Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011151	A. BUILDING: 01 B. WING _____	02/07/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HEATHER GLEN AT ARDENWOODS	103 APPLACHIAN BLVD ARDEN, NC 28704

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Construction Section Biennial Survey by Ed Miller, conducted on February 7, 2019. Records indicate this facility was first licensed on 10-28-1998 as a HA. The facility is currently licensed for 60 Beds. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds, applicable portions of the 1996 (1998 Revision) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1996 Minimum Standards and Regulations for Homes for the Aged in effect at time of initial licensure. Deficiencies were cited that require a Plan of Correction.	C 000		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the Building was not maintained free of hazards, if compressed gas cylinders fall, breaking their valves, propelling the cylinder, and turning it into a dangerous projectile. Findings on February 7, 2019: a. Bedroom 204 - 1 portable medical oxygen cylinder is standing up on the floor not physically	C 166	All cylinders will be in proper stand to assure proper storage. In-service education to all staff to ensure all know the importance of proper storage of all compressed gas cylinders (O2 tanks). To be completed by March 4, 2019. The cylinder was placed in the proper storage during visit. On-going training with all staff. Maintenance Team will conduct Environmental Rounds weekly to assure issues of the building are in proper order and in compliance with regulations.	3/4/19 2/7/19 3/4/19 On-going weekly

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Administrator — 3/6/19

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C 166	Continued From page 1 secured in a rack, stand or chained to the structure. Deficiency corrected before Construction Surveyor departed site. b. Activities - a large portable helium cylinder is standing up on the floor, secured with a bungee cord. There is concern that the bungee is not sufficient to prevent the cylinder from falling. c. Bedroom 11 - 1 portable medical oxygen cylinder is standing up on the floor and 4 portable medical oxygen cylinders are leaning in a plastic crate not physically secured in racks, stands or chained to the structure.	C 166	The helium cylinder in the Activity Department was secured with a chained for safety Activity Director will assure that the helium tank is secure and chained for safety. Maintenance will also include this in their weekly Environmental rounds.	2/11/19 3/4/19 Ongoing weekly
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the building's emergency equipment was not maintained in a safe and operating condition. This would affect all if they could not promptly find their way to an exit during an emergency. Findings on February 7, 2019: a. Kitchen -the wall-mounted self-contained emergency light is making a buzzing sound when the test button is pushed. b. Dining -both wall-mounted self-contained emergency lights are making a buzzing sound	C 189	Maintenance will do monthly preventive maintenance checks on all exit lights. All batteries replaced and will be monitored monthly	3/4/19 Ongoing monthly 2/13/19 213/19

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C 189	Continued From page 2 when the test buttons are pushed. c. 200 Hall Smoke Barrier Wall lobby side-the wall-mounted self-contained emergency light is making a buzzing sound when the test button is pushed. d. 100 Hall Smoke Barrier Wall lobby side-the wall-mounted self-contained emergency light is making a buzzing sound when the test button is pushed. e. Short Hall to Front Door lobby side -the wall-mounted self-contained emergency light is making a buzzing sound when the test button is pushed. f. Front Door -the wall-mounted self-contained emergency light is making a buzzing sound when the test button is pushed. 3. Based on observations, the Building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if not contained in room of origin. Findings on February 7, 2019: a. Kitchen - there is a gap around a gas pipe not firestopped as it penetrates the fire-resistance-rated ceiling assembly. b. Left Side Back Storage - there is a gap around a cable bundle not firestopped as it penetrates the fire-resistance-rated ceiling assembly. c. Right Side Back Storage - there is an open-ended sleeve with a cable bundle not firestopped as it penetrates the fire-resistance-rated ceiling assembly. d. Central Mech Room - there are gaps between some of the GWB panels in the ceiling and walls of this room. The ceiling is a fire-resistance-rated ceiling assembly and walls need to be smoke tight.	C 189	All batteries replaced and will be monitored monthly All batteries replaced and will be monitored monthly All batteries replaced and will be monitored monthly All batteries replaced and will be monitored monthly Maintenance has caulked items listed below. The maintenance team will also add this to their weekly Environmental Rounds to assure in line with state regulations. Caulked pipe penetration Caulked penetration Caulked penetration Caulked and sealed penetration	2/13/19 2/13/19 2/14/19 2/25/19 3/4/19 Weekly ongoing 2/11/19 2/11/19 2/11/19 2/12/19

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C 189	Continued From page 3 4. Based on observation, the Building Sprinkler System was not maintained in a safe and operating condition. This could affect all residents, staff, and visitors if smoke/fire is not contained in the room or compartment of origin. Findings on February 7, 2019: a. Kitchen - the escutcheon plate on the fire sprinkler does not cover the complete hole through the fire-resistance-rated ceiling that allows the spread of smoke and heat. b. Bedroom 307 - the escutcheon plate on the fire sprinkler does not cover the complete hole through the fire-resistance-rated ceiling that allows the spread of smoke and heat. 5. Based on observations, the Building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if not contained in room of origin. Findings on February 7, 2019: a. Kitchen - the fire sprinkler head is debris-loaded with lint. b. Life Enrichment Directors Closet - items are stored within the minimum 18-inch clearance area below the fire sprinkler deflector. 6. Based on observation, the Facility failed to maintain the electrical system in a safe and operating condition. Findings on February 7, 2019: a. Bedroom 203 - a multiple plug adaptor, without integral overcurrent protection, is attached to an electrical power receptacle. b. Bedroom 206 - a multiple plug adaptor, without integral overcurrent protection, is attached to an electrical power receptacle. c. Bedroom 310 - a multiple plug extension cord, without integral overcurrent protection, is attached to an electrical power receptacle. d. Bedroom 319 - a multiple plug adaptor,	C 189	Maintenance team will make weekly Environmental rounds to assure the sprinkler system is maintained and in safe operating condition and all escutcheon plates are in proper placement. Caulked penetration Caulked penetration Pye Barker Cleaned Sprinkler Maintenance will work with Pye Barker to assure that this is done annually. Removed items above 18 inches to the ceiling. Marked with tape and directional signage the 18 inches from the ceiling to assure that nothing is above the mark. This will also be included in the weekly Maintenance Environmental rounds All multiple plug adaptors removed from the listed rooms.	3/4/19 On-going weekly 2/11/19 2/11/19 2/14/19 On-going 2/11/19 2/11/19 On-going

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C 189	Continued From page 4 without integral overcurrent protection, is attached to an electrical power receptacle. e. Left Side Entrance - the ground-fault circuit-interrupter (GFCI) shorted out before being tested because of a loose metal cover.	C 189	Replaced GFCI and cover. The Maintenance team will monitor weekly through the Environmental Rounds.	2/11/19 ongoing
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff, and visitors by preventing the exhausting of odors. Findings on February 7, 2019: a. Biohazard Room - the required exhaust ventilation system did not work.	C 199	Maintenance Team will check this on their weekly Environmental rounds to ensure fan is running properly. Replaced circuit Breaker Maintenance Team will add this to their weekly Environmental Rounds.	2/11/19

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