

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL019007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/02/2018
NAME OF PROVIDER OR SUPPLIER LIVEWELL ON 11472 CLUB DRIVE		STREET ADDRESS, CITY, STATE, ZIP CODE 11472 CLUB DRIVE CHAPEL HILL, NC 27517		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an initial survey on October 2, 2018.	C 000		
C 178	10A NCAC 13G .0509 Food Service Orientation 10A NCAC 13G .0509 Food Service Orientation The family care home staff person in charge of the preparation and serving of food shall complete a food service orientation program established by the Department or an equivalent within 30 days of hire for those staff hired on or after July 1, 2004. The orientation program is available on the internet website, http://facility-services.state.nc.us/gcpage.htm , or it is available at the cost of printing and mailing from the Division of Facility Services, Adult Care Licensure Section, 2708 Mail Service Center, Raleigh, NC 27699-2708. This Rule is not met as evidenced by: Based on observation, record reviews, and interviews, the facility failed to assure 1 of 2 sampled staff, (Staff A) had completed the food service orientation training course within 30 days of hire. The findings are: Review of Staff A's, supervisor-in-charge (SIC)/medication aide (MA), personnel record revealed: -Staff A's hire date was 05/11/18. -There was no documentation of Staff A completing the food service orientation training. Interview with Staff A on 10/02/18 at 4:31pm	C 178		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 178	Continued From page 1 revealed: -She cooked for the residents when she was on the schedule; she cooked dinner last night (10/01/18). -She did not recall taking a food service orientation as an employee of the facility. Interview with the Administrator on 10/02/18 at 4:45pm revealed: -She was aware of the rule regarding food service orientation training. -The facility had a hiring manager who was responsible for hiring and training employees. -The hiring manager who had been responsible for hiring and training Staff A was no longer an employee. -The hiring manager should have made sure Staff A had completed her food service training. -She had noted problems with personnel records and had begun completing her own audits; she had been auditing the personnel records over the past 2 weeks and knew Staff A had not completed food service training. -She would schedule Staff A to complete the food service orientation training as soon as possible.	C 178		