STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL008029	A. BUILDING: **01** B. WING _____	**05/31/2018**

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VIRGINIA'S PLACE	**1517 GOVERNOR'S ROAD WINDSOR, NC 27983**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Gabriel Villacres DHSR Construction Section conducted a Biennial Survey on May 31, 2018 from 9:15 AM to 11:00 AM at the above referenced facility. DHSR records indicate the home was first licensed on January 23, 2012 as a Family Care Home for six (6) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes the applicable portions of the 2009 North Carolina Building Code - Section 421.2 - Residential Care Homes At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 121	Ample Living Arrangements SECTION .0300 - THE BUILDING 10A NCAC 13G .0304 LIVING ARRANGEMENT A family care home shall provide living arrangements to meet the individual needs of the residents, the live-in staff and other live-in persons. This Rule is not met as evidenced by: The rule requires that a family care home shall provide living arrangements to meet the individual needs of the residents, the live-in staff and other live-in persons: During our visit it was observed that locks were present on the refrigerator, freezer, and pantry	C 121		

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C 121	Continued From page 1 door, preventing residents from having 24/7 access to snacks and drinks. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 121		
C 127	Bedrooms-Access Through SECTION .0300 - THE BUILDING 10A NCAC 13G .0308 BEDROOMS (c) A room where access is through a bathroom, kitchen or another bedroom shall not be approved for a resident's bedroom. This Rule is not met as evidenced by: The rule requires that A room where access is through a bathroom, kitchen or another bedroom shall not be approved for a resident's bedroom: During our visit it was observed that bedroom #1 exited through the kitchen. Possible solutions could be to remove the occupant from that bedroom and change the use of the space. Another solution would be to create a wall that would effectively separate the bedroom and kitchen. Please inform the DHSR Construction of which solution was selected to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work completed.	C 127		
C 129	Bedrooms-Not More Than Two Residents SECTION .0300 - THE BUILDING 10A NCAC 13G .0308 BEDROOMS (e) The total number of residents assigned to a	C 129		

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C 129	Continued From page 2 bedroom shall not exceed the number authorized by the Division of Facility Services for that particular bedroom. (f) A bedroom shall not be occupied by more than two residents. This Rule is not met as evidenced by: The rule requires that a bedroom shall not be occupied by more than two residents: During our visit it was observed that bedroom #4 had three occupants. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 129		
C 130	Bedrooms-Windows SECTION .0300 - THE BUILDING 10A NCAC 13G .0308 BEDROOMS (g) Each resident bedroom must have one or more operable windows and be lighted to provide 30 foot candles of light at floor level. The window area shall be equivalent to at least eight percent of the floor space. The windows shall have a maximum of 44 inch sill height. This Rule is not met as evidenced by: (1) The rule requires that resident bedroom must have one or more operable windows...: During our visit it was observed that the left pane of the double window in bedroom #4 was off its track. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 130		

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C 130	Continued From page 3 (2) The rule requires that resident bedroom must have one or more operable windows...: During our visit it was observed that the windows used for emergency egress were very difficult to open. Make arrangements to have the deficiency corrected; provide documentation in the form of invoices/receipts for all work completed. (3) The rule requires that resident bedroom must have one or more operable windows...: During our visit it was observed that the window in bedroom #2 was missing creating an opening where the outdoors can affect the interior of the home. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 130		
C 135	Bathroom-Hand Grips SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (e) Hand grips shall be installed at all commodes, tubs and showers used by the residents. This Rule is not met as evidenced by: The rule requires that hand grips shall be installed at all commodes, tubs and showers used by the residents: During our visit it was observed that the handrails in the hall bathroom's bathtub caused the user to	C 135		

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C 135	Continued From page 4 reach over the edge of the tub and could cause a trip hazard. Have the handrail repositioned/installed on the near sided wall for ease of use. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 135		
C 144	Outside Entrances/Exits-Two Remote Exits SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (a) In family care homes, all floor levels shall have at least two exits. If there are only two, the exit or exit access doors shall be so located and constructed to minimize the possibility that both may be blocked by any one fire or other emergency condition. This Rule is not met as evidenced by: The rule requires that if there are only two, the exit or exit access doors shall be so located and constructed to minimize the possibility that both may be blocked by any one fire or other emergency condition: During our visit it was observed that both of the home's exits are located on the same side and in a close proximity of each other. The home's exit that are used as emergency exits are to be remote to decrease the likelihood of both being blocked during an emergency. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work	C 144		

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C 144	Continued From page 5 completed.	C 144		
C 146	Outside Entrances/Exits-Ramp(s) SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp. This Rule is not met as evidenced by: The rule requires that at least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp: During our visit it was observed that the ramp was too short, measuring to be 34" tall by 177" long. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 146		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND	C 153		

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C 153	Continued From page 6 FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: (1) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that the vinyl floor in the laundry room and by the front entrance was lifting and torn. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work completed. (2) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that there were multiple hole along the wall to the right of the den entrance. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (3) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that there was	C 153		

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C 153	Continued From page 7 wall damage by the right side of the den entrance along the door frame. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (4) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that the floor boards in bedroom #2 were shifted. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (5) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that the vanity top in bedroom #4's bathroom needed to re-caulked to the wall. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (6) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that both the tub and shower in bedroom #4's bathroom were dirty. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 153		

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C 153	Continued From page 8 (7) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that bedroom #4's bathroom closet had pest droppings along the floor. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work completed. (8) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that the air register by the toilet in bedroom #4's bathroom was rusted. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (9) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that the tub in bedroom #4's bathroom was missing side tiles. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (10) The rule requires that each family care home shall have furniture clean and in good repair:	C 153		

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C 153	Continued From page 9 During our visit it was observed that the dining room chair were loose. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (11) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that the transition plate between the hallway and bedroom #2 was loose. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (12) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that scuff marks on the walls of bedroom #4's bathroom. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (13) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair: During our visit it was observed that the air register in bedroom #3 was lifting out of its housing in the ground. Make arrangements to have the deficiency corrected; provide documentation in the form of	C 153		

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C 153	Continued From page 10 photos for all work completed.	C 153		
C 159	Housekeeping-Curtains, Blinds, Res. Privacy SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (9) have curtains, draperies or blinds at windows in resident use areas to provide for resident privacy; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: The rule requires that Each family care home shall have curtains, draperies or blinds at windows in resident use areas to provide for resident privacy: During our visit it was observed that the blinds in bedroom #2, bedroom #4, and the dining room were broken. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 159		
C 161	Housekeeping-Land Line Phone SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (12) have at least one telephone that does not depend on electricity or cellular service to operate. (e) This Rule shall apply to new and existing homes.	C 161		

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C 161	Continued From page 11 This Rule is not met as evidenced by: The rule requires that Each family care home shall have at least one telephone that does not depend on electricity or cellular service to operate: During our visit it was observed that there was no dedicated land line present in the home. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and receipts for all work completed.	C 161		
C 169	Fire Safety-Smoke Detectors SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup. Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it. This Rule is not met as evidenced by: (1) The rule requires that the building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and	C 169		

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C 169	Continued From page 12 basement. These detectors shall be interconnected and be provided with battery backup: During our visit it was observed that there was no heat detector located in the attic. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work completed. (2) The rule requires that the building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup: During our visit it was observed that both smoke detectors located in the hallway, in the office, bedroom #1, and bedroom #4 were beeping, indicating a dying battery backup. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and receipts for all work completed.	C 169		
C 170	Fire Safety-Any Other City Ordinances SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (c) Any fire safety requirements required by city ordinances or county building inspectors shall be met.	C 170		

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C 170	Continued From page 13 This Rule is not met as evidenced by: The rule requires that any fire safety requirements required by city ordinances or county building inspectors shall be met: During our visit it was observed that monthly inspections were not be performed by staff on the fire extinguishers. The extinguisher's hose should be inspected for deterioration, the nozzle for blockages, and the pressure gage should be in the acceptable range. The inspection tag should then be initialed and dated. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 170		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: (1) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the old thermostats in the home were not functional and unused.	C 174		

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C 174	Continued From page 14 Make arrangements to have the thermostats removed from the home and any markings left on the wall repaired; provide documentation in the form of photos and invoices/receipts for all work completed. (2) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the range hood filter was coated in grease. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (3) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit the survey was unable to tell if the clothes dryer was connected to a flexible duct that exhausted outside of the home. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work completed. (4) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that there were missing/burnt lightbulbs in the den by the front entrance and in the ceiling fan, the kitchen range	C 174		

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VIRGINIA'S PLACE	**1517 GOVERNOR'S ROAD WINDSOR, NC 27983**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 174	Continued From page 15 hood, kitchen ceiling fan, bedroom #2, bedroom #4 closet, bedroom #4 bathroom, and the hall bathroom. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (5) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the light dimmer in the den and in bedroom #2 were missing the knobs. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (6) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the room heater by the bedroom window was damaged and unused. Make arrangements to have the room heater removed; provide documentation in the form of photos for all work completed. (7) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:	C 174		

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C 174	Continued From page 16 During our visit it was observed that the air return filters in bedroom #1 and in the hallway needed to be changed Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (8) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that there was a missing outlet in bedroom #2 to the left of the entrance. The remaining hole contained exposed wiring. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work completed. (9) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that there was a multi-outlet adapter present in bedroom #2. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (10) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:	C 174		

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C 174	Continued From page 17 During our visit it was observed that the ceiling light in bedroom #4's closet, kitchen, and dining room were missing their globe. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (11) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the light switch's faceplate on the right side of bedroom #4's bathroom was lifting off the wall. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (12) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the toilet in the hall bathroom was loose. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (13) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that there was a damaged outlet by the dining room doors.	C 174		

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C 174	Continued From page 18 Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (14) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the dryer backdraft was broken. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (15) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the attic door was ajar. Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all work completed. (16) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that there was not a 3 ft2 area of free space in front of the electrical panel. Make arrangements to have the deficiency	C 174		

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C 174	Continued From page 19 corrected; provide documentation in the form of photos for all work completed. (17) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that there was a rusted air register in the den by the entertainment system. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (18) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the den entrance door and the dining room entrance door were rusting and dirty. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (19) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that bedrooms #1, #2, and #3 had no screens in the windows. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 174		

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C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: (1) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: During our visit it was observed that crawl space door was rusted and beginning to deteriorate. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (2) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: During our visit it was observed that the lattice around the base of the left side of the deck was damaged. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed. (3) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: During our visit it was observed that there was a broken outdoor chair on the deck. Make arrangements to have the deficiency	C 183		

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C 183	Continued From page 21 corrected; provide documentation in the form of photos for all work completed. (4) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: During our visit it was observed that the railing around the deck was missing pickets. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all work completed.	C 183		