

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL011295	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/20/2018
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

ANGEL HOUSE VII

60-C HORNOT CIRCLE
ASHEVILLE, NC 28806

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual survey on April 20, 2018.	C 000		
C937	G.S. 131D-4.3 (a) ACH Training for Personal Care Aides G.S. 131D-4.3 (a) Adult care home training for personal care aides (2) A minimum of 80 hours of training for personal care aides. The training for aides shall be comparable to State-approved Certified Nurse Aide I training. The facility may exempt from the 80-hour training requirement any personal care aides who are or have been either licensed as a health care professional or listed on the Nurse Aide Registry. (3) Monitoring and supervision of residents. (4) Oversight and quality of care as stated in G.S. 131D-4.1. (5) Adult care homes shall comply with all of the following staffing requirements: a. First shift (morning): 0.4 hours of aide duty for each resident (licensed capacity or resident census), or 8.0 hours of aide duty per each 20 residents (licensed capacity or resident census) plus 3.0 hours for all other residents, whichever is greater; b. Second shift (afternoon): 0.4 hours of aide duty for each resident (licensed capacity or resident census), or 8.0 hours of aide duty per each 20 residents plus 3.0 hours for all other residents (licensed capacity or resident census), whichever is greater; c. Third shift (evening): 8.0 hours of aide duty per 30 or fewer residents (licensed capacity or resident census). The facility shall provide staff to meet the needs	C937	See Attached	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Buanka
May

TITLE Administrator

(X6) DATE

5/24/18

STATE FORM

6809

6XUF11

If continuation sheet 1 of 3

REVIEWED And accepted *CF* 05/29/18

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C937	Continued From page 1 of the facility's residents. Each facility shall post in a conspicuous place information about required staffing that enables residents and their families to ascertain each day the number of direct care staff and supervisors that are required by law to be on duty for each shift for that day. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to assure 1 of 3 sampled staff (Staff C), had successfully completed a 25 hour or an 80 hour personal care services (PCS) training program. The findings are: Review of Staff C's personnel record on 4/20/2018 revealed: -It was documented Staff C was hired on 7/22/2014 as Relief Supervisor-in-Charge. -There was no documentation Staff C had completed a 25 hour or an 80 hour PCS training program. Interview with Staff C on 4/20/2018 at 12:13pm revealed: -She remembered receiving training from the facility's contracted PCS trainer when "first hired". -She "cleaned the residents rooms, did laundry and prepared meals". -She did not assist any resident with PCS tasks, "they can all do for themselves". Interview with the Site Manager on 4/22/2018 at 11:45pm revealed: -She was responsible to make sure all new staff completed the required training. -She was not aware Staff C had not completed the 25 or 80 hour PCS training. -She would check with the facility's contracted	C937	SEE Attached	

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C937	Continued From page 2 PCS trainer to see if she had a copy of the training. -If there was no record of the training, she would schedule the training for Staff C as soon as possible. Interview with the facility's contracted PCS trainer on 4/20/2018 was unsuccessful. Interview with the Administrator on 4/22/2018 at 12:20pm revealed: -She thought Staff C had completed an 80 hour PCS training. -The site manager was making contact with the contracted training to see if she had a record of Staff C's training. -She knew Staff C would have received 80 hours of training because in 2013 she started completing 80 hours of PCS training for all new hires, replacing the 25 hour training program. -Staff C was hired as a relief supervisor-in-charge. -She was responsible, along with the site manager, to assure staff completed the required training.	C937	SEE Attached	



Angel House Family Care Homes

May 24, 2018

Plan Of Correction:

In response to G.S. 131D 4.3(a) ACH Training of personal care aides
Of rule area in violation, as stated in report, administrator did assume
With how long the employee had worked for the company that for sure
Either the 25 hour or 80hour training had been completed. This was a
Slip through the cracks situation, as all staff are given this training during
Or prior to starting (if applicable) with in the 6 month time frame as per
Rule area. Administrator has scheduled a 80 hour training for the staff
In question to take on May 24th, 2018. To ensure compliance site manager
And administrative staff will continue monitor qualifications of employees on
A monthly basis.

Bianka Faison Gray
Administrator Owner
Angel House Family Care Homes