STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL096049	A. BUILDING: **01** B. WING _____	**01/31/2019**

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COUNTRYSIDE VILLAGE	**5383 US 117 NORTH PIKEVILLE, NC 27863**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Suzanna Fay conducted on January 31, 2019. Records indicate this facility was first licensed on May 16, 1997. The facility is currently licensed as a 40 Bed Special Care Unit. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1996 (1997 Revision) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.	C 000		
C 140	Linen Storage-Separate Clean & Soiled SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (f) The requirements for storage rooms and closets are: (2) Linen Storage. Storage areas shall be adequate in size and number for separate storage of clean linens and separate storage of soiled linens. Access to soiled linen storage shall be from a corridor or laundry room; This Rule is not met as evidenced by: 1. Observations revealed that soiled linens were not separated from clean linens. Findings on January 31, 2019: a. The Soiled Linen room was being utilized as general storage. All laundry was carried through Clean linen to the Laundry Room. The laundry was in garbage bags, in laundry baskets with open sides and lids and in open containers. Laundry was stacked in the laundry room and it	C 140		

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C 140	Continued From page 1 was not clear what was soiled or clean.	C 140		
C 154	Entrances/Exits-Wanderer Alarms SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (4) In homes with at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer, each exit door accessible by residents shall be equipped with a sounding device that is activated when the door is opened. The sound shall be of sufficient volume that it can be heard by staff. If a central system of remote sounding devices is provided, the control panel for the system shall be located in the office of the administrator or in a location accessible only to staff authorized by the administrator to operate the control panel. This Rule is not met as evidenced by: 1. Based on observation the facility's door alarm equipment is not maintained in operating condition. Screamer boxes that do not alarm when opened cannot alert staff if a resident tries to elope by disengaging the locked doors. Findings on January 31, 2019: a. The screamer box at the front door did not alarm when opened.	C 154		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are:	C 160		

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C 160	Continued From page 2 (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition. Findings on January 31, 2019: a. There is a section of fascia trim missing outside the 100 Hall exit.	C 160		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the ceilings were not kept clean and in good repair. Findings on January 31, 2019: a. Women's Guest Toilet - there are water stains around the vents and back corner of the room. There are black mildew spots in the corner. Interview with staff revealed that they had leaks during the recent storm. They are scheduled to receive a new roof and are waiting to redo the	C 164		

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C 164	Continued From page 3 ceiling after the roof is replaced. b. 100 Hall Bath - the exhaust vent had an excessive amount of dust and lint collecting on the louvers. c. Women's Guest Toilet - the exhaust vent had an excessive amount of dust collecting in the louvers. 2. Observations revealed that the walls and furnishings were not kept clean and in good repair. Findings on January 31, 2019: a. Room 204 - the closet door and door frame had a heavy residue of black mildew spots. b. Room 210 - the interior door knob is on backwards rendering hard to operate. c. 100 Hall Bath - the door drags on the frame at the top of the door making it difficult to close and latch. The door hardware is also loose. d. 200 Hall Bath - the door drags along the threshold making it difficult to close and latch. There is a gap between the top left of the door and the frame.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by:	C 166		

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C 166	Continued From page 4 1. Observations revealed that the facility was not maintained free of hazards. Findings on January 31, 2019: a. 100 Hall Bath - the toilet paper dispenser has broken off of the wall leaving the sharp metal edges of the brackets exposed.	C 166		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage. Findings on January 31, 2019: a. Activity Room - the emergency light did not illuminate when tested. b. The emergency light outside of Room 206 did not illuminate when tested. c. The emergency light outside of Dining flickered and would not maintain a steady illumination when tested. d. The emergency light in the corridor outside of the kitchen did not illuminate when tested.	C 189		

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C 189	Continued From page 5 2. Observations revealed that the electrical equipment was not maintained in a safe and operating condition. Findings on January 31, 2019: a. 200 Hall Spa - the GFCI to the right of the sink has a damaged cover plate. 3. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition. Findings on January 31, 2019: a. 200 Hall Spa - the sink is not secure to the wall and the caulking around the fixture has separated and no longer adhering to the sink. 4. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe condition. In order to resist the passage of smoke resident room doors must not have gaps or holes between the door and the door frame stops or in the door. Findings on January 31, 2019: a. Several of the corridor doors along the service corridor had their door hardware removed for replacement leaving 3" diameter holes in the doors. The rooms include: 1) Resident Laundry 2) Soiled Linen 3) Clean Linen 5. Based on observation there is a failure to maintain the buildings's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door. The occupants in the facility could be effected if doors	C 189		

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C 189	Continued From page 6 cannot be closed as required so as to limit the spread of smoke and/or fire to the area of origin. Findings on January 31, 2019: a. Clean Linen - the door to clean linen was propped open with a laundry cart. 6. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin. Findings on January 31, 2019: a. Laundry Room - the fire caulk on the water heater pipes has loosened and dropped so that it no longer seals the penetration.	C 189		