

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL070011	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 02/06/2018
NAME OF PROVIDER OR SUPPLIER HOUSE OF LOVE FAMILY CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 1904 JOHNSON RD ELIZ CITY, NC 27909		
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C 000	Initial Comments Report by Luis Padilla DHSR Construction Section conducted a Biennial Survey on February 6, 2018 from 3:00 PM to 5:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on July 17, 2013 as a Family Care Home for Six (6) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the applicable portions of the 2012 North Carolina Building Code - Section 425.2 - Residential Care Homes At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 101	Existing Licensed-No Less than '71 Rules SECTION .0300 - THE BUILDING 10A NCAC 13G .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each family care home shall be applied as follows: (2) Except where otherwise specified, existing licensed homes or portions of existing licensed homes shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation or alteration; however, in no case shall the requirements for any licensed home, where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Family Care Homes", copies of	C 101		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 101	Continued From page 1 which are available at the Division of Health Service Regulation - Construction Section, 701 Barbour Drive, Raleigh, North Carolina 27603 at no cost; This Rule is not met as evidenced by: 1.) The rule requires existing licensed homes or portions of existing licensed homes shall meet licensure and code requirements in effect at the time of construction: At the time of the survey it was observed that the rear ramp did not have a landing at the top of the ramp. This can result in injury for staff and residents of the facility. Based on our findings make arrangements to construct a minimum 3-foot-by-3-foot landing at the top of the rear ramp as required by Code. Once completed, provide photos of the completed work as well as invoices/receipts of the work to the DHSR Construction Section as verification of compliance.	C 101		
C 147	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1.) The rule requires all exit door locks shall be easily operable:	C 147		

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C 147	Continued From page 2 At the time of the survey it was observed that both the front and rear entrances to the facility had locks on the screen doors. This can impede the egress of residents during emergency situations Based on our findings make arrangements to remove or disable the lock from the screen doors. Once completed, provide photos of the completed work to the DHSR Construction Section as verification of compliance.	C 147		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1.) The rule requires that all ramps shall be provided with handrails and guardrails: At the time of the survey it was observed that the rear ramp had only one handrail. Failure to provide a second handrail may promote adverse conditions to residents utilizing the ramp. Based on our findings provide a handrail on the opposing wall that runs the full length of the ramp. Keep in mind you must maintain a minimum of a 3'-0" (36 inch) wide un-obstructed path of egress at all times for the run of the ramp. Once completed provide photos of the work completed as well as invoices/receipts indicating all work performed to the DHSR Consturction Section as verification of compliance.	C 149		

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C 152	Floors 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1.) This rule requires that scatter rugs or throw rugs shall not be used: At the time of the survey it was observed that in the laundry room, a throw rug was being used. This creates a trip hazard for residents of the facility. Based on our findings the rug needs to be removed from the facility. Once completed, provide photos to the DHSR Construction Section as verification of compliance.	C 152		
C 169	Fire Safety-Smoke Detectors SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup. Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it.	C 169		

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C 169	Continued From page 4 This Rule is not met as evidenced by: 1.) The rule requires that the building shall be provided with smoke detectors that are interconnected and provided with battery backup: At the time of the survey it was observed that the smoke detectors were not interconnected with each other. This causes a portion of the facility to be alerted of a fire, rather than the entire facility. Based on our findings make arrangements to have the smoke detectors interconnected with each other. Once completed, provide invoices/receipts indicating all work performed to the DHSR Construction Section as verification of compliance. 2.) The rule requires that heat detectors be connected to a dedicated sounding device located in the attic or basement: At the time of the survey the heat detector located in the attic was a 135 degree rated device. The heat detector was also not connected to a dedicated sounding device. During the summer, the heat can raise the temperature in the attic enough to cause a false alarm. The heat detector should be a 194 to 212 degree rated device and have its own dedicated sounding device. Based on our findings make arrangements to upgrade the heat detector in the attic. Once completed provide photos of the work as well as invoices/reciepts indicating all work performed to the DHSR Construction Section as verification of compliance.	C 169		

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C 170	Continued From page 5	C 170		
C 170	Fire Safety-Any Other City Ordinances SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (c) Any fire safety requirements required by city ordinances or county building inspectors shall be met. This Rule is not met as evidenced by: 1.) The rule requires that any fire safety requirements required by city ordinances or county building inspectors shall be met: At the time of the survey it was observed that the fire extinguisher located in the laundry room has not been serviced in several years. Failure to have this extinguisher serviced will cause the device to not function properly in the event of an emergency situation. Based on our findings make arrangements to have the fire extinguisher serviced, then conduct monthly inspections. Once completed, provide photos of the work to the DHSR Construction Section as verification of compliance.	C 170		
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff.	C 171		

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C 171	Continued From page 6 This Rule is not met as evidenced by: 1.) This rule requires that A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor: At the time of the survey it was observed the fire escape plan was not oriented correctly in both the corridor and bedroom #3. Failure to have these plans properly oriented may promote confusion among new residents. Based on our findings have the fire escape plans properly oriented. It should be oriented to correspond with its specific location within the home. When the plan is located on a wall, up should be straight ahead. Once completed, provide photos to the DHSR Construction Section as verification of compliance.	C 171		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) The rule requires the building shall be maintained in a safe and operating condition: At the time of the survey it was observed that the	C 174		

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C 174	Continued From page 7 transition strip between Bathroom #1 and the Hallway needed to be repaired. Failure to repair this can promote a trip hazard to both residents and staff of the facility. Based on our findings make arrangements to have the transition strip repaired. Once completed, provide photos of the work as well as invoices/reciepts indicating all work performed to the DHSR Construction Section as verification of compliance. 2.) The rule requires the building shall be maintained in a safe and operating condition: At the time of the survey it was observed that the light bulbs for the overhead lamp in the Master Bathroom was not functional. This may promote inadequate lighting for the bathroom. Based on our findings make arrangements to have the light bulbs replaced. Once completed, provide photos as well as invoice/reciepts indicating all work performed to the DHSR Construction Section as verification of compliance. 3.) The rule requires the building shall be maintained in a safe and operating condition: At the time of the survey it was observed that the laundry duct had a slight tear in it causing lint to be dispersed into the area. Failure to repair this duct will continue to allow lint to accumulate and present a fire hazard to the facility. Based on our findings make arrangements to have the laundry duct replaced and clean all excess lint from the affected area. Once completed provide photos of the work as well as	C 174		

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C 174	Continued From page 8 invoices/reciepts indicating all work performed to the DHSR Construction Section as verification of compliance. 4.) The rule requires the building shall be maintained in a safe and operating condition: At the time of the survey it was observed that the return filter was in need of a replacement and the outside frame was dirty. Failure to do so can compromise the quality of the air inside the facility. Based on our findings make arrangements to have the return filer replaced and its frame cleaned. Once completed provide photos of the work as well as invoices/reciepts indicating all work performed to the DHSR Construction Section as verification of compliance. 5.) The rule requires that all plumbing equipment shall be maintained in a safe and operating condition: At the time of the survey it was observed that the sink in Bathroom #1 would not drain properly. If left unattended, the sink can over flow at times. Based on our findings make arrangements to have the sink repaired. Once completed provide photos of the work as well as invoices/reciepts indicating all work performed to the DHSR Construction Section as verification of compliance. 6.) The rule requires that all electrical equipment shall be maintained in a safe and operating condition: At the time of the survey it was observed that the	C 174		

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C 174	Continued From page 9 junction box located in the attic had exposed wires. If left unattended, this can promote an electrical hazard to the facility. Based on our findings make arrangements to have the junction box attended to. Once completed provide photos of the work as well as invoices/recipepts indicating all work performed to the DHSR Construction Section as verification of compliance. 7.) The rule requires that all electrical equipment shall be maintained in a safe and operating condition: At the time of the survey it was observed that there was improper wiring located in both the attic and laundry area. The attic had a spliced fixture cord and and extension cord to plug into an outlet socket adapter to run a lamp. The laundry room had a spliced extension cord into the light under the cabinets for power. Based on our findings make arrangements to have these wires replaced with the proper wiring. Once completed provide photos of the work as well as invoices/recipepts indicating all work performed to the DHSR Construction Section as verification of compliance.	C 174		
C 177	Building Service Equipment-Hot Water SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall	C 177		

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C 177	Continued From page 10 be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) This rule requires the hot water temperatures at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C): At the time of the survey it was observed that the hot water temperature in both Bath #1 and the Master Bath exceeded 120 degrees F. The high temperature can cause injury to residents in minutes. Based on our findings a Plan of Protection was issued, as well as a Hot Water Temp Log. Arrangements are to be made to lower the temperature so that it is within the rule. Once completed, record the water temperature three times a day for three days in the Hot Water Temp Log. Provide photos of the completed work as well as invoices/receipts indicating all work performed to the DHSR Construction Section as verification of compliance.	C 177		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by:	C 183		

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C 183	Continued From page 11 1.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: At the time of the survey it was observed that above the rear ramp, the gutter was cracked. The water accumulated here would drip onto the ramp, causing it to have a slippery surface. Failure to repair the cracked gutter may promote adverse conditions for residents and staff of the facility. Based on our findings make arrangements to have the cracked section of the gutter repaired as well as other damaged locations around the facility. Once completed, provide photos and invoices/receipts indicating all work performed to the DHSR Construction Section as verification of compliance. 2.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: At the time of the survey it was observed that the crawl space vent was partially torn off, making the crawl space easily accessible. If left unattended for, different kinds of vermin will be able to enter the crawl space and bring disease with them into the facility. Based on our findings make arrangements to have the damage vent repaired as well as at other necessary locations. Once completed provide photos and invoices/reciepts of the work to the DHSR Construction Section as verification of compliance. 3.) The rule requires the outside grounds of new and existing family care homes shall be	C 183		

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C 183	Continued From page 12 maintained in a clean and safe condition: At the time of the survey it was observed that flood lights were missing from the sockets at the rear of the facility. This presents an electrical hazard to both residents and staff of the facility. Based on our findings make arrangements to replace the missing flood lights. Once completed, provide photos as well as invoices/reciepts of the work to DHSR Construction Section as verification of compliance. 4.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: At the time of the survey it was observed that the window frames around the exterior of the facility were beginning to deteriorate. Faliure to repair this condition may hinder the window to operate properly. Based on our findings make arrangements to have the window frames repaired or replaced. Once completed provide photos of the work as well as invoices/reciepts of all work performed to DHSR Construction Section as verification of compliance. 5.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: It was observed at the time of the survey that to the left of the front porch a section of the fasica has suffered some damage. Failure to repair this condition may promote adverse conditions to the structure.	C 183		

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C 183	Continued From page 13 Based on our findings make arrangements to repair the fascia of the porch. Once completed, provide photos of the work to DHSR Construction Section as verification of compliance.	C 183		