STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL011338	A. BUILDING: _____ B. WING _____	05/02/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARBOR TERRACE OF ASHEVILLE	3199 SWEETEN CREEK ROAD ASHEVILLE, NC 28803

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted and annual survey on 05/01/19 and 05/02/19.	D 000		
D935	G.S.§ 131D-4.5B(b) ACH Medication Aides; Training and Competency G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements. (b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following: (1) A five-hour training program developed by the Department that includes training and instruction in all of the following: a. The key principles of medication administration. b. The federal Centers for Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. (2) A clinical skills evaluation consistent with 10A NCAC 13F .0503 and 10A NCAC 13G .0503. (3) Within 60 days from the date of hire, the individual must have completed the following: a. An additional 10-hour training program developed by the Department that includes training and instruction in all of the following: 1. The key principles of medication administration.	D935		

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D935	Continued From page 1 2. The federal Centers of Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. b. An examination developed and administered by the Division of Health Service Regulation in accordance with subsection (c) of this section. This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure 1 of 3 sampled medication aides (Staff C) had completed their 15 hour state approved medication training. The findings are: Review of Staff C's personnel record revealed: -Staff C was hired as a Medication Aide (MA) on 03/23/15. -There was documentation Staff C had successfully completed the medication exam on 04/11/06. -The Medication Administration Clinical Skill Checklist was completed on 03/26/15. -There was documentation Staff C had completed 5 hours of required state approved medication training on 03/26/15. -There was no documentation of the additional 10 hours of required state approved medication training. -There was no documentation of prior MA employment verification.	D935		

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D935	Continued From page 2 Interview with the Business Office Manager (BOM) on 05/02/19 at 1:35pm revealed: -The Nurse was responsible for providing the medication training for the MAs. -The completed paperwork is given to the BOM to put into the personnel record. -She did not know why Staff C had not completed the additional 10 hours of training. Telephone interview with Staff C on 05/02/19 at 1:40pm revealed: -She had been hired in March 2015 as a MA. -She had not administered medications in the 24 months before she was hired. -She knew she had received some medication training from the Nurse. -She did not know how many hours of medication training she had received. Interview with the Nurse on 05/02/19 at 1:47pm revealed: -She was responsible for providing the medication training for the MAs. -The management staff would inform her of any newly hired MAs. -She did not know Staff C needed the additional 10 hours of training. -She had thought Staff C had worked as a MA before she was hired at the facility. Telephone interview with the Administrator on 05/02/19 at 1:53pm revealed: -The Nurse was responsible for ensuring all required medication training for the MAs was completed. -The Resident Care Coordinator and BOM was responsible for ensuring the required documentation was in the personnel files. -Staff C's additional 10 hours of required medication training had been missed.	D935		

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