

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL092232	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 07/12/2018
NAME OF PROVIDER OR SUPPLIER ANN'S NEW DAY		STREET ADDRESS, CITY, STATE, ZIP CODE 400 PARNELL STREET RALEIGH, NC 27610		
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C 000	Initial Comments Report by Wendy Chester DHSR Construction Section conducted a Biennial Survey on July 12, 2018 from 3:10 PM to 5:20 PM at the above referenced facility. DHSR records indicate the home was first licensed on November 01, 1970 as a Family Care Home for five (5) residents. On November 21, 1994 the home was granted a capacity increase and is currently licensed for six (6) all-ambulatory residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to be in compliance with the 1992 Family Care Homes T10:42C, and the applicable portions of the 2005 Rules (10A NCAC 13G) for the Licensing of Family Care Homes, and the 1991 (1994 revision) North Carolina State Building Code Section 419.2 - Residential Care Homes. At the time of our visit we cited deficiencies which will require an acceptable plan of correction. All deficiencies were reviewed with the on-site staff during the exit interview. The listed deficiencies are as follows:	C 000		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes.	C 153		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 153	Continued From page 1 This Rule is not met as evidenced by: 1) The Rule requires that each family care home shall have and floors or floor coverings kept clean and in good repair. During the survey the vinyl in the Kitchen is loose from the wall near the Corridor entryway which creates a wrinkle across the path into the Kitchen. Repair the vinyl and remove the wrinkle. Provide a documented description of the work performed.	C 153		
C 155	Housekeeping-Free of Obstructions SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1) The Rule requires that each family car home shall be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards. At the time of the survey there was a wasps nest in the front Bedroom window closest to the Living Room. The Staff removed the nest during the survey. No further action is required. Take measures to ensure against reoccurrence.	C 155		

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C 159	Continued From page 2	C 159		
C 159	Housekeeping-Curtains, Blinds, Res. Privacy SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (9) have curtains, draperies or blinds at windows in resident use areas to provide for resident privacy; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1) The Rule requires that each family care home shall have curtains, draperies or blinds at windows in resident use areas to provide for resident privacy. During the survey the rear right bedroom has broken blinds in the rear window. Repair/ replace the blinds. Provide photos as documentation of the work performed.	C 159		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1) The Rule requires that the building shall be maintained in a safe and operating condition.	C 174		

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C 174	Continued From page 3 At the time of the survey there were multiple concerns with the building being maintained in a safe and operating condition and they are described as follows: a. In the first front Bedroom closest to the Living Room the window would not open. The Staff opened the window during the survey; however, the window would not stay open without human intervention. b. In the first front Bedroom closest to the Living Room the door will not latch. c. In the front Bedroom at the right of the home the door struck the frame at the top left edge due to the top two hinges being loose. The Staff repaired during the survey. d. In the front Bedroom at the right of the home the window was difficult to open. The Staff repaired during the survey. e. In the rear right Bedroom the door will not latch. f. The front Bathroom door latch assembly and face plate is removed and the knob is loose. Repair/ replace the remaining items above. Provide documented descriptions of the work performed. 2) The Rule requires that all fire safety equipment in a family care home shall be maintained in a safe and operating condition. During the survey there is a fire extinguisher in the floor of the Laundry Room. Properly hang the fire extinguisher on a mounting bracket. Provide photos or a description of the work performed.	C 174		

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C 174	Continued From page 4 3) The Rule requires that all fire safety equipment in a family care home shall be maintained in a safe and operating condition. At the time of the survey the heat detector closer to the middle of the home was loose from it's base and the heat detector closer to the right of the home was not installed on the base. The Staff reinstalled the right heat detector during the survey; however, the battery was chirping upon our departure. Secure the middle heat detector and replace the batteries in the heat detector in the right portion of the home. Provide photos and a battery receipt as documentation of the work performed. 4) The Rule requires that the electrical equipment in a family care home shall be maintained in a safe and operating condition. During the time of the survey there are multiple concerns with electrical equipment and they are as described below: a. The rear Crawlspace contains an open junction box. b. The middle Crawlspace contains two open junction boxes. Provide covers for the open junction boxes. Provide photos as documentation of the work performed. 5) The Rule requires that the electrical equipment in a family care home shall be maintained in a safe and operating condition. At the time of the survey the call system was not functioning.	C 174		

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C 174	Continued From page 5 Repair/ replace the call system. Provide documentation, receipts, or invoices describing work performed. 6) The Rule requires that the mechanical equipment in a family care home shall be maintained in a safe and operating condition. During the survey there are multiple concerns with mechanical equipment and they are as described below: a. Both Bathrooms have dusty exhaust fan covers. b. The HVAC air return register in the main Corridor floor was clogged with dust and debris. Staff cleaned the register and replaced filter during survey. c. The Crawlspace is being conditioned with cooled air from the HVAC system. Clean and maintain the exhaust fan covers. Determine the source of leaked conditioned air into the crawlspace and make necessary repairs. Provide photos as documentation of the work performed. 7) The Rule requires that the plumbing equipment in a family care home shall be maintained in a safe and operating condition. At the time of the survey there are multiple concerns with plumbing equipment not being maintained and they are as described below: a. In the front Bathroom to the right of the home the toilet is loose at the floor. b. In the front Bathroom to the right of the home the sink is slow to drain.	C 174		

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C 174	Continued From page 6 c. In the rear Bathroom in the center of the home the toilet seat is loose. d. The Corridor water heater is piped into the Crawlspace and no exterior outlet was discovered. Secure the toilet and seat. Unclog the sink. Confirm that the water heater is piped outside the Crawlspace or repair it so that it does. Provide a documented description or photos of the work performed.	C 174		
C 179	Building Service Equipment-Night Lights SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (e) All resident areas shall be well lighted for the safety and comfort of the residents. The minimum lighting required is: (3) 1 foot-candle power at the floor for corridors at night. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1) The Rule requires 1 foot-candle power at the floor for corridors at night. During the survey the night light in the middle section of the main Corridor did not have a bulb. Replace the bulb. Provide photos as documentation of the work performed.	C 179		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES	C 183		

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C 183	Continued From page 7 (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1) The Rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. During the survey there were multiple concerns with the outside grounds not being maintained safe and they are as described below: a. The front and back Porches each have metal handrails that have rusted at the base connections and become loose at their stairs. b. At the right front entrance pathway the stepping stones lead to a large root that is a trip hazard. c. The exterior window glazing in the Staff Bedroom window is deteriorated. d. The exterior siding around the Laundry room is water damaged and is in especially poor condition at the side near the water spigot. e. The ceiling of the rear Porch is detached and sagging at the seams. f. The fascia and soffit at the rear Porch nearest the right side bedrooms is rotted. Secure the handrails. Reroute or level the pathway. Repair the window glazing and Porch ceiling and repaint. Replace the siding, soffit and fascia. Provide photos as documentation of the work performed.	C 183		
C 120	Bathroom-For Each Five T10: 42C .2206 BATHROOM (a) Facilities licensed as of April 1, 1984 must	C 120		

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C 120	Continued From page 8 have one full bathroom for each five or fewer persons including live-in staff and family. (b) If there is a question whether a home licensed before April 1, 1984 has a sufficient number of bathrooms, the Division of Facility Services is responsible for determining the size and number of bathrooms required based on the number of persons living in the home. This Rule is not met as evidenced by: 1) The Rule requires that facilities licensed as of April 1, 1984 must have one full bathroom for each five or fewer persons including live-in staff and family. At the time of the survey the rear Bathroom at the middle of the home has a sign on the door restricting it's use to Staff only. There are only two Bathrooms in the home. The home is licensed for six Residents which requires two Bathrooms remaining available for Residents and Staff use. Remove the sign and allow both Residents and Staff to use both Bathrooms at all times. Provide photos as documentation of work performed.	C 120		
C 158	Fire Safety-Evacuation Plan T10: 42C .2213 FIRE SAFETY EQUIPMENT (d) A written fire and disaster plan (including a diagrammed drawing) which has the approval of the local fire department must be prepared in large print and posted in a central location on each floor. This plan must be reviewed with each resident on admission and must be a part of the orientation for all new staff.	C 158		

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C 158	Continued From page 9 This Rule is not met as evidenced by: 1) The Rule requires a written fire and disaster plan (including a diagrammed drawing) which has the approval of the local fire department must be prepared in large print and posted in a central location on each floor. This plan must be reviewed with each resident on admission and must be a part of the orientation for all new staff. During the survey there were evacuation plans; however, they were not all oriented properly with regard to their location in the home and the exits. Reorient the evacuation plans. Provide photos as documentation of the work performed.	C 158		