

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL082028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/10/2018
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NAME OF PROVIDER OR SUPPLIER SERENITY FAMILY CARE HOME # 3	STREET ADDRESS, CITY, STATE, ZIP CODE 100 W MAGNOLIA / LISHON ROAD ROSE HILL, NC 28458
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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C 000	Initial Comments Report by Wendy Chester DHSR Construction Section conducted a Complaint Survey on January 10th, 2018 from 10:30 AM to 11:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on October 29, 2015 as a Family Care Home for five (5) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the applicable portions of the 2012 North Carolina State Building Code - Section 425.2 - Residential Care Homes. At the time of our visit we were able to verify issues associated with the complaint, therefore it is substantiated and further action required.	C 000		
C 152	Floors 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1.) The Rule requires that all floors shall be kept in good repair. Finding: It was observed at the time of the survey that the floor in the Resident Bathroom had multiple issues of concern which include the following:	C 152	Serenity FCH Received report of deficiencies. C152 The floor identified in the resident bathroom was completely taken out. The bathroom was gutted. All outer edges of floor & closet were cleaned thoroughly. A new (no more)	1-26-18

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Erica Fennell Administrator/Owner

3-12-18

STATE FORM

6899

If continuation sheet 1 of 2

RECEIVED IN

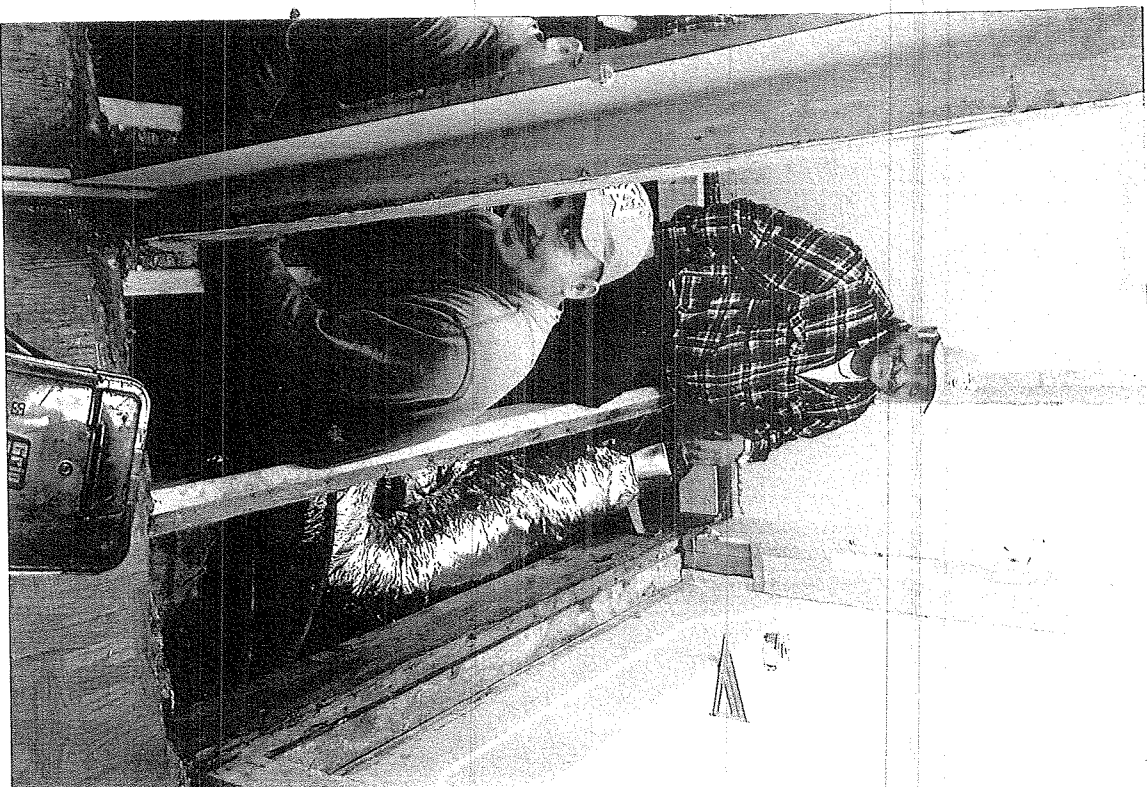
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CONSTRUCTION SECTION

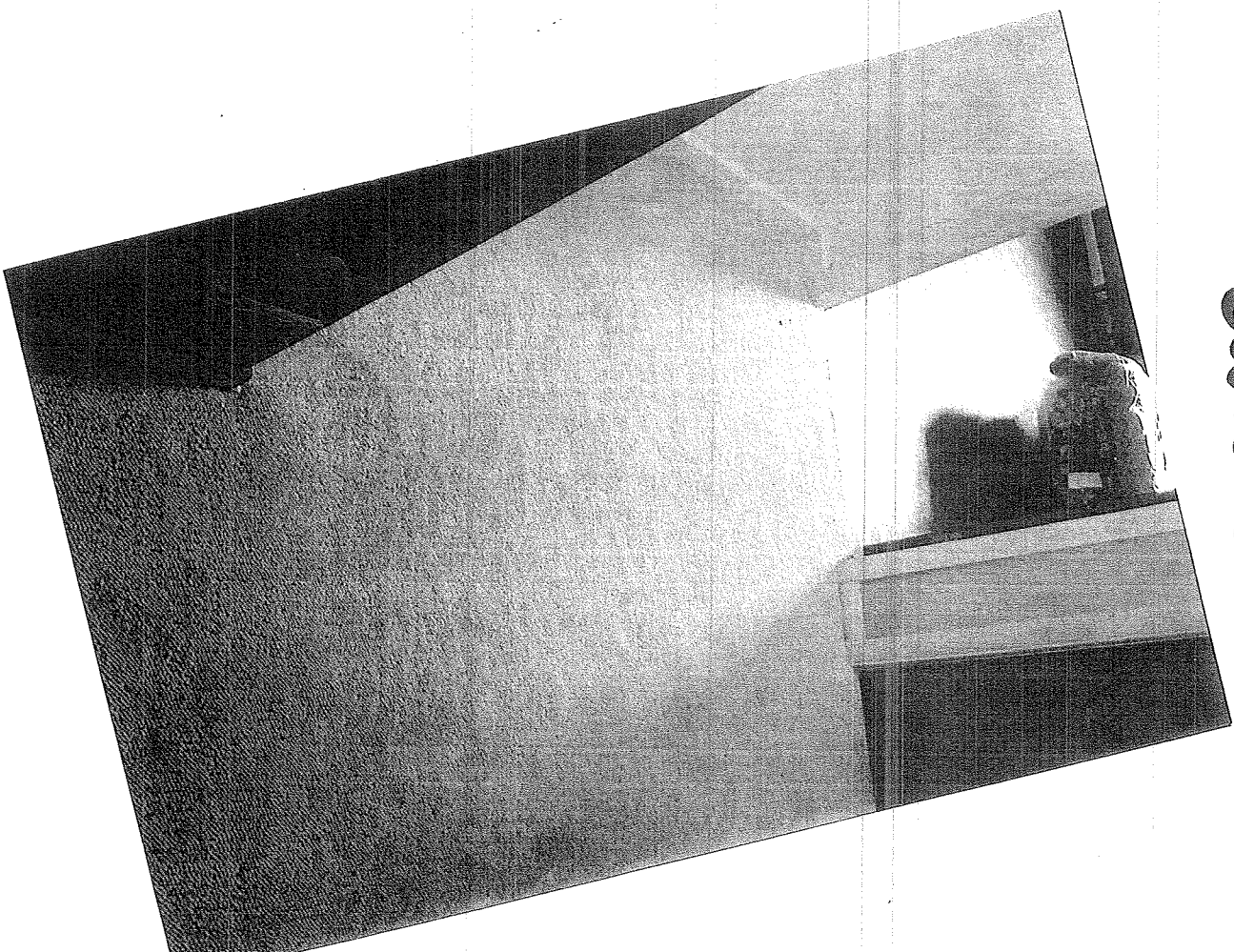
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C 152	Continued From page 1 a. The subsurface was spongy on the majority of the surface area, but especially in the area between the vanity and the tub. b. Several of the vinyl flooring tiles were buckling/curling. c. There was mold growth along the edges of the flooring tiles and on the wooden quarter round flooring trim between the flooring and the tub and also in the linen closet. Effect: Soft spongy flooring is a warning of damage, degradation, and rot of the substrate material. Without repair/replace it will continue to degrade with the result being the potential for a Resident or Staff member to fall through the floor. Buckling tiles pose trip hazards and can harbor mold. Mold can cause or lead to allergic reactions and respiratory illnesses. Directive: Have a qualified technician repair/replace the bathroom subfloor and finished floor in the bathroom. Replace with a non-slippery water-resistant floor covering. A technician should use proper remediation treatments for any visible mold above and below the subfloor. Maintain any new flooring surface in a dry state. Use the exhaust fan to reduce humidity and to keep other bathroom surfaces dry while showering to prevent slippery surfaces and mold growth.	C 152	A new ceramic tile was placed in the bathroom & an entire new floor was placed in the area outside the bathroom. This will be monitored weekly by the office manager to ensure compliance with C152. See attached photos. 1-26-18		

Floor Completely
Removed... tile
installed



Out floor replaced
outside bathroom



badger road
cottage porch

water pump
kitchen
bathroom
bedroom