| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL008032 | A. BUILDING: 01<br>B. WING _____ | 05/30/2018 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| CHERRY'S FAMILY CARE HOME #3 | 106 HARMON STREET<br>AULANDER, NC 27805 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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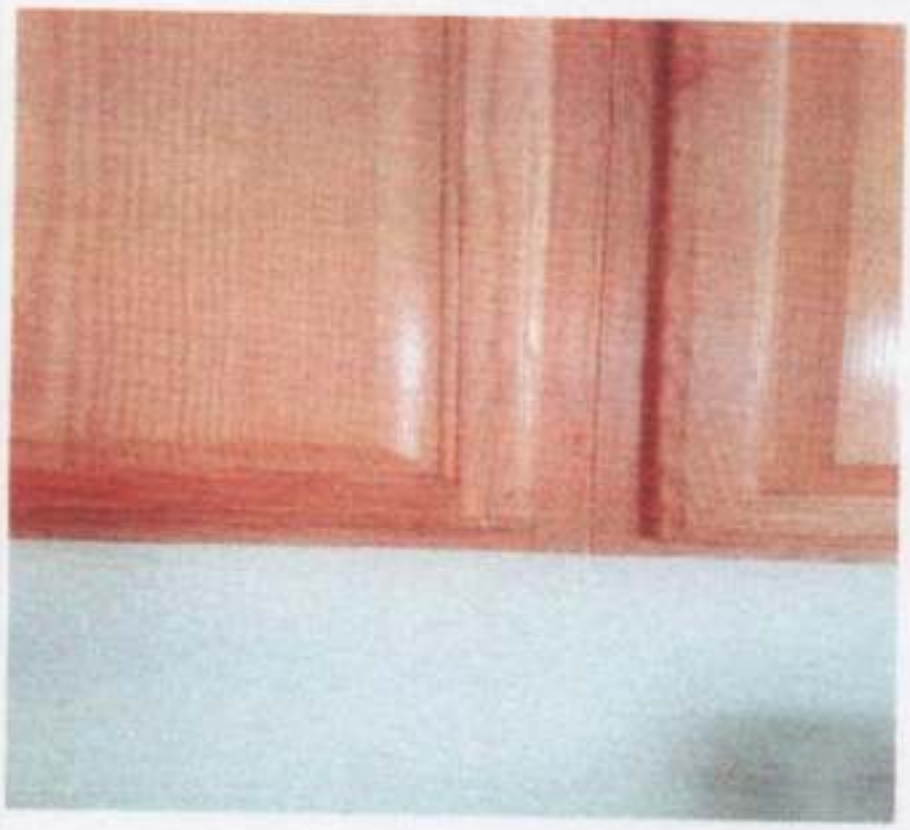
| C 000 | Initial Comments<br><br>Report by Gabriel Villacres<br><br>DHSR Construction Section conducted a Biennial Survey on May 30, 2018 from 1:40 PM to 3:20 PM at the above referenced facility. DHSR records indicate the home was first licensed on March 03, 1994 as a Family Care Home for six (6) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following; the 1992 Rules T10 42C for Family Care Homes and the applicable portions of the 2005 "Rules 10A NCAC 13G for the Licensing of Family Care Homes", and, the applicable portions of the 1991 North Carolina State Building Code Volume I with 94 revisions - Section 514.1 Exception #1 - Residential Care Facilities.<br><br>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows: | C 000 | | |
| C 121 | Ample Living Arrangements<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0304 LIVING ARRANGEMENT<br>A family care home shall provide living arrangements to meet the individual needs of the residents, the live-in staff and other live-in persons.<br><br>This Rule is not met as evidenced by:<br>1.) The rule requires that a family care home shall provide living arrangements to meet the individual needs of the residents, the live-in staff and other live-in persons: | C 121 | THE BUILDING 10A NCAC 13G .0304<br><br>Administrator will remove locks from the cabinets and refrigerator to provide living arrangements to meet the resident needs. | |

THE BUILDING 10A NCAC 13G .0304 LIVING ARRANGEMENT



THE BUILDING 10A NCAC 13G .0304

Administrator will remove locks from the cabinets and refrigerator to provide easy access for the resident needs.

completed 7/7/18

THE BUILDING 10A NCAC 13G. 0308 BEDROOMS

THE BUILDING 10A NCAC 13G. 0308

The administrator will have windows checked to be sure they open and operate properly and will monitor them to prevent any further hazardous issues.

Administrator will provide handgrips on the bathtub.

Completed 7/7/18

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| C 121 | Continued From page 1<br><br>During our visit it was observed that there were locks present on the refrigerator and kitchen cabinets.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work. | C 121 | | |
| C 130 | Bedrooms-Windows<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0308 BEDROOMS<br>(g) Each resident bedroom must have one or more operable windows and be lighted to provide 30 foot candles of light at floor level. The window area shall be equivalent to at least eight percent of the floor space. The windows shall have a maximum of 44 inch sill height.<br><br>This Rule is not met as evidenced by:<br>1.) The rule requires that each resident bedroom must have one or more operable windows:<br><br>During our visit it was observed that the windows in the rear left bedroom were difficult to open.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work. | C 130 | THE BUILDING 10A NCAC 13G. 0308<br><br>The administrator will have windows check to be sure they operate properly and will monitor them for. Administrator will provide handgrips on the bathtub. | |
| C 135 | Bathroom-Hand Grips<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0309 BATHROOM<br>(e) Hand grips shall be installed at all commodes, tubs and showers used by the residents. | C 135 | | |

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| C 135 | Continued From page 2<br>This Rule is not met as evidenced by:<br>1.) The rule requires that hand grips shall be installed at all commodes, tubs and showers used by the residents;<br><br>During our visit it was observed that bathroom #2 needed hand grips at the bathtub.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work. | C 135 | | |
| C 147 | Outside Entrances/Exits-Single Hand Motion<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS<br>(d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled.<br><br>This Rule is not met as evidenced by:<br>1.) The rule requires that all exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys:<br><br>During our visit it was observed that the front door had a second hand lock, which doesnt meet the intent of the rule.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work. | C 147 | THE BUILDING 10A NCAC 13G. 0312<br><br>The administrator will remove second hand lock on entrance and exit door to meet the intent of the rule. | |
| C 153 | Houskeeping And Furnishings-Clean, Repaired | C 153 | | |

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| C 153 | Continued From page 3<br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS<br>(a) Each family care home shall:<br>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing homes.<br><br>This Rule is not met as evidenced by:<br>(1) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair:<br><br>During our visit it was observed that the floor in the three client bedrooms was uneven.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of invoices/receipts for all corrected work.<br><br>(2) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair:<br><br>During our visit it was observed that the home had dirty air return filters.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(3) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair:<br><br>During our visit it was observed that the vinyl floor in the sitting area was bubbling up. | C 153 | 10A NCAC 13G. 0315<br><br>The administrator will have floors repaired so they are level. Staff will help monitor floors to prevent any further damage. Staff will also monitor air return filters to be sure they are changed as needed and to make sure the vinyl floors do not bubble up. | |

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| C 153 | Continued From page 4<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(4) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair:<br><br>During our visit it was observed that there was water damage in the attic.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected work.<br><br>(5) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair:<br><br>During our visit it was observed that bathroom #2 had soft floors by the tub.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected work.<br><br>(6) The rule requires that each family care home shall have walls, ceilings, and floors or floor coverings kept clean and in good repair:<br><br>During our visit it was observed that a mold-like substance was present in the closet of the front right bedroom.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected | C 153 | The administrator will have the attic checked for leaks to prevent any further water damage. All floors will be checked and repaired for soft spots and maintained in good condition.<br><br>The administrator will monitor the closets for mold-like substance and make sure it is cleaned and in good condition.<br><br>The administrator and staff will monitor the walls to make sure they are not bowing out. | |

10A NCAC 13G. 0315

The administrator will have floors repaired so they are level. Staff will help monitor floors to prevent any further damage. Staff will also monitor air return filters to be sure they are changed as

Completed 7/7/18

10A NACA 13G. 0315

The Administrator will replace any damaged blinds to provide resident privacy and will monitor to prevent future issues.

Completed 8/8/18

THE BUILDING 10A NCAA 13G. 0312 OUTSIDE ENTRANCE AND EXITS

THE BUILDING 10A NCAC 13G. 0312

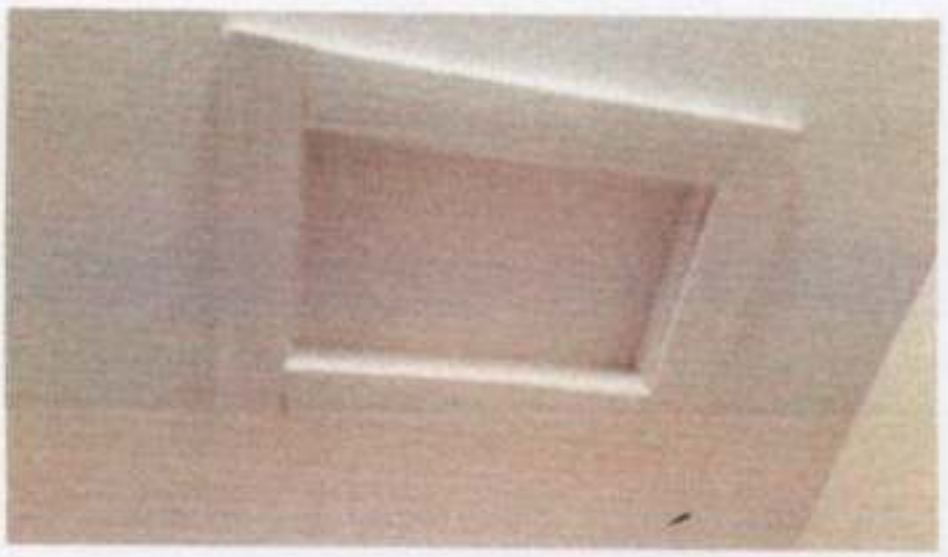
The administrator will remove second hand lock on entrance and exit door to meet the intent of the rule.

Completed 7/3/18

10A NCAC 13G. 0315 HOUSEKEEPING AND FURNISHINGS

needed and to make sure the vinyl floors do not bubble up.

The administrator will have the attic checked for leaks to prevent any further water damage. All floors will be checked and repaired for soft spots and maintained in good condition.



The administrator will monitor the closets for mold-like substance and make sure it is cleaned and in good condition.

The administrator and staff will monitor the walls to make sure they are not bowing out.

Completed 7/7/18

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| C 172 | Continued From page 6 | C 172 | | |
| C 172 | Fire Safety-Four Rehearsals<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN<br>(e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved.<br><br>This Rule is not met as evidenced by:<br>The rule requires that there shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved:<br><br>During our visit it was observed that fire drills were not being performed during the 1st and 3rd shifts.<br><br>Make arrangements to have the staff and residents perform fire drill during all three shifts and record the results on the fire drill log. Provide documentation in the form the fire drill log. | C 172 | 10A NACA 13G .0316<br><br>The administrator and staff will conduct fire drills on first and third shifts to meet the rule requirements. | 7-3-18 |
| C 174 | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT<br>(a) The building and all fire safety, electrical, | C 174 | | |

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| C 174 | Continued From page 7<br>mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.<br>(j) This Rule shall apply to new and existing family care homes.<br><br>This Rule is not met as evidenced by:<br>(1) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that a multi-outlet adapter was present in the front left bedroom.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(2) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the front left bedroom did not have a latching door.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(3) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the rear left bedroom had clasps on the closet doors.<br><br>Make arrangements to have the deficiency | C 174 | 10A NACA 13G .0317<br><br>The administrator and staff will monitor the use of multi-outlet adapters. Staff will make sure adapters are used correctly. We will also make sure the bedrooms have latching doors and no clasps on the closet doors. Any burnt out light bulbs have been changed. The oven range has been cleaned from all greasiness. The dryer has been cleaned from any built up lent and the dryer duct and backdraft has been replaced. Any loose toilet seats have been tighten. Light globes are replaced. All entrance and exit doors are easy to open without any obstructions. | |

10A NACA 13G. 0317 BUILDING SERVICE EQUIPMENT

10A NACA 13G .0317

The administrator and staff will monitor the use of multi-outlet adapters. Staff will make sure adapters are used correctly. We will also make sure the bedrooms have latching doors and no clasps on the closet doors. Any burnt out light bulbs have been changed. The oven range has been cleaned from all greasiness. The dryer has been cleaned from any built up lent and the dryer duct and backdraft has been replaced. Any loose toilet seats have been tighten. Light globes are replaced. All entrance and exit doors are easy to open without any obstructions.

Completed 8/8/18

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| C 174 | Continued From page 8<br>corrected; provide documentation in the form of photos for all corrected work.<br><br>(4) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the range hood lightbulb was burnt out.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(5) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the range hood filter was greasy.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(6) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that there was lint behind the dryer.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(7) The rule requires that the building and all fire | C 174 | | |

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| C 174 | Continued From page 9<br>safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the dryer duct was torn spraying lint behind the dryer.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(8) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it we were unable to determine where the hot water heater discharge pipe was located.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected work.<br><br>(9) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the toilet in bathroom #1 had a loose toilet seat.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(10) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing | C 174 | | |

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| C 174 | Continued From page 10<br>equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that bathroom #1 had a missing globe for the ceiling light.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(11) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that toilet in bathroom #2 was loose at its base.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(12) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that bathroom #2 had a couple of burnt out lightbulbs<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(13) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the front right | C 174 | | |

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| C 174 | Continued From page 11<br>bedroom had a burn out light bulb.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(14) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the front door was difficult to open due to the weather stripping underneath the door.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(15) The rule requires that the building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition:<br><br>During our visit it was observed that the backdraft was missing from the dryer's exhaust vent.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work. | C 174 | | |
| C 183 | Outside Premises-Clean, Safe<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0318 OUTSIDE PREMISES<br>(a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. | C 183 | | |

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|---|---|---|---|
| | FCL008032 | A. BUILDING: 01<br>B. WING _____ | 05/30/2018 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| CHERRY'S FAMILY CARE HOME #3 | 106 HARMON STREET<br>AULANDER, NC 27805 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| C 183 | Continued From page 12<br>This Rule is not met as evidenced by:<br>(1) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:<br><br>During our visit it was observed that the base of the front entrance ramp was not level with the ground level.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(2) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:<br><br>During our visit it was observed that the crawl space doors were damaged.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(3) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:<br><br>During our visit it was observed that lots of moisture was present within the crawl space.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected work.<br><br>(4) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: | C 183 | 10A NACA 13G .0318<br><br>The administrator will have the ramp level for easy mobility. The crawl space door has been replaced and free from any moisture. The junction box has been checked and closed. The roof will be repaired to meet requirements and any exterior side panels with be replaced. Any loose rails on the ramp with be repaired. | |

10A NACA 13G. 0318 BUILDING SERVICE EQUIPMENT

10A NACA 13G .0318

The administrator will have the ramp level for easy mobility. The crawl space door has been replaced and free from any moisture. The junction box has been checked and closed. The roof will be repaired to meet requirements and any exterior side panels with be replaced. Any loose rails on the ramp with be repaired.

7/7/18 completed

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL008032 | A. BUILDING: 01<br>B. WING _____ | 05/30/2018 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| C 183 | Continued From page 13<br>During our visit it was observed that there was an open junction box in the crawl space.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected work.<br><br>(5) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:<br><br>During our visit it was observed that the shingles on the roof of the home were in various states of disrepair cracking and deteriorating and on the right rear side of the roof there were no shingles provided ; replace all damaged members with new and add new shingles where none were provided.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected work.<br><br>(6) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:<br><br>During our visit it was observed that the exterior side paneling on the home was bowing out.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos and invoices/receipts for all corrected work.<br><br>(7) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition: | C 183 | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
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|---|---|---|---|---|
| C 183 | Continued From page 14<br><br>During our visit it was observed that the railing on the front ramp was loose.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work.<br><br>(8) The rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:<br><br>During our visit it was observed that there was an indoor chair on the front porch that was damaged.<br><br>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all corrected work. | C 183 | | |