

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>HAL060144</b>                         | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING: _____                                                                                                                                                                                                 | (X3) DATE SURVEY COMPLETED<br><br><b>01/11/2018</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>THE TERRACE AT BRIGHTMORE OF SOUTH C</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>10225 OLD ARDREY KELL ROAD<br/>CHARLOTTE, NC 28277</b> |                                                                                                                                                                                                                                                                            |                                                     |
| (X4) ID PREFIX TAG                                                              | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ID PREFIX TAG                                                                                      | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)                                                                                                                                                            | (X5) COMPLETE DATE                                  |
| C 000                                                                           | Initial Comments<br><br>Report of a Construction Section Biennial Survey by Ed Miller conducted on January 11, 2018.<br><br>Records indicate that this facility was first licensed for 30 beds on 10-27-2015. Based on this information, this facility is required to meet the 2005 Rules 10A NCAC 13F for Adult Care Homes of Seven or More Beds, and the 2012 North Carolina State Building Code for Institutional Unrestrained Occupancy.<br><br>Deficiencies were cited that require a Plan of Correction.                                                                                                                                                                                                                   | C 000                                                                                              |                                                                                                                                                                                                                                                                            |                                                     |
| C 164                                                                           | Housekeeping and Furnishings-Clean, Repaired<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS<br>(a) Adult care homes shall:<br>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the building mechanical systems are not kept clean and in good repair.<br>Findings on January 11, 2018:<br>a. Bedroom 1104 Bathroom - the ventilation grille with its radiation damper has an excessive accumulation of dust/lint. | C 164                                                                                              | Prefix Tag: C 164<br><br>Ventilation cleaned<br><br>Inspection checklist created for Bi-monthly inspection by Staff in Maintenance and Housekeeping – to identify items Or areas in need of repair or Cleaning. Director of Maintenance to approve Bi-monthly inspections. | 01/15/2018<br><br>On-Going                          |
| C 166                                                                           | Housekeeping-Maintained Free of Hazards                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | C 166                                                                                              |                                                                                                                                                                                                                                                                            |                                                     |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

|                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                    |                                                                                                                                                                                                                        |                                                        |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>THE TERRACE AT BRIGHTMORE OF SOUTH C</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>10225 OLD ARDREY KELL ROAD<br/>CHARLOTTE, NC 28277</b> |                                                                                                                                                                                                                        |                                                        |
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| C 166                                                                           | Continued From page 1<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(5) be maintained in an uncluttered, clean and<br>orderly manner, free of all obstructions and<br>hazards;<br>(e) This Rule shall apply to new and existing<br>facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the Building was not<br>maintained free of hazards, if oxygen cylinders<br>fall, breaking their valves, propelling the cylinder,<br>and turning it into a dangerous projectile.<br>Findings on January 11, 2018:<br>a. Bedroom 2106 - eight portable medical<br>oxygen cylinders are stored standing up in two<br>beverage crates not secured.                        | C 166                                                                                              | Prefix Tag: C 166<br><br>Resident vacated unit and<br>Oxygen tanks were removed.<br><br>Any future oxygen delivered<br>Will require delivery inspection<br>By maintenance to ensure proper<br>Storage of oxygen tanks. | 01/26/2018<br><br>On-Going                             |
| C 183                                                                           | Fire Extinguishers<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0308 FIRE EXTINGUISHERS<br>(a) At least one five pound or larger (net charge)<br>A-B-C type fire extinguisher is required for each<br>2,500 square feet of floor area or fraction thereof.<br>(b) One five pound or larger (net charge) A-B-C<br>or CO/2 type is required in the kitchen and, where<br>applicable, in the maintenance shop.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the facility failed to<br>properly maintain the fire extinguishers and<br>associated equipment. This could hamper staffs<br>ability to extinguish a small fire and permit it to<br>grow larger.<br>Findings on January 11, 2018:<br>a. Entire Building - since the last annual | C 183                                                                                              |                                                                                                                                                                                                                        |                                                        |

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| C 183                                                                           | Continued From page 2<br><br>maintenance, performed in October 2017, there has been no documentation of the portable fire extinguisher's monthly inspections.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | C 183                                                                                              | Prefix Tag: C 183<br><br>Immediate inspection was completed By Maintenance Director.                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 01/15/2018                                          |
| C 189                                                                           | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER REQUIREMENTS<br>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.<br>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation the facility failed to maintain in a safe and operating condition unobstructed exterior exit paths to a public way. This would affect all if they could not promptly exit during an emergency.<br>Findings on January 11, 2018:<br>a. Exit 9 - the exterior door was obstructed with a rocking chair limiting the ability to open the door a full 90 degrees. Deficiency corrected before Construction Surveyors departed Site<br><br>2. Based on observation and interview with Maintenance Director, the facility failed to provide and/or maintain the automatic roll-down fire door. This would affect all residents, staff, and visitors by not having emergency equipment in proper working order.<br>Findings on January 11, 2018:<br>a. Second Floor Bistro -The automatic roll-down fire door had not been inspected as required by | C 189                                                                                              | Inspection checklist created for Bi-monthly inspection by Staff in Maintenance and Housekeeping – to identify items Or areas in need of repair or Cleaning. Director of Maintenance to approve Bi-monthly inspections.<br><br>Prefix Tag: C 189<br><br>Deficiency corrected during On-site inspection by DHSR.<br><br>Inspection checklist created for Bi-monthly inspection by Staff in Maintenance and Housekeeping – to identify items Or areas in need of repair or Cleaning. Director of Maintenance to approve Bi-monthly inspections. | On-Going<br><br>01/11/2018<br><br>On-Going          |

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| C 189                                                                           | Continued From page 3<br><br>NFPA 80.<br>b. First Floor Bistro -The automatic roll-down<br>fire door had not been inspected as required by<br>NFPA 80.<br><br>3. Based on observations, the Building fire<br>safety was not maintained in a safe and operating<br>condition. This could expose all to fire/smoke if<br>not contained in Room of origin.<br>Findings on January 11, 2018:<br>a. Storage near Bedroom 1111 - there is a gap<br>around a cable not firestopped as it penetrates<br>the fire-resistance-rated ceiling assembly.<br><br>4. Based on observation, the Building Sprinkler<br>System was not maintained in a safe and<br>operating condition. This could affect all<br>residents, staff, and visitors if smoke/fire is not<br>contained in the Room or compartment of origin.<br>Findings on January 11, 2018:<br>a. Bedroom 2109 Closet - the fire sprinkler<br>escutcheon plate had dropped down from the<br>fire-resistance-rated ceiling exposing an opening<br>that allows the spread of smoke and heat.<br><br>5. Based on observation, the interior doors were<br>not maintained in a safe and operating condition.<br>Findings on January 11, 2018:<br>a. Bedroom 1111 - the corridor door did not latch<br>into its frame when closed. | C 189                                                                                              | Prefix Tag: C 189 cont.<br><br>Annual inspection of auto-<br>Matic doors included in annual fire<br>Alarm testing. Alarm company<br>Failed to install/display the<br>Required tagging.<br><br>Overhead Door on site at<br>Community for inspection of<br>Roll down doors and properly tagged.<br><br>Fire caulking applied to new<br>Cable area.<br><br>Future cable installation will<br>Require maintenance inspection<br>Upon install completion to avoid<br>Future issues.<br><br>Corridor door repaired.<br><br>Inspection checklist created<br>for Bi-monthly inspection by<br>Staff in Maintenance and<br>Housekeeping – to identify items<br>Or areas in need of repair or<br>Cleaning. Director of<br>Maintenance to approve<br>Bi-monthly inspections.<br><br>Carolina Fire on site at<br>Community and repaired<br>Escutcheon plate to close opening | 03/23/2017<br><br><br><br><br><br><br><br><br><br>02/18/2018<br><br><br><br>01/30/2018<br><br><br><br>On-going<br><br><br><br>01/15/2018<br><br><br><br>On-Going<br><br><br><br>02/05/2018 |

*Blamudis* 2/20/18

**FIRE DOOR CERTIFICATION**  
 National Fire Protection Agency: NFPA-80  
 The Genuine. The Original.

**OVERHEAD DOOR**

Overhead Door Company of Greenville  
 A **OTI PACE** Company  
 2920 Grandview Drive • Simpsonville, SC 29680  
 Spartanburg 864-448-7505 Greenville 864-448-7504 Asheville 828-318-0917  
 OverheadDoorGreenville.com

SERIAL # 1800350113

INSPECTED BY [Signature]

The supplier certifies that this door has been inspected properly on the inspection date. Proper maintenance and future inspections are necessary to ensure proper performance.

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|-----|-------------------------------------|-----|-----|-----|-----|
| JAN | <input checked="" type="checkbox"/> | MAR | APR | MAY | JUN |
| JUL | <input checked="" type="checkbox"/> | SEP | OCT | NOV | DEC |
| 16  | 17                                  | 18  | 19  | 20  | 21  |

Certification expires one year from the last date punched.

**DO NOT REMOVE**

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**DO NOT REMOVE**

CALL  
 WHEN ENGAGED

