NC DEPARTMENT OF
HEALTH AND
HUMAN SERVICES

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
MARK PAYNE • Director, Division of Health Service Regulation

April 12, 2019

Lateefah Irvine (via e-mail only)
Po Box 547
Williamson, NC 27892

RE: HA Follow-Up Complaint Construction Survey
FID #921293 Hal058010
Vintage Inn Retirement Community
826 East Boulevard Hwy 17 N Bypass
Williamston Martin County

Dear Ms. Irvine:

On **April 11, 2019**, a Complaint Follow-Up Construction Survey was conducted at your facility by the Construction Section of the Division of Health Service Regulation to determine if your facility was in compliance. As a result of this survey, your facility is not in substantial compliance due to uncorrected deficiencies. Failure to correct the outstanding deficiencies may jeopardize the status of your license. Corrections are required and a **Signed Plan of Correction** must be submitted.

Plan of Correction (PoC)

A PoC for the deficiencies must be submitted April 27, 2019

Your PoC for the deficiencies must contain the following:

- What corrective action(s) will be accomplished by the facility to correct the deficient practice;
- How you will identify other life safety issues having the potential to affect residents by the same deficient practice and what corrective action will be taken;
- What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur; and,

- How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place.

- Include dates when corrective action will be completed. The corrective action dates must be acceptable to the State. Any completion date greater than **15** days from date of survey requires a written waiver from DHSR-Construction Section.

    - Corrective action must begin immediately

Your **Signed Plan of Correction** can be:

Mail to: DHSR Construction Section
2705 Mail Service Center
Raleigh NC 27699-2705

Fax to: (919)-733-6592

Email to: DHSR.Construction.Admin@dhhs.nc.gov

If you have any questions concerning the instructions contained in this letter, please contact me.

Sincerely,

Dennis Harrell

Dennis Harrell
Biennial Institutional Engineering Surveyor
DHSR - Construction Section

cc: Adult Care Licensure Section-with attachment
County Building Inspection Department - with attachment-(via e-mail only)
Martin County DSS - with attachment-(via e-mail only)

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL058010	A. BUILDING: 01 B. WING _____	R-C 04/11/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VINTAGE INN RETIREMENT COMMUNITY	826 EAST BOULEVARD HWY 17 N BYPASS WILLIAMSTON, NC 27892

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Complaint Follow Up Construction Survey by Suzanna Fay and Dennis Harrell conducted on January 10, 2019.	{C 000}		
{C 110}	Construction-Meet Sanitary Requirements SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION (e) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the Department of Environment and Natural Resources, Division of Environmental Health, 2728 Capital Boulevard, Raleigh, North Carolina. Copies may be obtained from Environmental Health Services Section, 1632 Mail Service Center, Raleigh, North Carolina 27699-1632 at no cost. This Rule is not met as evidenced by: 1. Based on observation, the facility was not in compliance with The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions". Specifically 15A NCAC 18A .1317 (a) [which requires that] Effective measures shall be taken to keep... vermin out of and to prevent their breeding and presence on the premises.	{C 110}		

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{C 110}	Continued From page 1 Findings on April 11, 2019: a. At this follow up inspection, rooms indicated to have bed bug activity per the last inspection and per the November 7, 2018 and December 12, 2018 exterminator's reports were examined. The following results were found: (1) Room 2 - fecal stains were found in the corner of the wall by the far closet. No live activity was found. (2) Room 3 - one dead bed bug was found in the groove of the mattress at the window wall. The floors under the first bed were dusty and littered with food crumbs. (4) Room 10 - Two dead bed bugs were observed on the bathroom sink. (8) Room 16 - five dead bed bugs were observed on the floor around the perimeter of the room. (12) Room 21 - two dead bed bugs were found on the floor beside the second bed. (13) Room 25 - one live roach was observed crawling on the floor behind the first bed. One dead roach was found in the closet and three dead bugs were observed on the floor by the second bed. (14) Room 26 - fecal stains were observed at the top of the door frame on the second closet. One live cockroach was observed on the closet door. The roach was killed at the time of survey. New observations: (15) Room 11 - one dead bed bug and seven dead cockroaches were observed on the floor. (16) Room 28 - dead bugs and debris were observed in the corner by the window and under the carpet edge. No live bugs were observed. b. Reports were reviewed for the months of February and March. Findings are as follows: (1) On February 25, 2019 the report indicated that the infestation was 98% controlled.	{C 110}	Facility will continue to contract with pest control company in order to prevent breeding of vermin. 4/12/2019 and ongoing Facility will clean dead bugs and any signs of vermin as needed. 4/12/2019 and ongoing Administrator/Designee will inspect rooms and ensure that any room that has dead bugs should be cleaned as often as needed. 4/12/2019 and ongoing	

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{C 110}	Continued From page 2 (2) On March 16, 2019 the report indicated that the infestation was 100% controlled. c. Interview with the administrator revealed that she had implemented several changes. The facility has contracted with a different exterminator. They have issued letters to family members to assist with cleaning out the closets to remove cardboard boxes and extra clothing that cannot fit in the closets to keep materials off of the floor. They have implemented policies regarding food in the rooms. They have purchased new furniture for the living areas, new mattresses and new chairs for affected rooms. There appeared to be additional housekeeping staff as well. She stated that they are checking each room and cleaning them on a daily basis.	{C 110}		