STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL058010	A. BUILDING: **01** B. WING _____	R-C **04/12/2018**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VINTAGE INN RETIREMENT COMMUNITY	**826 EAST BOULEVARD HWY 17 N BYPASS WILLIAMSTON, NC 27892**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Complaint Follow Up Construction Survey by Ed Miller, conducted on April 12, 2018. Deficiencies remain that require a Plan of Correction.	{C 000}		
{C 110}	Construction-Meet Sanitary Requirements SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION (e) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the Department of Environment and Natural Resources, Division of Environmental Health, 2728 Capital Boulevard, Raleigh, North Carolina. Copies may be obtained from Environmental Health Services Section, 1632 Mail Service Center, Raleigh, North Carolina 27699-1632 at no cost. This Rule is not met as evidenced by: Based on observation, interview with Administrator and review of available records, the facility was not in compliance with The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions". Specifically 15A NCAC 18A .1317 (a) [which requires that] Effective measures shall be taken to keep...	{C 110}		

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{C 110}	Continued From page 1 vermin out of and to prevent their breeding and presence on the premises. The facility does not have effective measures to prevent bed bugs from breeding and being present on the premises. Findings on April 12, 2018: a. Observations of Rooms 14, 21, and 34 revealed bed bug excrement, dead bedbugs, and/or shed husks. b. Interview with staff and review of records revealed that the last service from the Pest Management Company occurred on March 27, 2018 and 'live activity' was found in Rooms 1, 2, 11, 12, 14, 16, 17, 21, 24, 25, 26, 31, 34, 43, and 45 d. A copy of the contract was email to DHSR on 4/17/2018. e. Based on record review the following room received the facility 14 day "Housekeeping Cleaning Procedures For Bed Bugs" protocol: February - Rooms 1, 2, 7, 12, 11, 24, 25, 15, 17, & east couch March - Rooms 1, 2, 7, 30, 34, 25, 24, 12, 15, 17, 21, 16, 19 April - Rooms 1, 2, 34, 11, 12, 14, 16, 17, 21, 24 In most cases the protocol was started after the PMC found bed bugs at their end of the month service and stopped in 14 days. When the PMC provided the next month's service the process started over with many of the same rooms.	{C 110}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS	{C 164}		

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{C 164}	Continued From page 2 (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to keep walls, floors or floor coverings and furniture clean and in good repair. Findings on April 12, 2018: The facility is not effectively erasing signs of bed bug activity to make it easier to identify where live bed bugs are so that treatment can be focused where it is needed. b. Room 14 - bed bug excrement, and dead bedbugs were observed on head board. f. Room 21 - bed bug excrement, was observed on head board. fa. Room 34 - a husk of a bedbug was observed on the bed board.. g. Many rooms - behind the doors in the corners, there were areas of dust and granular debris. h. Traps were placed at the foot of several beds. Traps catch the bedbugs and aid in identifying if the bedbugs are still in the room. The traps were not being cleaned out daily and contained debris making it impossible to determine if any bugs have been trapped recently. i. The floors and walls were not being cleaned under the beds and behind furniture daily. There was a large amount of dust and debris under the beds. j. Observed many closets were checked had clothing, blankets or other fabric items laying	{C 164}		

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{C 164}	Continued From page 3 directly on the floor. Clutter provides more area for bed bugs to hide and makes locating and treatment more difficult. k. Furniture in the affected rooms must be cleaned and vacuumed. L Laundry baskets in affected areas must also be cleaned daily to destroy bed bug eggs. .	{C 164}		