

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL060020	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 07/11/2018
NAME OF PROVIDER OR SUPPLIER S & T FAMILY HOME CARE		STREET ADDRESS, CITY, STATE, ZIP CODE 4720 WILSHAM COURT CHARLOTTE, NC 28226		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Glenn Hoppin DHSR Construction Section conducted a Biennial Survey on July 11, 2018 from 1:30 PM to 3:30 PM at the above referenced facility. DHSR records indicate the home was first licensed on September 30, 1997 as a Family Care Home for six (6) ambulatory residents (able to respond and evacuate without physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: The 1992 Minimum Standards and Regulations for Family Care Homes, the applicable portions of the 2005 Rules for Family Care Homes 10A NCAC 13G, and the 1996 (97 revision) North Carolina State Building Code - Section 419.2 - Residential Care homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 137	Outside Entrances/Exits-Ramps T10: 42C .2209 OUTSIDE ENTRANCES AND EXITS (c) At least two outside entrances/exits for the residents ' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. If there are only two entrances/exits, the entrances/exits must be as remote from each other as reasonably possible. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the front door had a four inch threshold going into the facility. It was observed that the front door is the primary entrance of the facility and this entrance is not at ground level. Therefore a ramp	C 137		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 137	Continued From page 1 complete with handrails and guard rails is required. The rule requires at least two outside entrances/exits for the residents ' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. 2. At the time of the survey it was observed that the rear entrance into the living room of the facility had a small ramp that did not meet the intent of the rule. It had no handrails or guardrails and did not meet the required length of the ramp. The rule requires at least two outside entrances/exits for the residents ' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp.	C 137		
C 138	Outside Entrances/Exits-Single Hand Motion T10: 42C .2209 OUTSIDE ENTRANCES AND EXITS (d) All exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys. This Rule is not met as evidenced by: At the time of the survey it was observed that there are deadbolts on the exit doors of the facility. The rule requires all exit doors locks to be easily operable, by a single hand motion, from the inside at all times without keys.	C 138		
C 140	Outside Entrances/Exits-Handrails T10: 42C	C 140		

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C 140	Continued From page 2 .2209 OUTSIDE ENTRANCES AND EXITS (f) All steps, porches, stoops and ramps must be provided with handrails and guardrails. This Rule is not met as evidenced by: At the time of the survey it was observed that a set of exterior steps on the left rear of the facility did not have handrails. The rule requires all steps, porches, stoops and ramps to be provided with handrails and guardrails. For all deficiencies listed above provide documentation of completed work in the form of photographs, receipts, invoices, etc. All deficiencies listed above were discussed with on-site staff during the exit interview.	C 140		