

From: Wrenette's Place Inc.

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Phone: 919-779-4456

FAX

To: Paul Dixon, DHSR Construction Section

Fax: 919-733-6592

Phone: 919-855-3893

Pages: 10

Re: Plan of correction

CONFIDENTIAL

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PRINTED: 01/08/2019
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL092140	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 02/09/2018
NAME OF PROVIDER OR SUPPLIER WRENETTES PLACE		STREET ADDRESS, CITY, STATE, ZIP CODE 7029 SAN JAN HILL COURT RALEIGH, NC 27610		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Paul Dixon DHSR Construction Section conducted a Biennial Survey on February 9, 2018 from 10:30 AM to 11:45 AM at the above referenced facility. DHSR records indicate the home was first licensed on June 24, 2008 as a Family Care Home for six (6) ambulatory Residents (Who are able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes, the 2006 North Carolina State Building Code - Section 421.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. At the time of the survey it was observed during record review that the most current Sanitation Inspection was not available. This rule requires that the Sanitation Inspection be maintained and available for review in the home.	C 117		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Wrenette O'Keefe, Administrator

TITLE

1/20/19

(X8) DATE

STATE FORM

5899

G17R21

If continuation sheet 1 of 4

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Division of Health Service Regulation

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C 149	Continued From page 1	C 149		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: At the time of the survey it was observed that the stairs to the rear porch only had a hand rail on one side. This rule requires hand rails on both sides of the stairs.	C 149		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the grill covers for the exhaust fans in the 2 bathrooms were heavily clogged with dust and lint. This rule requires the mechanical equipment to be maintained in an operating condition.	C 174		
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean	C 183		

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C 183	Continued From page 2 and safe condition. This Rule is not met as evidenced by: 1. At the time of the survey it was observed that there was a build-up of pine straw on the front roof, and the rear gutters were also clogged with pine-straw and debris. The rule requires that the facility be maintained in a clean condition.	C 183		
W 190	AC-90 Hot Water Relief Discharge 10 NCAC 27G .0301. COMPLIANCE WITH BUILDING CODES (b) Each facility operating under a current license issued by DHSR upon the effective date of this Rule shall be in Compliance with all applicable portions of the North Carolina State Building Code in effect at the time the facility was constructed or last renovated. The discharge from the relief valve shall be piped full-size separately to the crawlspace, 6 inches above the floor, outside of the building, or to another approved terminal as provided for safety pan drain terminals but in no case shall the discharge from the relief valve be trapped When a safety pan is required, the discharge from the relief valves is to be discharged in to a safety pan. It shall be piped full-size of the valve outlet pipe size to a point not more than 2 inches and not less than 1 inch above the pan flood level rim. The pan shall be drained by an indirect waste pipe. Relief valve discharging piping shall be of those materials that are approved for such use.	W 190		

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W 190	Continued From page 3 This Rule is not met as evidenced by: 1. At the time of the survey it was observed that the new hot water heater did have the pressure/temperature relief valve piped to the floor. This does not meet the State Plumbing Code. For all deficiencies listed above provide documentation of completed work in the form of photographs, receipts, invoices, etc. All deficiencies listed above were discussed with on-site staff during the exit interview.	W 190			

Division of Health Service Regulation
STATE FORM

6899

G17R21

If continuation sheet 4 of 4

NC Department of Environmental and Natural Resources
Division of Environmental Health

**INSPECTION OF
RESIDENTIAL CARE FACILITY**
(For facilities, as defined, with
not more than 12 residents)

Demerit Score: 9

Date of Insp/Chg: 02/09/2018

Status Code: A

Health Department: WAKE

Current Facility ID: 04092430943

Old Facility ID:

Water Supply	Community	Non-Transient Non-Community	Water sample taken?	Yes	No
	Transient Non-Community	Non-Public Water Supply	Inspection		Name Change
Wastewater	Community	On-Site System	Visit		Status Change
			Re-Inspection		Verification of Closure

Name of Establishment: WRENETTE'S PLACE

Location Address: 7029 SAN JUAN HILL CT

Permittee: WRENETTE'S PLACE INC

Number of Residents: 6

Mailing Addr: 7029 SAN JUAN HILL CT

City: RALEIGH

State: NC

Zip: 27610

City: RALEIGH

State: NC

Zip: 27610

Approved (20 or less demerits, and no 6-point deductions)

Provisional (More than 20, but 40 or less demerits, or a 6-point demerit)

Family Foster Home (Only items 1 and 2 apply)

Disapproved (More than 40 demerits or failure to improve provisional classification)

Demerits

COMMENTS

- 1 **WATER SUPPLY:** Public supply; private supply approved 6 ()
- 2 **LIQUID WASTES:** Sewage and other liquid wastes disposed of by approved method 6 ()
- 3 **FOOD SUPPLIES AND PROTECTION:** Supplies: All food clean, wholesome, no spoilage 6; Protection: Adequate during storage, preparation and serving, potentially hazardous food 45° F or below, or 140° F or above (5); all refrigerators with thermometers 2; pork, ground beef products, poultry and stuffings, etc., thoroughly cooked; meat and poultry salad, potato salad, etc., handled as required, no re-serving of portions once served to an individual 4; food containers stored above floor and protected from contamination 2; pets and other animals not allowed where food is prepared or stored, nor in serving area (unless caged or otherwise restricted) 4 ()
- 4 **FOOD SERVICE UTENSILS AND EQUIPMENT:** Food service utensils and equipment in good repair and kept clean (4); eating and drinking utensils clean to sight and touch, cleaned after each use; approved facilities 4; clean utensils properly stored 2; substances containing poisonous material not used for cleaning or polishing eating or cooking utensils 6; disposable items properly stored and handled, used only once 2 ()
- 5 **FOOD SERVICE PERSONS:** Clean clothes, hands, and work habits 4 ()
- 6 **DRINKING WATER FACILITIES:** ICE HANDLING: Common drinking cups not used 4; ice, if provided, handled and dispensed in a sanitary manner 2 ()
- 7 **HOT AND COLD WATER:** Adequate hot and cold water piped to points of use 4 ()
- 8 **TOILET; HANDWASHING; LAUNDRY AND BATHING FACILITIES:** Toilet, lavatory and bathing facilities adequate 4; fixtures in good repair and kept clean 2; soap and towels provided 2 ()
- 9 **BEDS; LINEN; FURNITURE:** All furniture, mattresses, linen, drapes, blinds and similar items in good repair and clean 2; bed linen changed as required 2; clean and soiled linens properly stored and handled 2 ()
- 10 **STORAGE; MISCELLANEOUS:** Rooms or areas provided for storage of clothes, personal effects, luggage, supplies and equipment kept clean 2; medications, cleaning supplies, pesticides and other hazardous products properly stored as required 4 ()
- 11 **FLOORS:** In good repair 1; kept clean 2 ()
- 12 **WALLS AND CEILINGS:** In good repair 1; kept clean 2 ()
- 13 **LIGHTING AND VENTILATION:** Windows and fixtures in good repair 1; kept clean 2 ()
- 14 **VERMIN CONTROL; PREMISES:** Outside openings effectively screened or otherwise protected against entrance of flying insects, and flying insects absent 4; effective control of rodents and other vermin 4; approved pesticides properly used 4; premises neat, clean, drained and free of litter and vermin harborage and breeding areas 2 ()
- 15 **SOLID WASTES:** Garbage in standard containers, properly covered and stored, approved disposal 4; containers, storage area kept clean 2; dry rubbish in suitable receptacles, approved storage and disposal 2 ()

TOTAL DEMERIT SCORE

9

Inspection By: Lisa McCoy, EHS ID#: 1373

DEMR 2094 (Revised 11/01)
Environmental Health Services Section (Review 11/04)

Report received by:

3. Store dry foods (ie. rice, cereals, etc.) in a covered container or food storage bag after opening the package.

4. The oven handle has broken off; replace it. Remove contact paper (with glue adhesive on it) from kitchen drawers. Roaches are attracted to the sweet glue taste and it could encourage breeding if roaches find their way inside. Recommend using a drawer liner without glue instead.

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WRENETTES PLACE			
7029 SAN JAN HILL COURT RALEIGH, NC 27610			

C117

At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:

Have Current San. And Fire Safety Approvals

SECTION .0300 - THE BUILDING

10A NCAC 13G .0302 DESIGN AND CONSTRUCTION

(n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review.

This Rule is not met as evidenced by:

1) 1. At the time of the survey it was observed during record review that the most current Sanitation Inspection was not available. This rule requires that the Sanitation Inspection be maintained and available for review in the home.

C149

Outside Entrances/Exits-Handrails At Porches

SECTION .0300 - THE BUILDING

10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS

(f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails.

This Rule is not met as evidenced by:

2) At the time of the survey it was observed that the stairs to the rear porch only had a hand rail on one side. This rule requires hand rails on both sides of the stairs.

C174

Building Equipment Maintained Safe, Operating

SECTION .0300 - THE BUILDING

10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT

(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a

Wrenette Obelo
11/20/19

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family care home shall be maintained in a safe and operating condition.

(j) This Rule shall apply to new and existing family care homes.

This Rule is not met as evidenced by:

3) 1. At the time of the survey it was observed that the grill covers for the exhaust fans in the 2 bathrooms were heavily clogged with dust and lint. This rule requires the mechanical equipment to be maintained in an operating condition.

C183

Outside Premises-Clean, Safe

SECTION .0300 - THE BUILDING

10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean

Continued From page 2 and safe condition.

This Rule is not met as evidenced by:

4) 1. At the time of the survey it was observed that there was a build-up of pine straw on the front roof, and the rear gutters were also clogged with pine-straw and debris. The rule requires that the facility be maintained in a clean condition.

W190

AC-90 Hot Water Relief Discharge

10 NCAC 27G .0301. COMPLIANCE WITH BUILDING CODES

(b) Each facility operating under a current license issued by DHSR upon the effective date of this Rule shall be in Compliance with all applicable portions of the North Carolina State Building Code in effect at the time the facility was constructed or last renovated.

The discharge from the relief valve shall be piped full-size separately to the crawlspace, 6 inches above the floor, outside of the building, or to another approved terminal as

Wrenette O'Neale

1/20/19

2)

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provided for safety pan drain terminals but in no case shall the discharge from the relief valve be trapped

When a safety pan is required, the discharge from the relief valves is to be discharged in to a safety pan. It shall be piped full-size of the valve outlet pipe size to a point not more than 2 inches and not less than 1 inch above the pan flood level rim. The pan shall be drained by an indirect waste pipe.

Relief valve discharging piping shall be of those materials that are approved for such use.

Continued From page 3

This Rule is not met as evidenced by:

5) 1. At the time of the survey it was observed that the new hot water heater did have the pressure/temperature relief valve piped to the floor. This does not meet the State Plumbing Code.

For all deficiencies listed above provide documentation of completed work in the form of photographs, receipts, invoices, etc.

All deficiencies listed above were discussed with on-site staff during the exit interview.

1) What corrective actions will be accomplished in those areas of the facility found to have been affected by the deficient practice

A) The corrective actions that will be accomplished in the area the facility had not met tis rule; The home conducted a sanitation inspection on 2/9/2018 a copy of the report will be submitted. The outside stairs to the rear porch has two handrails and guardrails, the grill covers for the exhaust fans in the bathrooms are unclogged and free from dust and lint, the build up of pine straw on the front of the roof and rear gutters are being unclogged and free from pine-straw and debris and the water heater relief valve discharge piping is of full size length and it is of those approved material. Along with the water heater dip pan

Wrenette Olmeyer
1/20/19

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2) How would you identify other areas of the facility having the potential to be affected by the same deficient practice and what corrective action will be taken.

A) Hope fully, these unfortunate incidents will not affect other areas in the facility because there will be continuous monitoring of the building conditions. Repairs will be implemented once discovered.

3) What measures will be put in place or what systemic changes you will make to ensure that the deficient practice does not recur;

A) The facility will continue to conduct monthly meetings to discussed the conditions of the home and its areas of improvement

4) How the corrective actions will be monitored to ensure the deficient practice will not recur, I.E. what quality assurance program will be put into place.

A) The home has a quality assurance program that meets on a quarterly basic to identify and discuss the needs and concerns of the home. During these meetings, the administrator will review and discuss the needs of the home to ensure that the home is in compliance. Not only quarterly but as the need arrives.

5) The date when the corrective action will be in compliance is immediately.

Wrenette Oladoye , 1/20/19

11) Wrenette Oladoye
1/20/19