| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL011295 | A. BUILDING: _____ B. WING _____ | 04/20/2018 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| ANGEL HOUSE VII | 60-C HORNOT CIRCLE ASHEVILLE, NC 28806 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| C 000 | Initial Comments<br><br>The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual survey on April 20, 2018. | C 000 | | |
| C937 | G.S. 131D-4.3 (a) ACH Training for Personal Care Aides<br><br>G.S. 131D-4.3 (a) Adult care home training for personal care aides<br><br>(2) A minimum of 80 hours of training for personal care aides. The training for aides shall be comparable to State-approved Certified Nurse Aide I training.<br>The facility may exempt from the 80-hour training requirement any personal care aides who are or have been either licensed as a health care professional or listed on the Nurse Aide Registry.<br>(3) Monitoring and supervision of residents.<br>(4) Oversight and quality of care as stated in G.S. 131D-4.1.<br>(5) Adult care homes shall comply with all of the following staffing requirements:<br>a. First shift (morning): 0.4 hours of aide duty for each resident (licensed capacity or resident census), or 8.0 hours of aide duty per each 20 residents (licensed capacity or resident census) plus 3.0 hours for all other residents, whichever is greater;<br>b. Second shift (afternoon): 0.4 hours of aide duty for each resident (licensed capacity or resident census), or 8.0 hours of aide duty per each 20 residents plus 3.0 hours for all other residents (licensed capacity or resident census), whichever is greater;<br>c. Third shift (evening): 8.0 hours of aide duty per 30 or fewer residents (licensed capacity or resident census).<br>The facility shall provide staff to meet the needs | C937 | | |

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| C937 | Continued From page 1<br>of the facility's residents. Each facility shall post in a conspicuous place information about required staffing that enables residents and their families to ascertain each day the number of direct care staff and supervisors that are required by law to be on duty for each shift for that day.<br><br>This Rule is not met as evidenced by:<br>Based on interviews and record reviews, the facility failed to assure 1 of 3 sampled staff (Staff C), had successfully completed a 25 hour or an 80 hour personal care services (PCS) training program.<br><br>The findings are:<br><br>Review of Staff C's personnel record on 4/20/2018 revealed:<br>-It was documented Staff C was hired on 7/22/2014 as Relief Supervisor-in-Charge.<br>-There was no documentation Staff C had completed a 25 hour or an 80 hour PCS training program.<br><br>Interview with Staff C on 4/20/2018 at 12:13pm revealed:<br>-She remembered receiving training from the facility's contracted PCS trainer when "first hired".<br>-She "cleaned the residents rooms, did laundry and prepared meals".<br>-She did not assist any resident with PCS tasks, "they can all do for themselves".<br><br>Interview with the Site Manager on 4/22/2018 at 11:45pm revealed:<br>-She was responsible to make sure all new staff completed the required training.<br>-She was not aware Staff C had not completed the 25 or 80 hour PCS training.<br>-She would check with the facility's contracted | C937 | | |

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| C937 | Continued From page 2<br>PCS trainer to see if she had a copy of the training.<br>-If there was no record of the training, she would schedule the training for Staff C as soon as possible.<br><br>Interview with the facility's contracted PCS trainer on 4/20/2018 was unsuccessful.<br><br>Interview with the Administrator on 4/22/2018 at 12:20pm revealed:<br>-She thought Staff C had completed an 80 hour PCS training.<br>-The site manager was making contact with the contracted training to see if she had a record of Staff C's training.<br>-She knew Staff C would have received 80 hours of training because in 2013 she started completing 80 hours of PCS training for all new hires, replacing the 25 hour training program.<br>-Staff C was hired as a relief supervisor-in-charge.<br>-She was responsible, along with the site manager, to assure staff completed the required training. | C937 | | |