STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL076032	A. BUILDING: _____ B. WING _____	R 03/01/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NORTH POINTE ASSISTED LIVING OF ARCHDALE	303 ALDRIDGE ROAD ARCHDALE, NC 27263

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section conducted a follow-up survey on February 28, 2019 through March 1, 2019.	{D 000}		
{D 310}	10A NCAC 13F .0904(e)(4) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (e) Therapeutic Diets in Adult Care Homes: (4) All therapeutic diets, including nutritional supplements and thickened liquids, shall be served as ordered by the resident's physician. This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to assure 1 of 3 sampled residents (Resident #1), with an order for a nutritional supplement was served as ordered. The findings are: Review of Resident #1's hospital generated FL2 and discharge summary dated 12/05/19 revealed diagnoses included pneumonia, sepsis, dyslipidemia, hyperthyroidism, allergic rhinitis, bilateral sensorineural hearing loss, disease of thyroid gland, glaucoma, hiatal hernia, lumbar back pain, mitral valve disease, osteopenia, Parkinson's disease, supraventricular tachycardia, and thoracic back pain.	{D 310}		

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{D 310}	Continued From page 1 Review of Resident #1's subsequent physician's order dated 12/18/18 revealed an order for a nutrition shake once daily. Review of Resident #1's December 2018 medication administration records (MARs) revealed: -There was an entry for nutrition shakes once daily and scheduled for administration at 8:00 am. -Nutritional shakes were documented as administered at 8:00 am on 12/01/18 and 12/02/18, 12/10/19 and 12/31/19. -Nutritional shakes were documented as not administered from 12/03/18 through 12/09/18. Review of Resident #1's January 2019 MARs revealed: -There was an entry for nutrition shakes and scheduled for administration at 8:00 am. -Nutritional shakes were documented as administered at 8:00 am from 01/01/19 through 01/31/19. Review of Resident #1's February 2019 MARs revealed: -There was a entry for nutrition shakes and scheduled for administration at 8:00 am. -Nutritional shakes were documented as administered at 8:00 am from 02/01/19 through 02/28/19. Review of Resident #1's record revealed: -The resident's weight documented in December 2018 was 130 pounds (lbs). -The resident's weight documented in January 2019 was 129 lbs. -The resident's weightdocumented in February 2019 was 130 lbs.	{D 310}		

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{D 310}	Continued From page 2 Observation on 03/01/19 during the 8:00 am medication pass revealed Resident #1 was not administered the ordered nutritional shake. Observation of the kitchen reach in cooler on 03/01/19 at 8:30 am revealed 20 nutritional shakes (unlabeled). Interview with Resident #1 on 02/28/19 at 9:35 am and 03/01/19 at 8:40 am revealed: -She did not remember the last time she was given a nutritional shake. -She preferred chocolate or strawberry nutritional shakes. -She did not receive a nutritional shake during the morning medication pass on 03/01/19. Interview with the cook on 03/01/19 at 8:38 am revealed: -The medication aide (MA) was responsible for getting the nutritional shake from the kitchen and administering to the resident. -He did not keep up with the resident's ordered nutritional shakes. Interview with a MA on 03/01/19 at 8:42 am revealed: -The MAs were responsible for administering nutritional shakes. -She remembered last administering the nutritional shake to Resident #1 on 02/27/19. -She documented the nutritional shake was administered to Resident #1 on 03/01/19. -She did not offer Resident #1 the nutritional shake on 03/01/19 because the facility did not have strawberry available. -She was expected to document the nutritional shake after administrated. -Resident #1 did not like vanilla or chocolate nutritional shakes, and the facility did not have	{D 310}		

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{D 310}	Continued From page 3	{D 310}		

strawberry shakes available.
-She had not let anyone know the facility needed to order strawberry nutritional shakes.

Interview with the Resident Care Coordinator (RCC) on 03/01/19 at 8:50 am revealed:
-She expected MAs to document nutritional shakes after administration.
-She did not know Resident #1 had not been receiving her nutritional shakes daily.
-She expected staff to administer nutritional shakes as ordered.
-She did not know there were no strawberry nutritional shakes available.

Interview with the Administrator on 03/01/19 at revealed:
-The MAs should document all medications/nutritional shakes after administered.
-Strawberry nutritional shakes should have been available to be administered.
-She expected staff to administer nutritional shakes as ordered.
-If the nutritional shake was not administered the staff should document as not given and a reason should be provided.
-She would expect staff to make the cook aware strawberry nutritional shakes needed to be ordered.
-She did not know Resident #1 had not been receiving the ordered nutritional shake as ordered.

Telephone interview with Resident #1's primary care provider (PCP) on 03/01/19 at 10:55 am revealed:
-He did not know Resident #1 was not receiving the nutritional shake as ordered.
-He expected staff to administer the nutritional shake once daily as ordered.

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{D 310}	Continued From page 4 -He would be concerned for weight loss if not administered long-term.	{D 310}		