend the handrails to cover the entire length of the ramp. The other option is to raise the existing ground so that it is level with the ramp edges to eliminate the trip hazard. This can be done by using gravel, mulch, etc. once all corrections have been completed forward photos of the repair(s) to the DHSR Construction Section as verification of compliance. | C 146 | | |

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| C 172 | Continued From page 2 | C 172 | | |
| C 172 | Fire Safety-Four Rehearsals<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN<br>(e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved.<br><br>This Rule is not met as evidenced by:<br>1.) The rule requires "There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved".<br><br>Findings:<br><br>It was observed at the time of the survey that the facility conducts fire drills only during their second shift.<br><br>Effect:<br><br>Fire drills should be conducted during every shift and copies of fire drills should remain on site at all times for review. These records are reviewed to verify consistency during drills, verifying the date and time of drill(s), notification method, resident and staff activity, condition simulated, any problems encountered, weather conditions | C 172 | | |

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| C 172 | Continued From page 3<br>and elapsed time to complete the drill. This info is crucial to ensure the safety and well being of both residents and staff is maintained.<br><br>Directive:<br><br>Please note that the rule references quarterly drills( minimum of four per year), but the intent is to have a minimum of four yearly drills one for each shift during the quarterly period (a total of 12 per year). Provide to our office copies of your fire evacuation drills from the last six months for each work shift.<br><br>2) The rule requires "There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved."<br><br>Finding:<br><br>It was observed at the time of the survey that fire drills are conducted by staff verbally shouting fire in lieu of setting of the homes smoke detectors.<br>Effect:<br><br>Residents of the facility may become confused in the event that the smoke alarm system does goes off and not associate this sound as an emergency event and not participate and put themselves in harms way..<br><br>Directive:<br><br>Fire Code requires drills to be conducted with the same system that would sound in the event of a | C 172 | | |

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| C 172 | Continued From page 4<br>true fire event. Note in your policy's and procedures and ensure that all future drills will be conducted by setting off the homes smoke detector's rather than verbal commands, as verification of compliance provide copies of your revised policy and procedures indicating this new process in conducting fire drills to the DHSR Construction Section. . | C 172 | | |