STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL001128	A. BUILDING: _____ B. WING _____	09/05/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ELON VILLAGE HOME	715 EAST HAGGARD AVENUE ELON, NC 27244

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Alamance County Department of Social Services conducted an annual survey on 09/04/18 - 09/05/18.	D 000		
D 287	10A NCAC 13F .0904(b)(2) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition And Food Service (b) Food Preparation and Service in Adult Care Homes: (2) Table service shall include a napkin and non-disposable place setting consisting of at least a knife, fork, spoon, plate and beverage containers. Exceptions may be made on an individual basis and shall be based on documented needs or preferences of the resident. This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to assure all residents received a place setting that included a knife, spoon, and fork. The findings are: Review of the regular diet lunch menu for 09/04/18 revealed baked ham, field peas, collard greens, cornbread, and cinnamon baked apples slices were to be served with tomato soup and grilled cheese sandwich as an alternate. Observation of the lunch meal service on 09/04/18 at 12:46 pm revealed: -The Supervisor set 1 place setting with a spoon. -One resident was present for the lunch meal. -The resident was served chicken salad and	D 287		

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D 287	Continued From page 1	D 287		

saltine crackers.
-The resident had a fork at his place setting.
-There was not a knife at the resident's place setting.
-The resident did not request a knife and was not offered a knife.

Review of the dinner menu for 09/05/18 revealed roasted turkey, buttered yams, steamed green beans, fresh baked bread, and pineapple juice cake were to be served.

Observation of the lunch meal service on 09/04/18 at 4:59 pm revealed:
-The Supervisor set 10 place settings with a fork and a spoon.
-There were no knives at the place setting.
-There were 9 residents present for the dinner meal.
-The residents were served sliced sirloin beef with steak sauce, macaroni and tomatoes, and green beans.
-The sirloin beef had been sliced into 3-4 inch long pieces.
-Five residents attempted to cut the beef with their fork, but were unable to so and they used their fingers to pick the beef up and bite off portions.
-One resident, who had a contracture in her hand, asked the Supervisor if she would cut her beef for her. The SIC responded, "Can you not pick it up with your fork"?
-The Supervisor did cut the beef into bite sized portions for the resident who requested assistance.

Interview with the Supervisor on 09/05/18 at 2:42 pm revealed:
-She was responsible for setting the table for all meals.

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D 287	Continued From page 2 -The residents usually used a fork and spoon with their meals. -She used to set the tables with a fork, spoon, and knife, but most of the meats in the entrée were able to be cut with a fork. -If a resident needed assistance with cutting a meat, they would ask for help. -She did not provide a knife for residents at the dinner meal on 09/04/18 because she did not think they needed a knife. Observation of the supply of place setting utensils available in the kitchen on 09/05/18 at 3:17 pm revealed there were 16 table knives and 8 steak knives available for residents to use. Interview with 4 residents on 09/05/18 between 3:30 pm and 4:30 pm revealed: -Residents usually received a spoon and fork at their place setting for meals. -Residents mostly ate sandwiches for lunch and did not usually get any utensils for the lunch meal. -Residents usually did not receive a knife with their meals. -Residents would like to have a knife, spoon, and fork with their meals. Interview with the Administrator on 09/05/18 at 11:43 am revealed: -The Supervisor was responsible for setting the table. -A knife, fork, and spoon, should have been included in the table service. -A knife was not provided for residents with all meals. -"It depends on what we're having." -He knew residents were served sirloin beef on yesterday, but did not know they were having difficulty eating the beef with a knife and a spoon.	D 287		

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D 292	Continued From page 3	D 292		
D 292	10A NCAC 13F .0904(c)(3) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition and Food Service (c) Menus In Adult Care Home: (3) Any substitutions made in the menu shall be of equal nutritional value, appropriate for therapeutic diets and documented to indicate the foods actually served to residents. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure substitutions made on the menu were of equal nutritional value and documented to indicate the foods actually served to residents. The findings are: The census at the facility on 09/04/18 was 10. Review of the August 2018 substitution log revealed documentation of what was served for 1 meal from 08/05/08 through 08/08/08, 08/15/18 through 08/22/18, and 08/29/18 through 08/31/18, but there was no documentation of which items were substituted or the meal in which subsitutions were made. Review of the lunch menu for 09/04/18 revealed baked ham, field peas, collard greens, cornbread, and cinnamon baked apple slices were to be served with tomato soup and grilled cheese sandwich as an alternate. Review of the substitution log for 09/04/18 revealed there were no substitutions documented for the lunch meal.	D 292		

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D 292	Continued From page 4 Observation of the lunch meal service on 09/04/18 at 12:46 pm revealed: -One resident was present for the lunch meal service. -The resident was served chicken salad and saltine crackers. -There was no substitution for the field peas, collard greens, or apple slices. Review of the dinner menu for 09/04/18 revealed roasted turkey, buttered yams, steamed green beans, fresh baked bread, and pineapple juice cake were to be served. Review of the substitution log for 09/04/18 revealed steak, green beans, and macaroni and cheese were served, but there was no documentation of which items were substituted or meal in which substitutions were made. Observation of the dinner meal service on 09/04/18 at 4:59 pm revealed: -Nine residents were present for the dinner meal. -The residents were served sliced sirloin beef with steak sauce, macaroni and tomatoes, and green beans. -There was no substitution for the bread or cake. Review of the breakfast menu for 09/05/18 revealed residents were to be served their choice of juice, choice of cold cereal, sausage, biscuit, fresh banana, 2% milk, water, coffee, and tea. Review of the substitution log for 09/05/18 revealed there were no substitutions documented for the breakfast meal. Observation of the breakfast meal service on 09/05/18 at 6:52 am revealed:	D 292		

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D 292	Continued From page 5 -Ten residents were present for the breakfast meal. -All residents were served cereal of their choice. -All residents were served water and juice. -Three residents were served coffee. -There was no substitution for the sausage, biscuit, or banana. Interview with the Supervisor on 09/05/18 at 2:42 pm revealed: -She was responsible for preparing meals during her shift. -She did not follow the menu posted in the kitchen. -Cereal was served to residents on Mondays, Wednesdays, and Fridays. -On Tuesdays and Thursdays, residents were served a meat and eggs. -On Saturdays residents were served bacon and pancakes. -On Sundays residents were served gravy biscuits, fruit and eggs. -The lunch and dinner meals differed throughout the week. -She made her own menus according to what food items were in the facility. -She did not know if she was making equivalent substitutions for what was listed to be served on the menu. -She was aware of the daily serving requirements, but did not always serve meals according to the daily requirements. -She knew she was supposed to document when food items were substituted. -She did not document substitutions made for each meal. -She documented what she served for the dinner meals and sometimes breakfast. Interview with 4 residents on 09/05/18 between	D 292		

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D 292	Continued From page 6 3:30 and 4:30 pm revealed: -They did not know what was on the menu to be served daily. -If they wanted to know what was being served for each meal, they would ask and the Supervisor would tell them. -They received enough to eat. Interview with the Administrator on 09/05/18 at 11:43 am revealed: -Residents were served according to what they liked or did not like. -Substitutions were sometimes made daily. -Substitutions should have been noted in a book for each meal if the food items differed from the menu. -He did not know substitutions for menu items were not being documented in the substitution book for each meal to show equivalent substitutions had been made.	D 292		