TO: Construction Division

From: Hattie Dunham

919-697-7340

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL032146	A. BUILDING: 01 B. WING _____	10/12/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CHANGING PLACES FAMILY CARE HOME OF I	725 HANSON ROAD DURHAM, NC 27713

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Luis Padilla DHSR Construction Section conducted a Biennial Survey on October 12, 2018 from 12:45 PM to 3:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on October 21, 1996 as a Family Care Home for six (6) ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 "Rules for Family Care Homes Minimum and Desired Standards and Regulations," the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1996 North Carolina State Building Code - Section 419.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction; all deficiencies listed below were discussed with on-site staff during the exit interview. The listed deficiencies are as follows:	C 000		
C 105	Initial Licensure-Meet NCSBC SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (a) Any building licensed for the first time as a family care home shall meet the applicable requirements of the North Carolina State Building Code. All new construction, additions and renovations to existing buildings shall meet the requirements of the North Carolina State Building Code for One and Two Family Dwellings and Residential Care Facilities if applicable. All applicable volumes of The North Carolina State	C 105		

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C 105	Continued From page 1 Building Code, which is incorporated by reference, including all subsequent amendments, may be purchased from the Department of Insurance Engineering Division located at 322 Chapanoke Road, Suite 200, Raleigh, North Carolina 27603 at a cost of three hundred eighty dollars ($380.00). (b) Each home shall be planned, constructed, equipped and maintained to provide the services offered in the home. This Rule is not met as evidenced by: 1. During our visit it was observed that there was a space heater located in the garage of the home. This is a violation of the building code and must be removed from site. For all deficiencies listed above provide documentation of completed work in the form of photos, receipts, invoices, etc.	C 105	Space heater-Removed 11-5-18	
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. During our visit it was observed that in the Hallway Bathroom the wall with the knobs of the shower has shown signs of rot. The knobs were	C 153	This repair shall be completed by 12-5-18	

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C 153	Continued From page 2 loose from the wall and the wood panel was exposed. 2. During our visit it was observed that the floor around the bathtub of the Hallway Bathroom was soft. 3. During our visit it was observed that the sink cabinet door in the bathroom of Bedroom #1 was damaged. 4. During our visit it was observed that in the Staff Bathroom the window frame in the shower showed signs of rot. 5. During our visit it was observed that the shower for the Staff Bathroom was dirty. For all deficiencies listed above provide documentation of completed work in the form of photos, receipts, invoices, etc.	C 153	The floor should be completed by 11-5-18 The sink door repaired Shower cleaned	11-5-18 11-5-18
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. During our visit it was observed that the sink in the bathroom of Bedroom #1 was loose from the wall.	C 174	Completed	11-5-18

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C 174	Continued From page 3 2. During our visit it was observed that the toilet in the bathroom of Bedroom #1 was loose at its base. 3. During our visit it was observed that the receptacle in the Hallway Bathroom was loose from the wall. 4. During our visit it was observed that the left GFCI receptacle in the Kitchen would not reset properly when tested. 5. During our visit it was observed that the placement of the Staff's bed restricts the required access to the electrical panel. 6. During our visit it was observed that the heat detector in the attic was loose from its base. For all deficiencies listed above provide documentation of completed work in the form of photos, receipts, invoices, etc.	C 174	The toilet fixed Repair (Receptacle) To be completed Bed moved To be completed 12-5-18	11-5-18 11-5-18 12-5-18 11-5-18
C 177	Building Service Equipment-Hot Water SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by:	C 177	Water Temperature checked & Changed	11-5-18

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C 177	Continued From page 4 1. During our visit it was observed that the water temperature for the Kitchen and Staff Bedroom reached temperatures of 120 degrees Fahrenheit. A Plan of Protection and Hot Water Log was issued on site. Make arrangements to have the water temperature adjusted to meet the requirement of the rule. Staff are to fill the Hot Water Log by taking three measurements at three different times for three consecutive days. Once completed, attach the form with you plan of correction.	C 177	water temperature corrected	10-12-18
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. During our visit it was observed that both the soffit and gutters around the rear of the home was damaged. 2. During our visit it was observed that the window frames at the rear of the home had chipped paint and possible rot damage. 3. During our visit it was observed that the garage door for the home was damaged. The lower left portion of the door was caved in, allowing pest and vermin to enter the home. 4. During our visit it was observed that there are several trip hazards at the front of the home (the lip at the end of the ramp and the logs that were	C 183	To be completed 12-5-18 To be completed 12-5-18 Garage door repaired All logs removed The lip to be completed 12-5-18	11-5-18 11-5-18

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C 183	Continued From page 5 placed along the walkway) For all deficiencies listed above provide documentation of completed work in the form of photos, receipts, invoices, etc.	C 183		
C 143	Floors T10: 42C .2211 FLOORS (a) All floors must be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs are not to be used. (c) All floors must be kept in good repair. This Rule is not met as evidenced by: 1. During our visit it was observed that there were floor rugs being utilized in Bedroom #1 and in the corresponding bathroom. The placement of the rug presents a trip hazard to residents and staff. For all deficiencies listed above provide documentation of completed work in the form of photos, receipts, invoices, etc.	C 143	Rugs removed	11-5-18