Senior Citizens Village

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FAX COVER SHEET

of Pages: 8 (including cover sheet)

Date: 8-23-18

TO: DHSR Construction Sect ATTN: Felicia Byrd

Fax: 919-733-6592 RE: POC

FROM: Wanda Johnson

COMMENTS:

Thank you!

Any questions or comments may be emailed to: seniorcitizensvillage@gmail.com or call 910-892-1241.

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Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL043006	A. BUILDING: 01 B. WING	07/25/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SENIOR CITIZENS VILLAGE	504 WEST CANAL DRIVE DUNN, NC 28334

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments This report is of a Construction Section Biennial Survey conducted by Suzanna Fay and Frank Strickland on July 25, 2018. This facility was first licensed as a Home for the Aged with a capacity of (65) Sixty-Five Residents on or about July 1, 1978. Therefore the facility must meet the 1967 North Carolina State Building Code - Institutional Occupancy; the 1977 Minimum Standards and Regulations for Homes for the Aged; and the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds. An addition from 1985 included an Activity Room. This addition must meet the 1978 North Carolina State Building Code-Institutional Occupancy. Deficiencies were noted which will require a new plan of correction.	C 000		
C 143	Janitor's Closets-Locked SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (f) The requirements for storage rooms and closets are: (B) There shall be separate locked areas for storing cleaning agents, bleaches, pesticides, and other substances which may be hazardous if ingested, inhaled or handled. Cleaning supplies shall be monitored while in use; This Rule is not met as evidenced by: 1. Observations revealed that janitor's closets containing cleaning agents were not kept locked. Findings on July 25, 2018:	C 143	C 143-a) There is and has been a sign on the Janitor's closet door stating that the door is to be locked at all times. It has been a continuous problem with employees not having their key with them so then they end up leaving the door unlocked. Remind employees to keep doors locked at all times. A numbered lock box will be installed on door and employees will have a combination to get in lock box for key.	8/27/18

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Randy Mitchell Fay — TITLE: Owner-Admr. — (X6) DATE: 8-27-18

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C 143	Continued From page 1 a. The Utility closet on the right hall was unlocked and unsupervised at the time of survey. Cleaning agents were stored in the closet.	C 143		
C 162	Outside Premises-Outdoor Lighting SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (3) Outdoor walkways and drives shall be illuminated by no less than five foot-candles of light at ground level. This Rule is not met as evidenced by: 1. Observations revealed that not all of the walkways were provided with illumination. Findings on July 25, 2018: a. The exterior light was out at the exit by Room 102.	C 162	C 162-a) Light bulb on exterior light next to Room 102 has been replaced. All exterior lights will be monitored weekly by Safety Coordinator and will be reported to Maintenance man when light bulbs are out.	8/17/18
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the ceilings were not kept clean and in good repair.	C 164	C 164-1a) All closets with exhaust fans will be evaluated to see if there are any additional water stains, any leaks if any will be repaired. Any water stain that might be in the ceiling will be properly repaired and painted. With the large amount of rain, we have had recently we are not showing any signs of any ongoing leaks.	8/31/18

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C 164	Continued From page 2 Findings on July 25, 2018: a. Water heater closet by Room 104 - there are large brown water stains on the ceiling around the light and to the left of the light. The finish is flaking off within the stain. Interview with staff revealed that the stain was created by a roof leak which has been repaired. 2. Observations revealed that the floors were not kept clean and in good repair. Findings on July 25, 2018: a. Tub bath/right hall - the floor at the tub has buckled causing two dozen of the floor tiles to pop off. b. Resident bath by Room 121 - there were several dirty diapers on the floor and in a small tub on the floor. c. Dining room - the threshold is secured with duct tape. Interview with the Owner revealed that they are getting new floors for the corridors. 3. Observations revealed that the walls and furnishings were not kept in good repair. Findings on July 25, 2018: a. Room 115 - the veneer is coming off of the bathroom door.	C 164	C164-2a) Tile man will be removing any loose tiles and reinstalling all bathroom floor tiles to original function. C164-2b) Continually remind employees not to leave soiled diapers in Resident room, however we do deal with residents that remove their own diapers and throw them in the trash or sink. We will continue to monitor this in order to dispose of them properly. C164-2c) Contractor has not given a concrete date for installing new floor therefore we will go ahead and install new threshold. C164-3a) Carpenter will be installing new bathroom door.	8/31/18 8/31/18 8/31/18 8/31/18
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing	C 166		

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C 166	Continued From page 3 facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of hazards. Findings on July 25, 2018: a. Resident bath by Room 121 - a shower seat sitting in the room was missing one of its four legs which could cause a resident to fall and injure themselves if attempted to use. The leg was repaired at the time of survey. b. Laundry building - twelve oxygen bottles were stored unsecured on the floor.	C 166	C166-a) Will be having Maintenance man check and inspect all shower chairs to make sure all legs are firm and in place. C166-b) Have called oxygen company to pick up all empty tanks and to bring additional storage racks for holding all tanks.	9/3/18
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on July 25, 2018: a. There is a small hole in the ceiling at the exit	C 189		

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C 189	Continued From page 4 sign by Room 102. 2. Based on observation the facility's fire safety components are not being maintained in a safe operable manner. Doors were blocked open or held open by unapproved devices or methods. All the occupants in the facility could be effected if doors cannot be closed or closed rapidly so as to limit the spread of smoke and fire to the area of origin. Findings on July 25, 2018: a. Right hall/Shower bath - the door to the bathroom has a kickdown installed on the door. b. Beauty Salon - the corridor door was held open using a wedge. 3. Based on observation the facility's fire safety equipment is not maintained in a safe operating condition. Failure to maintain fire safety equipment in operating condition could effect occupants of the facility if the equipment did not operate in the case of a fire or other emergency. Findings on July 25, 2018: a. The smoke detector outside of Room 131 is not secure to the ceiling. 4. Based on observation electrical equipment has not been maintained in a safe manner. Findings on July 25, 2018: a. Shower by Room 129 - the ring and lens cover are missing from the shower light fixture leaving the electrical components exposed to moisture. 5. Observations revealed that the plumbing equipment was not maintained in operating condition.	C 189	C189-1a) Maintenance man will insert fire caulk into this small hole. 8/28/18 C189-2a) Kickdown on shower door is not necessary and will be removed. 8/28/18 C189-2b) Will install a door magnet holder on Beauty Salon door. 8/28/18 C189-3a) Maintenance man will secure smoke detector outside of room 131. 8/28/18 C189-4a) Maintenance man will repair to be in compliance. 8/28/18	

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C 189	Continued From page 5 Findings on July 25, 2018: a. Tub bath/left hall - the spray nozzle attachment was missing from the handheld sprayer. 6. Observations revealed that the mechanical equipment is not maintained in operating condition. Findings on July 25, 2018: a. The HVAC grilles in the kitchen have a heavy accumulation of grease and dust. b. Kitchen - the back HVAC grille in the dishwashing area has a screw loose and one side of the grille is hanging down. c. Day Room - the R/A grilles have a heavy accumulation of dust. 7. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin. Findings on July 25, 2018: a. Day Room - the inside leaf of the corridor door does not stay latched when closed. 8. Observations revealed that the fire exits were not maintained in a safe manner. Exit doors that are not operable or difficult to operate impede the occupants' ability to exit in a fire or other emergency. Findings on July 25, 2018: a. Day Room - the exterior exit doors on the right wall had swollen and were extremely difficult to open.	C 189	C189-5a) Handheld sprayer is not used so spray nozzle was removed from equipment. C189-6a) HVAC grilles in kitchen have been cleaned and repainted. C189-6b) Back HAC grill screw will be installed. C189-6c) R/A grilles have been cleaned and new filters installed. C189-7a) Maintenance man will adjust closure on corridor door. C189-8a) Exit door has been sanded to allow door to open and close properly.	8/28/18 8/20/18 8/27/18 8/27/18 8/20/18

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C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that exhaust ventilation was not provided in all required areas. Findings on July 25, 2018: a. Cleaning agent (housekeeping supplies) were stored in the closet by Room 131 and there was not exhaust ventilation in the room. b. Room 138 - the exhaust fan is not working.	C 199	C199-1a) All chemicals have been removed from inside of building and are now stored in outside location. C199-1b) Maintenance man will be going into the attic to evaluate why the fan is not working and it will be fixed or replaced.	8/n/18 9/3/18