STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL060059	A. BUILDING: **01** B. WING _____	**01/10/2018**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CUTHBERTSON VILLAGE AT ALDERSGATE	**3800 SHAMROCK DRIVE CHARLOTTE, NC 28215**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of Construction Section Biennial Survey by Dennis Harrell on 1-10-2018. Records indicate this facility was licensed on 11-9-1999, serving 45 Special Care residents. The facility is currently licensed for 61 beds. Therefore the facility must meet the 1996 Rules for the Licensing of Adult Care Homes, the 1996 North Carolina State Building Code; Section 409 Institutional Occupancy - Group I, and the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds.	C 000		
C 185	Fire Safety-Rehearsals on Each Shift SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on a review of documents, the records available onsite failed to meet the requirements listed in the rule above. Findings on 1-10-2018; a. Most of the records did not include the time of the rehearsal. b. Some of the records did not include the shift of	C 185	C185a As a result of the inspection held on 1/10/18, it was determined that our Director of Facilities Services had not properly conducted quarterly fire drills per regulation. Per the plan of correction being developed, this individual failed to accomplish the drills with required documentation. With the onboarding of a new Director of Facilities Services and reassignment of responsibility for Security Services, the quarterly fire drills were reinitiated. The quarterly fire drill for Cuthbertson Village, to achieve compliance, was conducted on 2/20/18 and 2/21/18 for each shift.	2/20/18 & 2/21/18

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CUTHBERTSON VILLAGE AT ALDERSGATE	**3800 SHAMROCK DRIVE CHARLOTTE, NC 28215**

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C 185	Continued From page 1 the rehearsal. c. All of the records had an incomplete list of staff members present. d. All of the records included little to no description of what the rehearsal involved.	C 185		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the facility was not maintained in a safe condition because staff were not aware of the location and/or operation of emergency release equipment designed to facilitate an evacuation in an emergency. Untrained staff could delay or prevent an evacuation in an emergency. Findings on 1-10-2018; a. Only one staff member in the facility was aware of the existance and locations of the central emergency release switches for the Special (magnetic) locking. b. Most staff members had considerable difficulty operating the keyed emergency release switches located at all the exits. 2. Based on observation, the facility was not maintained in a safe and operating condition	C 189	C189 a. Inservicing with staff on the unit was completed on 1/14/18, regarding understanding and demonstration of location and ability to retrieve the key to the central mag lock device. The Maintenance Department marked the key to make easily identifiable to staff in the case of emergency, including in the event of darkness. This was completed on 1/15/18. Random checks and inservicing will be conducted quarterly to ensure staff are knowledgeable and can demonstrate operation of the central mag locking device. The next inservice will be conducted in March 2018. See attached inservicing support documentation. 2. The magnetic lock on the staff entrance was repaired on 1/10/18. See attached invoice verifying the work performed. Additionally, an alternative gate has been ordered that will function better given the use which will minimize the malfunctions.	1/14/18 1/15/18 3/18 1/10/18

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CUTHBERTSON VILLAGE AT ALDERSGATE	**3800 SHAMROCK DRIVE CHARLOTTE, NC 28215**

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C 189	Continued From page 2 because the magnetic lock on the staff entrance gate to the Hummingbird Cafe was not operational and would not lock. Gates that are not secure could allow resident elopement. 3. Based on observation, many corridor doors are prevented from closing quickly and latching to resist the passage of fire and smoke. Corridor doors that do not close completely and latch present the possibility that a fire that begins in one space can quickly spread to the corridor and the remainder of the facility. Findings include; a. One of the smoke barrier doors near Cardinal Trail was damaged. b. The door to the Clinical Care Co-ordinator's office was wedged open. c. A wedge was found at the door to the Health Unit Co-ordinator's office. d. The door to bedroom 7 was propped open. e. The doors to rooms 7, 16, 17, 18, 29, 33, 43, 45 and the beauty salon do not fit the opening properly to be resistant to the passage of smoke. 4. Based on observation the required one-hour fire rated walls and/or ceilings were compromised in several locations. Holes and penetrations that are not sealed with materials approved for use in one-hour fire rated construction present the possibility that a fire that begins in one space can quickly spread to other areas of the facility. Findings include: a. Holes by wires in the walls of the storage closet off the Chapel, b. Holes in the ceiling of mechanical room 161, c. Holes in the wall of electrical room 162, d. Hole in the wall of mechanical room 1071, e. Unsealed conduit sleeve through the ceiling in mechanical room 1071, f. Unsealed conduit sleeves (3) through the	C 189	C189 3.a. The smoke barrier door near Cardinal Trail was repaired by staff of 1/10/18. b.&c. Door wedges were removed on 1/10/18 and until alternative hold open devices are installed, the doors will remain closed. d. The doors to rooms 7, 16, 17, 18, 29, 33, 43 and 45 were repaired on 1/10/18 and 1/11/18 with installation of weather stripping. All other doors have been inspected and weatherstripping installed where necessary. 4.a.b.c.d. The penetrations noted were sealed with approved caulking and all completed on 1/17/18. e.& f. The unsealed conduit sleeves were sealed with the approved caulking material and completed on 1/17/18.	1/10/18 1/10/18 1/10/18 & 1/11/18 1/17/18 1/17/18

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C 189	Continued From page 3 ceiling in the data closet, g. Hole, approximately 12 inches by 16 inches, in the wall near the sun porch, h. Ceiling damaged on the sun porch.	C 189	C189 g. The hole created when replacing a faulty smoke head was sealed on 1/17/18. h. The porch ceiling in question was patched and painted while awaiting warranty work to locate exact source of water leak from the roof.	1/17/18 Uncertain of the date

Fire Drill Evaluation Report

Cuthbertson Village Facility Name	3200 Bishops Way Ln. Facility Address
Elizabeth Rookwood Facility Contact	2/20/18 3:35 pm Date Time of Day 2nd Shift
Lori Furr Drill Evaluator	704-532-5420 CV-A Telephone Area / Floor(s) of drill

All persons removed from fire room or immediate danger to a safe location		10	7	4	0
Door to fire room and doors to other areas closed but not locked		10	7	4	0
Fire alarm activated without delay or automatic activation occurs		10	7	4	0
Fire location communicated to other staff by public address system or other means		10	7	4	0
Staff reports to area of alarm origin to assist and search or begins assigned duties		10	7	4	0
Hallways, corridors, exit doors and all paths of egress cleared of obstructions		10	7	4	0
A staff person took charge and made assignments as necessary		10	7	4	0
All fire doors and other life safety equipment operated properly		10	7	4	0
Staff called 9-911 and Security 7045		10	7	4	0
Call from monitoring company to 911 – received_____ (within 2 minutes)		10	7	4	0
Time: Min 3 Sec 15	Up to 4min =5 4:01 – 5:30 =2 >5:30 =0		5	2	0
Score – Add columns together and enter total				%	

(100-93-Very Good) (92-82-Good) (81-70-Acceptable) (69 and below – Unacceptable and will be redrilled)

Safety Committee Observer 1

Safety Committee Observer 2

Comments:

Staff responded appropriately. Demonstrated knowledge in RACE procedure to include evacuation of residents, pulling the alarm, proper use of extinguishers, notifying Security/Fire Dept. Reminded staff to do head count after all clear is issued.

FIRE DRILL ATTENDENCE ROSTER

The following Aldersgate employees participated in a fire drill at Cuthbertson - A wing

on this date 2/20/18 2nd Shift 3:55 pm

Alaka Wallace	
Barbara Clarke	
Jean Richie	

Fire Drill Evaluation Report

Cuthbertson Village
Facility Name

3200 Bishops Way Lane
Facility Address

Elizabeth Rockwood
Facility Contact

2/20/18
Date

2:15 pm - 1ST SHIFT
Time of Day

Randy Cook
Drill Evaluator

704-532-7076
Telephone

CV-B
Area / Floor(s) of drill

All persons removed from fire room or immediate danger to a safe location	(10)	7	4	0
Door to fire room and doors to other areas closed but not locked	(10)	7	4	0
Fire alarm activated without delay or automatic activation occurs	10	(7)	4	0
Fire location communicated to other staff by public address system or other means	(10)	7	4	0
Staff reports to area of alarm origin to assist and search or begins assigned duties	10	(7)	4	0
Hallways, corridors, exit doors and all paths of egress cleared of obstructions	(10)	7	4	0
A staff person took charge and made assignments as necessary	(10)	7	4	0
All fire doors and other life safety equipment operated properly	(10)	7	4	0
Staff called 9-911 and Security 7045	(10)	7	4	0
Call from monitoring company to 911 – received _____ (within 2 minutes)	10	7	4	0
Time: Min 4 Sec 30 — Up to 4min =5; 4:01 – 5:30 =2; >5:30 =0		5	2	0
Score – Add columns together and enter total			%	

(100-93-Very Good) (92-82-Good) (81-70-Acceptable) (69 and below – Unacceptable and will be redrilled)

Lori Furr
Safety Committee Observer 1

Safety Committee Observer 2

Comments:
Staff responded well, evacuated resident from room, closed door to room, simulated pulling alarm & clearing area. Reminded staff to do head count after all-clear is issued.

FIRE DRILL ATTENDENCE ROSTER

The following Aldersgate employees participated in a fire drill at Aldersgate Cuthbertson Village

on this date 2/20/18

Tiffany Holmes CNA/MT	
Julie Alexa CNA/MT	

Fire Drill Evaluation Report

Aldersgate Facility Name	3200 Bishops Way Ln Facility Address	
Elizabeth Lockwood Facility Contact	2/21/18 Date	0650 - 3rd Shift Time of Day
Julie Nottingham Drill Evaluator	704-532-5420 Telephone	CV - C wing Area / Floor(s) of drill

All persons removed from fire room or immediate danger to a safe location	10	7	4	0
Door to fire room and doors to other areas closed but not locked	10	7	4	0
Fire alarm activated without delay or automatic activation occurs	10	7	4	0
Fire location communicated to other staff by public address system or other means	10	7	4	0
Staff reports to area of alarm origin to assist and search or begins assigned duties	10	7	4	0
Hallways, corridors, exit doors and all paths of egress cleared of obstructions	10	7	4	0
A staff person took charge and made assignments as necessary	10	7	4	0
All fire doors and other life safety equipment operated properly	10	7	4	0
Staff called 9-911 and Security 7045	10	7	4	0
Call from monitoring company to 911 – received_____ (within 2 minutes)	10	7	4	0
Time: Min____ Sec_____	Up to 4min =5 4:01 – 5:30 =2 >5:30 =0	5	2	0
Score – Add columns together and enter total				%

(100-93-Very Good) (92-82-Good) (81-70-Acceptable) (69 and below – Unacceptable and will be redrilled)

Julie Nottingham
Safety Committee Observer 1

—
Safety Committee Observer 2

Comments:
Conducted a Simulated fire drill. Overall all procedure were followed correctly. Nurse Njuguna had trouble locating the pull stations and last ~~proce~~ procedure of a "head count".

FIRE DRILL ATTENDENCE ROSTER

The following Aldersgate employees participated in a fire drill at Cuthbertson Village C-wing

on this date 2-21-18 6:50 a.m 3rd shift

Virginia Njugna	Virginia Njugna · MSC

Lesson Plan

Topic: Fire & Safety Preparedness

Date: January 10, 2018

Presenter: Elizabeth Rookwood, RN Clinical Care Coordinator

CC: All Shift Supervisors

Fire Inspection survey was conducted in Cuthbertson Village on January 10, 2018 and the following were areas that warranted training;

- Staff took some time to locate keyed switch keys to open (emergency boxes by exit doors
- Staff were not aware of location of central mag lock switches

Agenda

All staff will receive inservice by the RN and or Supervisors on the importance of quick retrieval of keys.

All staff will be shown the location of "central box" (these boxes are located in the kitchen area except Cardinal Trail in which is at the Nursing desk area)

Emergency keys will be marked and chiseled for staff ability to quickly identify the key even in the dark.

Staff informed that random test will be done to ensure a quick retrieval of keys is observed and as well verbalizing and showing the location of the Central box.

Staff as well will know where all the emergency boxes are located on their units (by all exit doors including in the dining room and outside in the Town Square.

ALDERSGATE IN-SERVICE RECORD

Topic: Fire + Safety - ① Staff must be aware of location of central mag log switches

Date: Starting 1-10-2018

② Staff must be able to retrieve emergency keys quickly when asked or being observed

Dept: Nursing

③ Keys (emergency) will be chained in order to be identified quickly

Presenter: Elizabeth Rockwood RN **Presentation time:** _____

PRINT NAME AND TITLE	SIGNATURE	SHIFT/UNIT
Tisha Alexander CNA/MT	Tisha Alexander	7-3 B
Tiffany Holmes CNA/MT	Tiffany Holmes	7-3 B
Cynthia Legette CNA/MT	Cynthia Legette	7-3 A
Rahel Gebremeskel	Rahel Gebremeskel	7-3/11
Rosalie Williams	Rosalie Williams	7-3
Ivy Wallace	Ivy Wallace	7-3
FAUSTINA MYERS CNA/MT	Faustina Myers	3-11 C
MILDRED HENDERSON	Mildred Henderson	7-3 D
Margarette Hicks	Margarette Hicks	7-3
Tiffany Cooper	Tiffany Cooper	3-1 D
Aston Gnabaly	Aston Gnabaly	3-11 D
Barbara Clarke	B. Clarke	3-11 A
Tylasha Wallace CNA/MT	Tylasha Wallace	3-11 A
Krastavia Brooks CNA/MT	K. Brooks	3-11 B
Champagne Green	Champagne Green	3-1 B
GERTRUDE SHEMBO		11-7 B
ARACELI PMALAYA		11-7 A

Kim Harvey Kim Harvey Supervisor Init.

ALDERSGATE IN-SERVICE RECORD

Topic: Fire & Safety - Recent Inspection

Date: Continued

Dept: Nursing

Presenter: Sharon Tuphrahyn Presentation time: _____

PRINT NAME AND TITLE	SIGNATURE	SHIFT/UNIT
Perla Houston	Perla Houston	3rd - A
Virginia Njuguna	Virginia Njuguna	3rd - C
Linda Scriven CNA/MedTech	Linda Scriven	3rd - C
Blanche Nuoana	Blanche	3rd B
Kimberli Grimes Med Tech	Kimberli G.	3rd B
Charlotte Ngoo	Charlotte	3rd B
Samatta Bingham	Samatta Bingham	3rd
Felicia Odueh	Felicia Odueh	3rd A
Eunice Omaley	Eunice Omaley	2nd C
Roberta Aikins	Roberta Aikins	3rd - D
Merial Hill	Merial Hill	3rd -
Hilda Bonkye	Hilda Bonkye	1st/ALL
Ann Mayo	Ann Mayo	3rd
Monique Patterson	Monique Patterson	3rd.
Melody Fanning	Melody Fanning	1st/2nd
Anita Mbonde	Anita Mbonde	First
Dionne Hymon	Dionne Hymon	1st shift.
Sherrie Ross	Sherrie Ross.	1st PT.

Seeley Technology Inc.
P.O. Box 915
Bessemer City, NC 28016
980-533-8053
service@seeley.tech

Invoice

Invoice #	531
Invoice Date	1/10/2018
Due Date	2/9/2018
P.O. #	
Terms	Net 30
Project	

Bill To:

Aldersgate
Brandon Thomas
3800 Shamrock Dr.
Charlotte, NC 28215

Date	Item	Description	Hours/Qty	U/M	Rate	Amount
1/10/2018	Aldersgate/...	Repair Mag Lock at CV back gate	2.5		70.00	175.00

Total	$175.00
Payments/Credits	$0.00
Balance Due	$175.00

Please make checks payable to Seeley Technology Inc.
THANK YOU FOR YOUR BUSINESS !!!