

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL001140	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 08/02/2018
NAME OF PROVIDER OR SUPPLIER CREEKVIEW FAMILY CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 3524 DICKEY MILL ROAD MEBANE, NC 27302		
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C 000	Initial Comments Report by Luis Padilla DHSR Construction Section conducted a Biennial Survey on August 2, 2018 from 9:45 AM to 11:55 AM at the above referenced facility. DHSR records indicate the home was first licensed on May 7, 1991 as a Family Care Home for six (6) ambulatory Residents (Who are able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: 1991 "Rules for Family Care Homes Minimum and Desired Standards and Regulations," the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, the 1991 North Carolina State Building Code - Section 514.1 Exception 1- Residential Care Facilities. At the time of our visit, we cited deficiencies that require an acceptable plan of correction; all deficiencies listed below were discussed with on site staff during the exit interview. The listed deficiencies are as follows:	C 000		
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1.) The rule requires the home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home	C 117		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 117	Continued From page 1 and available for review: During our visit it was observed that on site staff was unable to provide a current Fire Inspection report. This is not compliant with the rule. Make arrangements to have a current Fire Inspections report along with your Plan of Corrections.	C 117		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) The rule requires the plumbing equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the toilets in the Staff Bathroom and Bathrooms #1 and #2 were loose at its base. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 2.) The rule requires the electrical equipment in a family care home shall be maintained in a safe and operating condition:	C 174		

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C 174	Continued From page 2 During our visit it was observed that there were missing/blown lights in the Staff Bathroom. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 3.) The rule requires the electrical equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the call system for the home would not function properly. Staff had initially cutoff power to it because when activated, the system would not shut off. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos/invoices for all completed work. 4.) The rule requires the electrical equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the light bulb in the Laundry room was not functional. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 5.) The rule requires the electrical equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the laundry	C 174		

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C 174	Continued From page 3 room was being used as a storage room, thus blocking the required access space for the electrical panel. This is not compliant with the rule. Make arrangements to provide a working space and clearance of no less than 30 inches in width, 36 inches in depth, and 78 inches in height for the electrical panel. Once completed provide documentation in the form of photos for all completed work. 6.) The rule requires the the mechanical equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the dryer exhaust located at the rear of the home did not have a flapper installed and is left open. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 7.) The rule requires the building equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the lock for Bathroom #3 was installed incorrectly and was facing the bedroom. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 8.) The rule requires the building equipment in a family care home shall be maintained in a safe	C 174		

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C 174	Continued From page 4 and operating condition: During our visit it was observed that the door for Bathroom #2 would not latch to the strike plate properly. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 9.) The rule requires the building equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the emergency egress path for the Staff Bedroom was through the rear door. This door would not latch properly to the strike plate properly. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 10.) The rule requires all fire safety equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that the Fire Extinguisher in the Staff Bathroom and Laundry room was not mounted along the wall. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 11.) The rule requires all fire safety equipment in a family care home shall be maintained in a safe and operating condition:	C 174		

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C 174	Continued From page 5 During our visit it was observed that the Fire Extinguishers for the home were not being inspected on a monthly basis. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 12.) The rule requires the building equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that in the laundry room at least one oxygen cylinder was not in an approved stand. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 13.) The rule requires the building equipment in a family care home shall be maintained in a safe and operating condition: During our visit it was observed that in the Staff Bathroom a suction hand grip was being utilized. This is not compliant with the rule. This deficiency was corrected on site; make arrangements to ensure against re-occurrence.	C 174		
C 177	Building Service Equipment-Hot Water SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT	C 177		

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C 177	Continued From page 6 (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) The rule requires the hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C): During our visit it was observed that the Bathrooms of the home had a separate Water Heater Tank than the Kitchen. Because of this, the Kitchen met the intent of the rule, however the Bathrooms did not. These temperatures were recorded to reach just below 100 degrees F. This is not compliant with the rule. Make arrangements to contact a qualified professional to calibrate the second Water Heater Tank to meet the intent of the rule. A Hot Water Temperature Log was issued to take measurements that are to be made three times a day for three consecutive days. Please attach this log along with your Plan of Corrections.	C 177		
C 179	Building Service Equipment-Night Lights SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (e) All resident areas shall be well lighted for the	C 179		

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C 179	Continued From page 7 safety and comfort of the residents. The minimum lighting required is: (3) 1 foot-candle power at the floor for corridors at night. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) The rule requires all resident areas shall be well lighted for the safety and comfort of the residents: During our visit it was observed that the home did not have corridor night lights installed. This is not compliant with the rule. Make arrangements to have plug-ins or un-switched hallway device (such as an overhead light). Once completed provide documentation in the form of photos for all completed work.	C 179		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: During our visit it was observed that the exterior walls of the home had a build up of mildew around it. This is not compliant with the rule. Make arrangements to have the deficiency	C 183		

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C 183	Continued From page 8 corrected; provide documentation in the form of photos for all completed work.	C 183		
C 143	Outside Exits-Locks Single Hand Motion IV. The Building C. Physical Environment (10 NCAC 42C .2201) 8. Outside Entrances/Exits (10 NCAC 42C .2209) d. All exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys. (This limits each door to one locking device which meets the criteria set forth in this standard.) This Rule is not met as evidenced by: 1.) The rule requires all exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys: During our visit it was observed that the the doors for the Bedrooms and Bathroom #2 were not single hand motion. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 143		
C 148	Floors IV. The Building C. Physical Environment (10 NCAC 42C .2201)	C 148		

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C 148	Continued From page 9 10. Floors (10 NCAC 42C .2211) a. All floors must be of smooth, non-skid material and so constructed as to be easily cleanable. b. Scatter or throw rugs are not to be used. c. All floors must be kept in good repair. This Rule is not met as evidenced by: 1.) The rule requires scatter or throw rugs are not to be used: During our visit it was observed that scatter rugs were being utilized in the Staff Bedroom, Bathroom, the office, and in the Kitchen. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work. 2.) The rule requires all floors must be kept in good repair: During our visit it was observed that the Staff Bathroom floor vinyl was beginning to unravel beside the sink cabinets. This is not compliant with the rule. Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 148		
C 160	Fire Safety-Smoke, Heat Detectors IV. The Building E. Fire Safety Requirements (10 NCAC 42C .2213) 3. The home must provide automatic, single station U.L. listed smoke (ionization) detectors in	C 160		

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C 160	Continued From page 10 locations as determined by the Division of Facility Services and U.L. listed heat detectors in the attic and basement. These detectors must be directly wired to the house current. This Rule is not met as evidenced by: 1.) The rule requires U.L. listed heat detectors in the attic and basement: During our visit it was observed that it was unable to be determined if a U.L listed heat detector was installed in the attic of the home. This is not compliant with the rule. Make arrangement to have the deficiency corrected. Ensure that these devices are directly wired to the house current. Provide documentation in the form of photos/invoices for all completed work.	C 160		
C 163	Fire Safety-Fire Rehearsals IV. The Building E. Fire Safety Requirements (10 NCAC 42C .2213) 6. There must be at least four rehearsals of the fire and disaster plan each year. Records of rehearsals are to be maintained and copies furnished to the county department of social services annually. The records must include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved. This Rule is not met as evidenced by: 1.) The rule requires there must be at least four rehearsals of the fire and disaster plan each year:	C 163		

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C 163	Continued From page 11 During our visit it was observed that staff was not conducting fire drills between 11 PM and 8 AM. Staff is also not setting off smoke detectors, but rather yelling "FIRE." This is not compliant with the intent of the rule. Make arrangements to conduct fire drill between the hours of 11 PM and 8 AM as well as setting off the smoke detectors of the home. Provide documentation to our office along with your Plan of Correction.	C 163		