PRINTED: 04/24/2018
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL059007	A. BUILDING: 01 B. WING _____	04/05/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TRUETT'S FAMILY CARE HOME	728 NED MCGIMSEY ROAD NEBO, NC 28761

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C 000	Initial Comments Report by Luis Padilla DHSR Construction Section conducted a Biennial Survey on April 5, 2018 from 8:35 AM to 10:45 AM at the above referenced facility. DHSR records indicate the home was first licensed on September 9, 1981 as a Family Care Home for five (5) ambulatory residents. On September 10, 1987 the home increased to a maximum capacity of six (6) all ambulatory residents (who are able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1984 Minimum Standards and Regulations for Family Care Homes, the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 Edition of the NCBC - Section 409.1(g) - Residential Care Facilities. At the time of our visit, we cited deficiencies that require an acceptable plan of correction; all deficiencies listed below were discussed with on-site staff during the exit interview. The listed deficiencies are as follows:	C 000		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes.	C 174		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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C 174	Continued From page 1 This Rule is not met as evidenced by: 1.) The rule requires all electrical equipment in a family care home shall be maintained in a safe and operating condition; At the time of the survey it was observed that the exhaust light in Bathroom #1 was not functional, this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work. 2.) The rule requires all electrical equipment in a family care home shall be maintained in a safe and operating condition: At the time of the survey it was observed that the exterior GFCI receptacle located on the left deck would not trip, this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of invoices/receipts for all completed work. 3.) The rule requires all electrical equipment in a family care home shall be maintained in a safe and operating condition; At the time of the survey it was observed that the baseboard heater in the basement to the home was missing a front cover, this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work. 4.) The rule requires all plumping equipment in a family care home shall be maintained in a safe	C 174	New Bulb was Installed 5-1-18 See Photo 5 New receptacle was 5-1-18 Installed See Photo 13 See Receipt. Front cover was put 5-1-18 back on baseboard heater See Photo 1	

Truett Family Care
Receipt For GFCI
Receptacle

GRAB BAR AT FRONT DOOR

LOWE'S HOME CENTERS, LLC
480 US 70 WEST
MARION, NC 28752 (828) 659-5960

- SALE -

SALES#: S1922CA2 1578186 TRANS#: 7031467 04-06-18

752058	ETN 15A-125V SELF-TEST GF	19.97
802702	SCT RND FELT PDS BROWN 1-	3.98
915330	SW GFCI RECEPTACLE TESTER	7.98
50526	GE SIL II KB WHITE 2.8-OZ	4.14
754605	J/H ETTORE DRYER VENT BRU	5.98
16204	16-IN DESIGNER GRAB BAR W	54.98

SUBTOTAL:	91.09
TAX:	6.14
INVOICE 07964 TOTAL:	97.17
DEBIT:	97.17

DEBIT:XXXXXXXXXXXX6362 AMOUNT:97.17 AUTHCD:005280
SWIPED REFID:192207323910 04/06/18 12:17:30
TRACE:00740484

PURCHASE	CASH BACK	TOTAL DEBIT
97.17	0.00	97.17

STORE: 1922 TERMINAL: 07 **04/06/18 12:18:26**

 # OF ITEMS PURCHASED: 6

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
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STORE MANAGER: RICK BROOME

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FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

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* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
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STORE: 1922 TERMINAL: 07 **04/06/18 12:18:26**

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C 174	Continued From page 2 and operating condition: At the time of the survey it was observed that the bathroom sink in Bedroom #3 was loose from the wall, this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work. 5.) The rule requires all fire safety equipment in a family care home shall be maintained in a safe and operating condition: At the time of the survey it was observed that the fire extinguishers of the home were not being inspected monthly, this is not compliant with the rule. Make arrangements to correct the deficiency; provide documentation in the form of photos for all completed work. 6.) The rule requires all mechanical equipment to be maintained in a safe and operating condition: At the time of the survey it was observed that the dryer exhaust was covered in lint, this is not compliant with the rule. Make arrangements to correct the deficiency listed above; provide documentation in the form of photos for all completed work.	C 174	Bathroom sink was Resealed See Photo 11 Tag will be signed monthly & Inspected By Administer See Photo 10 Dryer vent has been Cleaned off & will be Cleaned monthly See Photo 2	5-1-18 5-1-18 5-1-18
C 113	Construction-Windows IV. The Building B. General Construction and Maintenance (10 NCAC 42C .2102)	C 113		

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C 113	Continued From page 3 10. All windows must be maintained operable. This Rule is not met as evidenced by: 1.) The rule requires all windows must be maintained operable: At the time of the survey it was observed that in Bedroom #2 the window lock would not function properly and prevent it from opening fully. This is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work.	C 113	Child guards were removed from window See photo 6+7	5-1-18
C 123	Outside Entrances/Exits IV. The Building C. Physical Environment 8. Outside Entrances/Exits (10 NCAC 42C .2209) a. All floor levels must have at least two exits. If there are only two, the exits must be as remote from each other as reasonably possible. b. At least one entrance/exit door must be a minimum clear width of three feet and another must be a minimum clear width of two feet and eight inches. c. At least two outside entrances/exits for the residents' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. If there are only two entrances/exits, the entrances/exits must be as remote from each other as reasonably possible. (The requirement for the ramp at exits not at ground level applies to homes which have at least one resident who needs personal assistance in getting up or down steps.) d. All exit door locks must be easily operable, by	C 123		

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C 123	Continued From page 4 a single hand motion, from the inside at all times without keys. e. All entrances/exit must be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency. f. All steps, porches, stoops and ramps must be provided with handrails and guardrails. This Rule is not met as evidenced by: 1.) The rule requires all exit door locks must be easily operable, by a single hand motion, from the inside at all times without keys: At the time of the survey it was observed that the back door leading to the porch had a thumb latch lock, this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work. 2.) The rule requires all exit door locks must be easily operable, by a single hand motion, from the inside at all times without keys: At the time of the survey it was observed that the storm door from the dining room had a lock on it that can prevent a single hand motion, this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work. 3.) The rule requires all steps, porches, stoops and ramps must be provided with handrails and guardrails: At the time of the survey it was observed that at the front door there was a step that did not have a	C 123	Thumb Latch Lock was Removed See Photo 9 Lock was removed out of storm Door See Photo 12	5-1-18 5-1-18

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C 123	Continued From page 5 handrail,this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work.	C 123	GRAB BAR WAS INSTALLED AT FRONT DOOR See Photo 8	5-1-18
C 126	Outside Premises IV. The Building C. Physical Environment 11. Outside Premises (10 NCAC 42C .2215) a. The outside grounds must be maintained in a clean and safe condition, in accordance with the rules of the Division of Health Services governing the sanitation of residential care facilities. b. If the home has a fence around the premises, the fence must not prevent residents for exiting or entering freely or be hazardous. c. General outdoor lighting must be adequate to illuminate walkways and drives. This Rule is not met as evidenced by: 1.) The rule requires the outside grounds must be maintained in a clean and safe condition; At the time of the survey it was observed that the dryer exhaust was covered in lint, this is not compliant with the rule. Make arrangements to correct the deficiency listed above; provide documentation in the form of photos for all completed work.	C 126	DRYER EXHAUST HAS BEEN CLEANED WILL BE CLEANED MONTHLY See photo 3 & 4	5-1-18
C 131	Building Service Equipment-Call System IV. The Building D. Building Service Equipment (10 NCAC 42C .2214) 5. Where the bedroom of the live-in staff is	C 131		

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C 131	Continued From page 6 located in a separate area from residents' bedrooms, an electrically operated sounding device must be provided connecting each resident bedroom to the live-in staff bedroom. The resident call switches, must be such that they can be activated with a single action and remain on until switched off by staff. The call switch must be within reach of the resident lying on his/her bed. This Rule is not met as evidenced by: 1.) The rule requires where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated sounding device must be provided connecting each resident bedroom to the live-in staff bedroom: At the time of the survey it was observed that the call system in the home was not functional for Bedroom #3, this is not compliant with the rule. Repair the deficiency listed above; provide documentation in the form of photos for all completed work.	C 131	wire was Fixed that was Broke CALL system is working properly See Photo 12 Helen H Truett 5-2-2018	5-1-18