

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL060054	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 06/20/2018
NAME OF PROVIDER OR SUPPLIER PARKER TERRACE		STREET ADDRESS, CITY, STATE, ZIP CODE 3800 SHAMROCK DRIVE CHARLOTTE, NC 28215		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey conducted by Suzanna Fay on June 20, 2018. Records indicate that this facility was first licensed as a Home for the Aged on November 9, 1999. The facility is currently licensed for 53 beds (Located on the 2nd and 3rd floors of the Epworth building). Based on this information, we are requiring the facility to meet the 1996 "Homes for the Aged and Disabled - Minimum Standards and Regulations", the applicable portions of the 2005 Rules for Adult Care Homes, and the 1996 w/ '99 rev Edition of the North Carolina State Building Code; Section 409 Institutional Occupancy - Group I. Deficiencies were noted which require a Plan of Correction.	C 000		
C 134	Bathrooms-Roll-in Shower SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (7) Each home shall have at least one bathroom opening off the corridor with: (A) a door of three feet minimum width; (B) a three feet by three feet roll-in shower designed to allow the staff to assist a resident in taking a shower without the staff getting wet; (C) a bathtub accessible on at least two sides; (D) a lavatory; and (E) a toilet. (8) If the tub and shower are in separate rooms, each room shall have a lavatory and a toilet; This Rule is not met as evidenced by:	C 134		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 134	Continued From page 1 1. Observations revealed that the facility does not meet the requirements for bathrooms and toilet rooms. The bathroom off of the corridor has been converted to use as a laundry room. Findings on June 20, 2018: a. There is one community bathroom located on the second level. The bathroom has been modified for use as a laundry. The shower walls are intact, but the hardware has been removed. Verify that the facility has provided a bathroom off of the corridor with a three foot by three foot roll-in shower for residents who need assistance. b. The community bath toilet had been removed.	C 134		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls and ceilings were not kept clean and in good repair. Findings on June 20, 2018: a. Stair C2 - there is an old leak at the ceiling of the landing between the 2nd and 3rd floors. The ceiling is stained and cracked. The leak had run down the wall, staining the wall and causing the paint to bubble. b. Stair C2 - there are excessive amounts of	C 164		

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C 164	Continued From page 2 spider webs in the stairwell windows. 2. Observations revealed that the facility was not maintained free of unpleasant odors. Findings on June 20, 2018: a. 2nd Floor, Housekeeping C245 - the room has a strong unpleasant odor. 3. Observations revealed that the furnishings were not maintained in good repair. Findings on June 20, 2018: a. Room C238 bath - the bar supporting the hand held shower nozzle is broken.	C 164		
C 185	Fire Safety-Rehearsals on Each Shift SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not conduct and record fire rehearsals in accordance to the licensure rules.	C 185		

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C 185	Continued From page 3 Findings on June 20, 2018: a. Rehearsals were not being conducted on each shift per quarter. Available records showed that the second floor conducted drills on the first and third shift of the first quarter of 2018. No records were available for the third floor. Records showed that for the second quarter of 2018, the second floor conducted drills on the second and first shifts only. The third floor conducted 2 drills on the first shift only. b. The fire rehearsals did not include a short description of what the rehearsal involved.	C 185		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings and walls could allow fire and smoke to spread beyond the area of origin. Findings on June 20, 2018: a. C2 Stair - there was one unsealed penetration where the sprinkler pipe entered the stairwell wall. b. Electrical Room off of Med Room (2nd Floor) -	C 189		

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C 189	Continued From page 4 the penetrations are sealed with wool or some other fire resistant material. The material is falling out of the openings compromising the rating. c. TV area (2nd Floor) - one of the sprinkler heads is missing its escutcheon plate leaving a hole in the ceiling tile. d. Activity Storage (2nd Floor) - the sealant is coming out of the ceiling expansion joint. e. Mechanical closet (3rd Floor) - the 6" duct penetration through the ceiling assembly does not have a flange around the duct to seal the opening. f. Third Floor - the base for the exit sign at Stair B3 is missing.	C 189		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not provide adequate ventilation in required areas.	C 199		

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C 199	Continued From page 5 Findings on June 20, 2018: a. 2nd Floor staff restroom off of C263 - the exhaust fan is not working. b. 3rd Floor, Housekeeping - the fan is not working. c. 3rd Floor, Utility Room - the fan is not working.	C 199		