

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL058010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R-C 01/10/2019
NAME OF PROVIDER OR SUPPLIER VINTAGE INN RETIREMENT COMMUNITY		STREET ADDRESS, CITY, STATE, ZIP CODE 826 EAST BOULEVARD HWY 17 N BYPASS WILLIAMSTON, NC 27892		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Complaint Follow Up Construction Survey by Suzanna Fay conducted on January 10, 2019. Deficiencies remain that require a Plan of Correction.	{C 000}		
{C 110}	Construction-Meet Sanitary Requirements SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION (e) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the Department of Environment and Natural Resources, Division of Environmental Health, 2728 Capital Boulevard, Raleigh, North Carolina. Copies may be obtained from Environmental Health Services Section, 1632 Mail Service Center, Raleigh, North Carolina 27699-1632 at no cost. This Rule is not met as evidenced by: 1. Based on observation, the facility was not in compliance with The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions". Specifically 15A NCAC 18A .1317 (a) [which requires that] Effective measures shall be taken to keep... vermin out of and to	{C 110}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 110}	Continued From page 1 prevent their breeding and presence on the premises. The facility does not have effective measures to prevent bed bugs from being present on the premises. Findings on January 10, 2019: a. At this follow up inspection, rooms indicated to have bed bug activity noted on the October 10, 2018 exterminator's report were examined. The following results were found: (1) Room 2 - no activity was found during this survey. (2) Room 3 - stains indicative to bed bug activity were found on the far mattress. The floors under the first bed were dusty and littered with food wrappers. There was a strong, unpleasant odor in the room. (3) Room 5 - there were spotted stains around the vent and along the corridor wall and ceiling. The stains appear to be rust or dirt and not indicative of bed bug activity. Further investigation is required. (4) Room 10 - there was a heavy infestation of bed bugs on the mattresses, sheets and pillow sham. Several live bugs were observed. One dead bed bug was observed on the bathroom sink. The floor in the corner to the right of the sink had a build up of dirt and debris. (5) Room 12 - no activity was found during this survey. (6) Room 14 - possible bed bugs observed on the window wall near the ceiling. (7) Room 15 - one dead bed bug was seen on the floor at the corner of the door frame. Multiple live bugs were observed on the sheets. There were fecal stains on the fitted sheet along the head of the bed. There was a small "nest" on the headboard. Live bugs crawled out when	{C 110}		

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{C 110}	Continued From page 2 disturbed. The mattresses and linens were removed. The pillows had heavy amounts of black fecal stains at the corners. Several live bed bugs were seen along the baseboard when the mattresses were removed. (8) Room 16 - two dead bed bugs were observed on the empty bed. (9) Room 17 - no bed bug activity was found during this survey. (10) Room 18 - the resident in this room does not have a bed. She sleeps in her recliner or in the living room. Dead bed bugs were embedded in the carpet behind her chair. Dead bugs were observed in the carpet fibers around the perimeter of the room. A "nest" of active bed bugs was found in the folds of the chair backing. When the resident got up from the chair, one live bug was observed on the backrest of her chair. (11) Room 19 - dead bugs were observed in the crack between the carpet rug and the perimeter wall. (12) Room 21 - a nest of bed bugs was found in the corner seams of the mattress on the first bed. The linens were stained. (13) Room 25 - six-eight dead roaches and two dead bed bugs were observed on the first residents' chair. Several dead roaches and two live roaches were observed on the floor beside her chair. Staff revealed that they had cleaned a pile of trash from her room and "bombed" the room for pests which is why so many dead roaches were observed. Numerous live and dead bed bugs were found on her sheets and on her mattresses. Dead bed bugs and fecal stains were seen on the door and door frame of her closet. When the door was opened, two cockroaches ran down the frame and across the floor. The closet floor had trash with dead bugs observed. A dirty pillow was laying on the floor of the closet.	{C 110}		

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{C 110}	Continued From page 3 (14) Room 26 - fecal stains observed on the closet door frame and on the side wall of the closet. (15) Room 34 - the window sills had black spots which could be fecal stains. The area under the built-in counter was dirty. A small section of tile was broken out and dirt and dead bugs have collected in the well. (16) Room 45 - no activity was observed during this survey. (17) Room 46 - no activity was observed during this survey. (18) Room 47 - one dead bed bug was observed on the bed frame. (19) Room 48 - a small bed bug nest was observed on the front corner of the box spring. (20) Lounge Area - no activity was observed during this survey. b. Reports were reviewed for the months of November and December. Findings are as follows: (1) On November 7, 2018 the following rooms were found to have bed bug activity and were treated: Rooms 1, 2, 8, 10, 12, 16, 17, 18, 19, 21, 22, 23, 40, 43, 45, 47, 55 and 56. (2) On December 12, 2018 the following rooms were found to have bed bug activity and were treated: Rooms 1, 2, 8, 10, 11, 12, 14, 16, 17, 18, 21, 24, 25, 28, 29, 30, 34, 40, 46, 48 and 55. c. Interview with the administrator revealed that she came to this facility in December. She stated that they are following the same 14 day protocol established when the bed bugs were first identified, at least 3 years ago. This surveyor was at the facility for over four hours. Infested mattresses were removed from the facility (not part of protocol) as well as bedframes with live bed bugs. Linens were stripped from the beds, bagged and taken to laundry. An alcohol spray was applied to every	{C 110}		

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{C 110}	Continued From page 4 site that had visible bed bug activity. The surveyor did not see that the rooms were vacuumed or mopped. The two chairs that were infested remained in the rooms and there was a discussion about the best way to address these as they were personal belongings. Residents returned to their rooms and did not change clothing nor were they bathed which is not part of the protocol. The protocol also lists to check the traps. No traps were observed in any of the bedrooms.	{C 110}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, this facility has failed to floors kept clean and in good repair. Findings on October 10, 2018: (1) Room 3 - stains indicative to bed bug activity were found on the far mattress. The floors under the first bed were dusty and littered with food wrappers. There was a strong, unpleasant odor in the room. (2) Room 5 - there were spotted stains around the vent and along the corridor wall and ceiling. The stains appear to be rust or dirt and not	{C 164}		

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{C 164}	Continued From page 5 indicitive of bed bug activity. Further investigation is required. (3) Room 10 - there was a heavy infestation of bed bugs on the mattresses, sheets and pillow sham. Several live bugs were observed. One dead bed bug was observed on the bathroom sink. The floor in the corner to the right of the sink had a build up of dirt and debris. (4) Room 15 - one dead bed bug was seen on the floor at the corner of the door frame. Multiple live bugs were observed on the sheets. There were fecal stains on the fitted sheet along the head of the bed. There was a small "nest" on the headboard. Live bugs crawled out when disturbed. The pillows had heavy amounts of black fecal stains at the corners. Several live bed bugs were seen along the baseboard when the mattresses were removed. (5) Room 16 - two dead bed bugs were observed on the empty bed. (6) Room 18 - the resident in this room does not have a bed. She sleeps in her recliner or in the living room. Dead bed bugs were embedded in the carpet behind her chair. Dead bugs were observed in the carpet fibers around the perimeter of the room. A "nest" of active bed bugs was found in the folds of the chair backing. When the resident got up from the chair, one live bug was observed on the backrest of her chair. (7) Room 19 - dead bugs were observed in the crack between the carpet rug and the perimeter wall. (8) Room 21 - a nest of bed bugs was found in the corner seams of the mattress on the first bed. The linens were stained. (9) Room 25 - six-eight dead roaches and two dead bed bugs were observed on the first residents' chair. Several dead roaches and two live roaches were observed on the floor beside her chair. Numerous live and dead bed bugs	{C 164}		

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{C 164}	Continued From page 6 were found on her sheets and on her mattresses. Dead bed bugs and fecal stains were seen on the door and door frame of her closet. When the door was opened, two cockroaches ran down the frame and across the floor. The closet floor had trash with dead bugs observed. A dirty pillow was laying on the floor of the closet. (10) Room 26 - fecal stains observed on the closet door frame and on the side wall of the closet. (11) Room 34 - the window sills had black spots which could be fecal stains. The area under the built-in counter was dirty. A small section of tile was broken out and dirt and dead bugs have collected in the well. (12) Room 47 - one dead bed bug was observed on the bed frame. (13) Room 48 - a small bed bug nest was observed on the front corner of the box spring.	{C 164}		