STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL017024	A. BUILDING: _____ B. WING _____	R 11/20/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
D & H FAMILY CARE HOME #2	1143 YARBOROUGH ROAD MILTON, NC 27305

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section and the Caswell County Department of Social Services conducted an annual and follow-up survey on November 20, 2018.	C 000		
C 074	10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure walls, ceilings, and floors in resident areas of the left hall bathroom, right hall bathroom, hallway and resident rooms #1, #2 and #3 were kept clean and in good repair. The findings are: Observation on 11/20/18 at 10:25 am of the left hall bathroom revealed: -There were yellow and brown stains on the linoleum flooring, baseboard, walls and door frame in the room. -There was a build-up of yellow-brown dust on the top and bottom edges of the baseboard in the room. -The floor vent was covered with brown rust. -There were yellow and brown stains on the cracked caulking at the base of the toilet; there were dark brown stains and a build-up of dirt	C 074		

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C 074	Continued From page 1 around the base of the toilet. -There was a build-up of brown dust and dirt, old, torn mop fragments and 3 dead flies on the floor behind the clothes hamper. -There was green and brown corrosion and a build -up of dust on the towel bar and toilet paper holder on the wall beside the toilet. -There was a build-up of greasy dark brown dust in the groves of the flip switch light cover on the right wall. -There was missing paint 8" above and 8" below the door knob; the door latch was rusted. -There was a build-up of brown dust particles on the ceiling and top wall edges in the room. -There was a build-up of brown dirt and dust at the base of the bathtub. -There was missing paint and cracked drywall at the top right edge of the shower stall. -There was a build-up of yellow and brown dust on the top edge of the shower stall. -There was rust on the metal shower rod; the right end of the shower rod was wrapped with dusty, frayed duct tape. Observation on 11/20/18 at 10:35 am of the hallway revealed: -There was a heavy build-up of dark brown dust particles on the ceiling air vent. -There was a build-up of yellow-brown dust on the top and bottom edges of the baseboard in the hallway. -There were yellow and brown stains on the walls and doorframes. -There was a build-up of yellow dust on the frame of the oval wall light fixture in the hallway. Observation on 11/20/18 at 10:40 am of the right hall bathroom revealed: -There were yellow and brown stains on the linoleum flooring, baseboard, walls and door	C 074		

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C 074	Continued From page 2 frame in the room. -There was a build-up of yellow-brown dust on the top and bottom edges of the baseboard in the room. -The floor vent was covered with brown rust. -There were dark brown stains and a build-up of dirt around the base of the toilet. -There was missing paint 8" above and 8 "below the door knob; the door latch was rusted. -There were yellow and brown stains on the walls above the shower stall. -There was a build-up of yellow and brown dust on the top edge of the shower stall. -There were yellow and orange stains on the shower curtain rod. -There was green corrosion on the shower fixture and a white stained corrosion on the shower sprayer. -There were dark brown stains on the shower water temperature fixture. -There was missing paint and dark brown stains on the wall behind the sink vanity. -There was green and brown corrosion and a build -up of dust on the toilet paper holder on the wall beside the toilet. -There was a build-up of greasy dark brown dust in the groves of the flip switch light cover on the wall at the sink vanity. -There were brown stains on the sink faucet temperature control knob. -There were yellow and brown stains and a build-up of brown dust particles on the doorframe. Observation on 11/20/18 at 10:50 am of resident room #1 revealed: -There was missing paint on the outer edge of the door and rust on the hinges of the door. -There was a build-up of brown dust particles on the door frame and baseboards in the room. -There were cobwebs in the corners of the ceiling	C 074		

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C 074	Continued From page 3 in the room. -There were tan stained smears on the walls in the room. -There was a build-up of gray dust particles on the window sill. Interview on 11/20/18 at 10:55 am with a resident in room #1 revealed: -Staff cleaned the resident rooms and bathrooms, but did not have a schedule for cleaning. -The walls and baseboards in the resident areas looked dirty. -The resident lived in the home for 10 years; she did not remember anyone coming to do painting in the house. Observation on 11/20/18 at 2:43 pm of resident room #2 revealed: -There was missing paint on the outer edge of the door and rust on the hinges of the door to the room. -There was a build-up of dark brown dust particles on the door frame and baseboards in the room. -There were cobwebs in the corners of the ceiling in the room. -There was missing paint on the wall around the call bell fixture. -The floor vent was covered with brown rust. -There was a build-up of gray dust particles on the window sill. Interview on 11/20/18 at 2:47 pm with a resident in room #2 revealed: -The resident lived in the home for about one year (did not remember the date). -The stains on the walls and the build-up of dust was the same as when she moved in. -She did not know when staff cleaned the house, she had not seen staff clean the house.	C 074		

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C 074	Continued From page 4 Observation on 11/20/18 at 11:30 am of resident room #3 revealed: -There was a build-up of dark brown and orange dust particles on the door, door frame and baseboards in the room. -There were yellow stains on the walls. -There was a build-up of gray dust particles on the window sill. -There were numerous dead insects in the light fixture on the ceiling. Interview on 11/20/18 at 11:45 am with the Supervisor-in-charge (SIC) revealed: -There were no housekeeping staff for the facility, the SICs were responsible for cleaning the resident areas/ -Staff focused on resident rooms and living areas. -Cleaning was done after resident needs were met, the residents came first. -There was no log or list of cleaning chores to check off. Interview on 11/20/18 at 3:30 pm with the Administrator revealed: -Staff were responsible for doing the house cleaning; there was no housekeeper for the facility. -There was no log or schedule for cleaning the house; staff made sure residents' beds were made, the trash was emptied and the resident's closets were in order. -She made rounds of the facility rooms every week. -She would have a repairman come in to assess the needed repairs; there was dusting, mopping and vacuuming to be done.	C 074		