

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL070006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 10/10/2018
NAME OF PROVIDER OR SUPPLIER HERITAGE CARE OF ELIZABETH CITY		STREET ADDRESS, CITY, STATE, ZIP CODE 100 TIMMERMAN DRIVE ELIZABETH CITY, NC 27909		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Construction Section Biennial Survey report by Frank Strickland and Suzanna Fay on 10/10/2018: This facility was first licensed as a Home for the Aged on 02/01/1984 and is currently licensed for a total capacity of SIXTY beds. Therefore, this facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1978 (Revision 10) Edition- North Carolina Building Code(s), Institutional Occupancy and the 1984 Minimum Standards and Regulations for Homes for the Aged in effect at time of initial licensure. Deficiencies have been cited and a Plan of Correction is required.	C 000		
C 148	Corridors-Handrails SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (2) Handrails shall be provided on both sides of corridors at 36 inches above the floor and be capable of supporting a 250 pound concentrated load; This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain the corridor handrails in a safe and operating condition. Findings 10/10/2018: The corridor handrail is not secured to the wall that is located outside Room 116-"A" HALL.	C 148	The handrail will be reattached . All other rails will be inspected to assure no others are loose. To be monitored by maintenance and housekeeping staff	11-16-18

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Jeanne C. Mills Administrator 11-6-18

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C 164	Continued From page 1	C 164		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain and keep the floors in good repair. Findings on 10/10/2018: The vinyl flooring has become unattached to the concrete floor and is cupping due to moisture migration in Room 130 / "A" HALL.	C 164		
C 175	Bedroom Furnishings-Clean Towel, Towel Bar SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) individual clean towel, wash cloth and towel bar in the bedroom or an adjoining bathroom; and (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to provide individual towel bar in the bedroom or an	C 175	The vinyl flooring will be replaced. all other flooring will be inspected to assure no other flooring is loose To be monitored by maintenance and housekeeping staff.	11-30-18

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If continuation sheet 4 of 6

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C 189	Continued From page 4 Bathroom in "C" HALL does not latch due to a loose top door hinge. 8-Based on observation, this facility has failed to maintain the building in a safe and operating condition. Findings 10/10/2018: The Dining Room door in "A" HALL does not latch due to a missing strike plate. 9-Based on observation, this facility has failed to maintain the building in a safe and operating condition. Findings 10/10/2018: The fire door adjacent to the front side in the "A" HALL does not latch due to a broke latch rod receiver at the top of the door. 7-Based on observation, this facility has failed to maintain the plumbing fixtures in a safe and operating condition. Findings 10/10/2018: The toilets are not secured to the floor at the following locations: (a) Handicap Shower Room-"B" HALL (b) Bathing Room adjacent to Room 108-"B" HALL (c) Employee Rest Room-"C" HALL 8-Based on observation, this facility has failed to maintain the plumbing fixtures in a safe and operating condition. Findings 10/10/2018: The faucet control valve lever is broken in Shower Room 126-"A" HALL	C 189	Strike plate will be replace to assure door closes correctly. All other doors will be inspected to assure there are no other missing plates. To be monitored by maintenance and housekeeping staff Latch rod will be repaired. All other doors will be inspected to assure there are no other broken latch rods. To be monitored by maintenance and housekeeping staff Toilets will be secured to floor. All other toilets will be inspected to assure there are no other loose toilets. To be monitored by maintenance and housekeeping staff faucet will be repaired/replaced. All other faucets will be inspected . To be monitored by maintenance and housekeeping staff	11-16-18 11-16-18 11-16-18

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C 189	Continued From page 5 9-Based on observation, this facility has failed to maintain the HVAC components in a safe and operating condition. Findings 10/10/2018: The mechanical exhaust system is not operational at the following locations: (a) Room 112-"A" HALL (b) Room 116-"A" HALL 10-Based on observation, this facility has failed to maintain the plumbing fixtures in a safe and operating condition. Findings 10/10/2018: The back-dampers for the dryer exhausts venting are missing weather covers on the exterior. 11-Based on observation, this facility has failed to maintain the plumbing equipment in a safe and operating condition. Findings 10/10/2018: The hair washing sink in the Salon does not have a vacuum breaker.	C 189	Fans will be replaced. All other fans will be inspected to assure no other fans are not functioning. To be monitored by maintenance and housekeeping staff Vent covers will be replaced. To be monitored by maintenance and housekeeping staff Vacuum breaker will be installed. To be monitored by maintenance and housekeeping staff	11-16-18 11-16-18 11-16-18	