STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL001141	A. BUILDING: _____ B. WING _____	R 02/21/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HOMEPLACE OF BURLINGTON	118 ALAMANCE ROAD BURLINGTON, NC 27215

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
(D 000)	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on February 20-21, 2018.	(D 000)		
D 367	10A NCAC 13F .1004(j) Medication Administration 10A NCAC 13F .1004 Medication Administration (j) The resident's medication administration record (MAR) shall be accurate and include the following: (1) resident's name; (2) name of the medication or treatment order; (3) strength and dosage or quantity of medication administered; (4) instructions for administering the medication or treatment; (5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident; (6) date and time of administration; (7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and, (8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR). This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to assure the accuracy of the Medication Administration Records (MARs) for 2 of 5 sampled residents (#4 and #5) including inaccurate documentation of an antihypertensive, an oral anti- diabetic, lipid-lowering medication, a mineral, vitamin and probiotic supplement and multivitamin, allergy medication, blood thinner, diuretic, nasal	D 367	Documentation of resident medication administration will be accurate and complete. All med techs will sign medications given after observing the resident has taken the medication. All med techs will review the MARs before leaving the community after a shift to assure that all documentation is complete. The lead MT/RSD or designee will complete a MAR audit for AL and memory care units a minimum of three times per week to verify documentation is complete. There will be a log for the MT/RSD or designee to sign that they have completed the audit. On 3/7/18 med techs reviewed and signed a Memo of Understanding outlining the proper procedures and documentation required for administering PRN medications. Medication Administration Review Refresher in-service presented by RN was performed on 2/27/18.	4/1/18 Ongoing 3/17/18 2/27/18

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Bonnie Thompson — TITLE: Executive Director — (X6) DATE: 4-2-18

Renewed + accepted. AJS 4/23/18

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D 367	Continued From page 1 decongestant, an anti-ulcer medication, proton pump inhibitor (#4); fever and pain reliever, anti-depressant, vitamin D2, Alzheimer's disease medication, anticonvulsant, and iron supplement (#5). The findings are: 1. Review of Resident #4's current FL-2 dated 7/31/17 revealed: -Diagnoses included anemia, bipolar disorder, vascular dementia, hypokalemia, hyperlipidemia, hypertension, gastroesophageal reflux disease (GERD), osteoarthritis, diverticulitis, and atherosclerotic cardiovascular disease. -There were physician's orders for the following medications: -Lisinopril (used to treat hypertension) 5mg take daily, scheduled at 8:00am. -Metformin (used to help control blood sugar levels) 500mg twice a day with meals, scheduled at 8:00am and 5:00pm. -Atorvastatin Calcium (used to treat high cholesterol) 40mg take at bedtime, scheduled at 8:00pm. -Vitamin D (used to treat vitamin D deficiency) 400units twice a day, scheduled at 8:00am and 8:00pm. -Tab-a-Vite multivitamin (used to treat vitamin deficiencies) daily, scheduled at 8:00am. -Lasix (used to treat extra fluid in the body) 20mg every other day, scheduled at 8:00am. -Glipizide (used to treat high blood sugar) 5mg daily, scheduled at 8:00am -Aspirin (used to prevent heart attacks) 81mg daily, scheduled at 8:00am. -Metoprolol (used to treat high blood pressure) 50mg daily, scheduled at 8:00am. -Singulair (used to prevent symptoms of hayfever) 10mg daily, scheduled at 8:00am.	D 367		

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D 367	Continued From page 2 Review of Resident #4's subsequent physician's orders revealed: -There was an order dated 9/12/17 for Flonase (used to relieve allergic symptoms) 2 sprays into each nostril daily, scheduled at 8:00am. - There was an order dated 10/24/17 for Fish Oil (used to reduce triglyceride levels) 1000mg twice a day, scheduled for 8:00am and 5:00pm -There was an order dated 10/24/17 to increase Metformin to 1000mg twice a day with meals, scheduled at 8:00am and 5:00pm. -There was an order dated 01/09/18 to decrease Lisinopril to 2.5mg daily, scheduled at 8:00am. -There was an order dated 1/29/18 for Carafate (used to treat stomach ulcers) 100mg/ml give 10ml orally on an empty stomach 1 hour before meals and at night, four times a day at 8:00am, 12:00pm, 4:00pm, and 8:00pm for 8 weeks. -There was an order dated 1/29/18 for Culturelle (used to improve digestion and restore normal flora) daily for 3 months, may sprinkle on food if difficult to swallow, scheduled at 8:00am. -There was an order dated 1/29/18 for Omeprazole (used in the treatment of GERD) 40mg twice a day for 3 months, scheduled at 8:00am and 8:00pm. -There was an orders dated 02/05/18 for Magnesium Oxide (used as a supplement to maintain adequate magnesium levels) 250mg daily, scheduled at 8:00am. Review of Resident #4's Medication Administration Record (MAR) for February 2018 revealed: -There was an entry for Lasix 20mg every other day scheduled for administration at 8:00am, but was not documented as administered on 02/12/18. -There was an entry for Glipizide 5mg daily	D 367		

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D 367	Continued From page 3 scheduled for administration at 7:00am, but was not documented as administered on 02/12/18, 02/17/18, and 02/18/18. -There was an entry for Aspirin 81mg daily scheduled for administration at 8:00am, but was not documented as administered on 02/12/18 and 02/13/18. -There was an entry for Flonase 2 sprays into each nostril daily and scheduled for administration at 8:00am, but was not documented as administered on 02/12/18, 02/13/18, and 02/15/18.	D 367		
	-There was an entry for Metoprolol 50mg daily scheduled for administration at 8:00am, but was not documented as administered on 02/12/18 and 02/13/18. -There was an entry for Singulair 10mg daily schedule for administration at 8:00am, but was not documented as administered on 02/12/18, 02/13/18 and 02/16/18. -There was an entry for Tab-A-Vite daily scheduled for administration at 8:00am, but was not documented as administered on 02/12/18 and 02/13/18. -There was an entry for Fish oil 1000mg twice a day scheduled for administration at 8am and 8pm, but was not documented as administered on 02/10/18 (8pm), 02/11/18 (8pm), 02/12/18 (8am,8pm),and 02/13/18 (8am). -There was an entry for Metformin 1000mg twice a day scheduled for administration at 8am and 5pm, but was not documented as administered on 02/10/18 (5pm), 02/11/18 (5pm), 02/12/18 (8am, 5pm), and 02/13/18 (8am). -There was an entry for Vitamin D 40units twice a day scheduled for administration at 8am and 8pm, but was not documented as administered on 02/10/18 (8pm), 02/11/18 (8pm), 02/12/18 (8am,8pm), 02/13/18 (8am),and 02/14/18 (8pm). -There was an entry for Atorvastatin Calcium			

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D 367	Continued From page 4 40mg daily at bedtime, but was not documented as administered from 02/10/18 through 02/12/18, and 02/14/18. -There was an entry for Lisinopril 2.5mg daily scheduled for administration at 8:00am, but was not documented as being administered on 02/12/18, and 02/13/18. -There was Omeprazole 40mg twice a day scheduled at 8am and 8pm, but was not documented as administered on 02/5/18 (8pm), 02/07/18 (8pm), 02/10/18 (8pm), 02/11/18 (8pm), 02/12/18 (8am, 8pm), 02/13/18 (8am), and 02/19/18 (8pm). -There was an entry for Culturelle daily scheduled for administration at 8:00am, but was not documented as administered from 02/09/18 through 02/13/18. -There was an entry for Carafate 100mg/ml give 10ml orally on an empty stomach 1 hour before meals and at night four times a day scheduled for administration at 8am, 12pm, 4pm, and 8pm, but was not documented as administered on 02/09/18 (8pm), 02/10/18 (12pm,4pm,8pm), 2/12/18 (8am, 12pm, 4pm, 8pm), 2/13/18 (8am, 12pm, 4pm, 8pm), 02/14/18 (12pm,4pm), 02/15/18 (12pm), 02/16/18 (8pm), 02/18/18 (12pm), 02/19/18 (12pm), and 02/21/18 (4pm,8pm). -There was an entry for Magnesium Oxide 250mg daily scheduled for administration at 8:00am, but was not documented as administered on 02/12/18, 02/13/18, and 02/19/18. Observation of Resident #4's medication on hand on 02/20/18 at 4:30 pm revealed: -All medications were available for administration. -Doses remaining on hand were correct according to the dispense dates. Based on observations, interviews and record	D 367		

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D 367	Continued From page 5 reviews, Resident #4 was not interviewable. Refer to Interview on 02/21/18 at 9:40 am with the Executive Director. Refer to interview on 02/21/18 at 10:30 am with the Resident Services Director and lead Medication Aide (MA)/Supervisor. Refer to interview on 02/21/18 at 3:00 pm with the Special Care Unit (SCU) MA. Refer to interview on 02/21/18 at 3:10 pm with a second SCU MA. Refer to telephone interview on 02/21/2018 at 3:50 pm with a representative from the contracted pharmacy. 2. Review of Resident #5's current FL-2 dated 02/13/18 revealed: -Diagnoses included dementia, depression, hyperlipidemia, chronic kidney disease, diabetes mellitus type II, anemia, coronary artery disease, and hypertension. -There were physician's orders for the following medications: -Tylenol (a medication used to treat pain or fever reducer) 500 mg tablet every 8 hours. -Mirtazapine (a medication used to treat depression) 30 mg tablet at bedtime. -Vitamin D2 (a medication used as a vitamin or supplement) 50,000 unit capsule every week on Saturday. -Donepezil (a medication used to treat Alzheimer's disease) 10 mg tablet at bedtime. -Topamax (a medication used to treat seizures or migraine headaches) 25 mg tablet at bedtime. -Culturelle digestive health (this is a probiotic) 10B-200 mg capsule daily.	D 367		

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D 367	Continued From page 6 -Ferrous sulfate (a medication used as an iron supplement) 325 mg tablet twice daily. Review of Resident 5's subsequent physician's orders dated 11/13/17 revealed: -There was an order for tylenol 500 mg tablet every 8 hours. -There was an order for mirtazapine 30 mg tablet at bedtime. -There was an order for vitamin D2 50,000 unit capsule every week on Saturday. -There was an order for donepezil 10 mg tablet at bedtime. -There was an order for topamax 25 mg tablet at bedtime. -There was an order for culturelle digestive health 10B-200 mg capsule daily. -There was an order for ferrous sulfate 325 mg tablet twice daily. Review of Resident #5's Medication Administration Record (MAR) for December 2017 revealed: -There was an entry for ferrous sulfate 325 mg tablet two times per day scheduled for administration at 8:00 am and 8:00 pm daily, and was documented as administered 60 of 62 times. -There was an entry for tylenol 500 mg capsule every 8 hours scheduled for administration at 6:00 am, 2:00 pm, and 8:00 pm daily, and was documented as administered 85 of 93 times. -There was an entry for donepezil hcl 10 mg tablet at bedtime scheduled for administration at 8:00 pm daily, and was documented as administered 60 of 62 times. -There was an entry for mirtazapine 30 mg tablet at bedtime scheduled for administration at 8:00 pm daily, and was documented as administered 60 of 62 times. -There was an entry for topamax 25 mg tablet at	D 367		

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D 367	Continued From page 7 bedtime for depressive mood scheduled for administration at 8:00 pm daily, and was documented as administered 60 of 62 times. Review of Resident #5's MAR for January 2018 revealed: -There was an entry for vitamin D2 50,000 capsule once a week on Saturday, scheduled for administration weekly on Saturday at 8:00 am, and was documented as administered 3 of 5 times. -There was an entry for culturelle digestive health 10B-200 mg capsule sprinkles one tablet daily, scheduled for administration at 8:00 am daily, and was documented as administered 27 of 31 times. -There was an entry for ferrous sulfate 325 mg tablet two times per day, scheduled for administration at 8:00 am and 8:00 pm daily, and was documented as administered 26 of 31 times. -There was an entry for tylenol 500 mg capsule every 8 hours, scheduled for administration at 6:00 am, 2:00 pm, and 8:00 pm daily, and was documented as administered 86 of 96 times. Review of Resident #5's MAR for February 2018 revealed: -There was an entry for culturelle digestive health 10B-200 mg capsule sprinkles daily, scheduled for administration at 8:00 am daily, and was documented as administered 12 of 13 times. -There was an entry for tylenol 500 mg capsule every 8 hours, scheduled for administration at 6:00 am, 2:00 pm, and 8:00 pm daily, and was documented as administered 48 of 57 times. -There was an entry for mirtazapine 30 mg tablet at bedtime, scheduled for administration at 8:00 pm daily, and was documented as administered 18 of 19 times. -There was an entry for topamax 25 mg tablet at bedtime, scheduled for administration at 8:00 pm	D 367		

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D 367	Continued From page 8 daily, and was documented as administered 18 of 19 times. Observation of Resident #5's medication on hand on 02/21/18 at 3:30 pm revealed: -There were eleven bubble packs of tylenol extra strength 500 mg tablets containing 30 tablets. -There was one partial bubble pack of tylenol extra strength 500 mg tablets dispensed on 09/12/2017 and the pack contained 20 tablets. -The remaining bubble packs were full and dated 07/12/2017, 10/11/2017, 11/09/2017, 11/09/2017, 11/09/2017, 12/08/2017, 12/08/2017, 01/09/2018, 02/06/2018, 02/06/2018, and 02/06/2018. Telephone interview on 02/21/18 at 3:40 pm with Resident #5's primary care physician revealed: -The facility had not made her aware of their inconsistent documentation of Resident #5's medications. -She would be in the facility the following week to discuss with the facility herself. Based on observation, record review and interviews, Resident #5 was not interviewable. Attempted telephone interview on 02/21/18 at 4:00 pm with Resident #5's family member was unsuccessful. Refer to interview on 02/21/18 at 9:40 am with the Executive Director. Refer to interview on 02/21/18 at 10:30 am with the Resident Services Director and lead Medication Aide (MA)/Supervisor In Charge (SIC). Refer to interview on 02/21/18 at 3:00 pm with a Special Care Unit (SCU) MA.	D 367		

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D 367	Continued From page 9 Refer to interview on 02/21/18 at 3:10 pm with a second SCU MA. Refer to telephone interview on 02/21/2018 at 3:50 pm with a representative from the contracted pharmacy. Interview on 02/21/18 at 9:40 am with the Executive Director revealed: -The MA's completed MAR audits monthly when the new MARs came from the pharmacy. -The MA's compared the old MAR with the new MAR to assure they matched. -The lead MA and the facility nurse (Resident Services Director) completed random MAR audits weekly for both the Assisted Living Unit and SCU. Interview on 02/21/18 at 10:30 am with the Resident Services Director and lead Medication Aide (MA)/Supervisor In Charge (SIC) revealed: -MAR audits were completed at the beginning of the month. -The new MAR was compared with the old MAR to assure all orders were on the MAR and orders were correct. -After the MA's had completed their check, the Resident Services Director checked behind the MA's. -MAR audits were completed on all resident MARs. -There was no process for random MAR audits throughout the month. -The contracted pharmacy generated the facility MARs and sent them monthly. Interview on 02/21/18 at 3:00 pm with a Special Care Unit (SCU) MA revealed: -She stated, "I give the medication as ordered but get busy and forget to document."	D 367		

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D 367	Continued From page 10 -At the end of her shift, she was supposed to go back and check for holes in the MAR where she may have not documented a medication after it was given but she often forgot. Interview on 02/21/18 at 3:10 pm with a second SCU MA revealed she administered medications as ordered, but when it was busy, she would forget to document at that time and then she forgot to go back and document the medication on the MAR later.	D 367		
	Telephone interview on 02/21/2018 at 3:50 pm with a representative from the contracted pharmacy revealed: -The pharmacy generated the facility's MAR's monthly. -The pharmacy also completed the pharmacy reviews quarterly.			