STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL036034	A. BUILDING: _____ B. WING _____	R 03/15/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SOMERSET COURT OF CHERRYVILLE	401 WEST ACADEMY STREET CHERRYVILLE, NC 28021

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on March 14, 2018 and March 15, 2018.	D 000	HAL-036-034 Responses to the cited deficiencies do not constitute an admission or agreement by the facility of truth of the facts alleged or conclusion set forth in the statemnet of deficiencies or corrective action, report,the plan of correction prepared solely as a matter of compliance with State Laws	
D 310	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician. This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to assure therapeutic diets were served as ordered for 2 of 3 sampled residents with a physician order for a mechanical soft diet (Resident #4) and an all ground diet (Resident #5). The findings are: 1. Review of Resident #4's current FL2 dated 4/26/17 revealed diagnoses included aphasia and cerebral infarction. Review of Resident #4's Physician's Diet Order sheet dated 1/18/18 revealed: -A physician's order for a mechanical soft diet. -Documentation indicated this modification is ordered for residents who have difficulty chewing, but are able to tolerate more texture that a pureed diet offers. This diet is modified in consistency only. This modification can be limited to a portion of the meal, such as "meats only", or can apply to the "entire meal".	D 310	10A NCAC 13F.0904(e)(4) Nutrition and Food Service It is the policy of Somerset Court to assure residents on Theraputic diet shall be served ,theraputic diet including nutritional supplements and thicken liquids as ordered by their physician Facility conducted In service on theraputic diet to dietary staff on 4-10-18	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Abide J Rentz TITLE Executive Director (X6) DATE

Reviewed and accepted 4/23/18 JFender RN | JF
With revisions

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D 310	Continued From page 1 -The "entire meal" entry was checked. Review of the therapeutic diet list posted in the kitchen on 3/14/18 revealed Resident #4 was to be served an all mechanical soft diet. Review of the regular diet menu for breakfast on 3/15/18 revealed residents were to be served 1 slice of bacon. Review of the therapeutic diet menu for breakfast on 3/15/18 revealed residents on an all mechanical soft diet were to substitute ground sausage for bacon. Observations on 3/15/18 from 8:07am to 8:09am of the breakfast meal service revealed: -Residents were being served by two Personal Care Aides (PCA). -Resident #4 was served 1 slice of ground bacon. -Directed by a surveyor, a PCA removed Resident #4's plate before he was able to eat the bacon. -Resident #4 received a new plate of food that included ground sausage. -Resident #4 ate his breakfast meal without difficulty. Based on record review and observations on 3/14-15/18, Resident #4 was determined not to be interviewable. Interview on 3/15/18 at 8:50am with the Dietary Services Manager revealed she was aware Resident #4 was on a mechanical soft diet. Telephone interview on 3/15/18 at 1:10pm with Resident #4's Power of Attorney (POA) revealed: -He was aware Resident #4 was on a mechanical soft diet due to the "appearance" was different than other plates of food.	D 310	Dietary staff will review extention menus to assure theraputic diet is served to residents per physician order Facility implemented a theraputic tracking log to assure residents on theraputic diet receive their diet as ordered by their physician Dietary staff will maintain and log theraputic diets in trackling log Theraputic tracking log will be kept in dietary department Dietary Manager will monitor the log daily for 30 days then weekly randomly for a month Ed/Rcm will monitor the theraputic log weekly for a month then randomly for a month	6/10/18 JF

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D 310	Continued From page 2 -He had no concerns with Resident #4 being served bacon. Telephone interview on 3/15/18 at 2:25pm with staff from Resident #4's physician's office revealed: -Resident #4's physician was aware the resident was on a mechanical soft diet. -Resident #4 had had a stroke and was placed on the mechanical soft diet. -The physician had no concerns that Resident #4 had received bacon at the breakfast meal. Refer to interview on 3/15/18 at 8:50am with the Dietary Services Manager. Refer to interview on 3/15/18 at 11:10am with the Administrator. 2. Review of Resident #5's current FL2 dated 4/8/17 revealed diagnoses included hypertension, dementia, depression, osteoarthritis and hyperlipidemia. Review of Resident #5's Physician's Diet Order sheet dated 1/4/18 revealed: -A physician's order for a ground diet. -The "entire meal" entry was checked. Review of the therapeutic diet list posted in the kitchen on 3/14/18 revealed Resident #5 was to be served an all ground diet. Review of the regular diet menu for breakfast on 3/15/18 revealed residents were to be served 1 slice of bacon. Review of the therapeutic diet menu for breakfast on 3/15/18 revealed residents on an all ground diet were to substitute chopped sausage for	D 310		

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D 310	Continued From page 3 bacon. Observations on 3/15/18 from 8:05am to 8:07am of the breakfast meal service revealed: -Residents were being served by two PCA's. -Resident #5 was served 1 slice of chopped bacon. -Directed by a surveyor, a PCA removed Resident #5's plate before she was able to eat the bacon. -Resident #5 received a new plate of food that included chopped sausage. -Resident #5 ate her breakfast meal without difficulty. Based on record review and observations on 3/14-15/18, Resident #5 was determined not to be interviewable. Interview on 3/15/18 at 8:50am with the Dietary Services Manager revealed she was aware Resident #5 was on an all ground diet. Attempted interview on 3/15/18 with Resident #5's POA was unsuccessful. Attempted interview on 3/15/18 with Resident #5's physician was unsuccessful. Refer to interview on 3/15/18 at 8:50am with the Dining Services Manager. Refer to interview on 3/15/18 at 11:10am with the Administrator. Interview on 3/15/18 at 8:50am with the Dietary Services Manager revealed: -She "went by the menu book" when preparing and serving meals, "it tells me what to cook for each meal". -She looked over the menu's 2-3 days in advance	D 310		

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D 310	Continued From page 4 to make sure there was enough meat products to serve for each meal. -She had looked at today's (3/15/18) breakfast menu "yesterday" and observed bacon was listed on the breakfast menu. -She had looked at the regular diet menu only and had not looked at the therapeutic diet menu. -She was not aware the therapeutic menu indicated that residents on a mechanical soft diet were to be served sausage instead of bacon. -She had received training on therapeutic diets in 2017 and the training had not indicated to substitute sausage for bacon. -"It was still my fault for not looking at the therapeutic menu." -"I look at the therapeutic menu, just not all the time." Interview on 3/15/18 at 11:10am with the Administrator revealed: -The Dietary Services Manager was responsible for ensuring residents received foods appropriate to their diets. -She was responsible for providing oversight to the Dietary Services Manager. -The dietary staff had received training in November 2017 on therapeutic diets. -She expected the dietary staff to follow the therapeutic menu. -At least at one meal per day, she "spent time in the dining room" visiting with residents. -She would "inservice" the dietary staff on following the therapeutic menu.	D 310		