

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL071013	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/18/2019
NAME OF PROVIDER OR SUPPLIER MARY REBECCA'S VILLAGE		STREET ADDRESS, CITY, STATE, ZIP CODE 13605 US HWY 17 HAMPSTEAD, NC 28443		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on April 17-18, 2019.	C 000	RECEIVED MAY 29 2019 ADULT CARE LICENSURE SECTION RALEIGH The measures we put in place and follows effective immediately; to correct this area of deficiency is as follows: - Changed policy on staff taking resident shopping to include staff will observe and monitor everything residents purchase to ensure all items are permitted in facility. Staff will also observe and daily monitor items/ belongings in residents possession/bedrooms; by performing daily room checks.	4/19/19
C 103	10A NCAC 13G .0317 (b) Building Service Equipment 10A NCAC 13G .0317 Building Service Equipment (b) There shall be a central heating system sufficient to maintain 75 degrees F (24 degrees C) under winter design conditions. Built-in electric heaters, if used, shall be installed or protected so as to avoid hazards to residents and room furnishings. Unvented fuel burning room heaters and portable electric heaters are prohibited. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure a portable electric heater was not used in resident bedroom #101 of the facility. The findings are: Observation of bedroom #101 on 04/17/19 at 9:15am revealed: -There were two residents in the room. -Resident #3 was lying on her bed covered with her bedspread, and the second resident was sitting up on the side of her bed. Interview with Resident #3 on 04/17/19 at 10:20am revealed: -She was cold all the time. -She had a "little heater" in her room. -She had not told staff she was cold. Observation of room #101 on 04/17/19 at	C 103		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Arthia Garsin

TITLE Administrator

(X6) DATE 5/28/19

STATE FORM

6002

7YB11

If continuation sheet 1 of 4

Reviewed and accepted with addendum on 6/3/2019.

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C 103	Continued From page 1 10:25am revealed: -There was a small white portable electric heater sitting on the floor in front of the closet at the end of Resident #3's bed. -The electrical cord attached to the portable heater was stretched across the floor in front of the closet and was not plugged into an electrical outlet. -The portable heater was not on. Interview with the second resident in bedroom #101 on 04/17/19 at 10:25am revealed: -The portable heater belonged to Resident #3. -Resident #3 used the portable electric heater at night and it got hot in the bedroom. Interview with the Supervisor on 04/17/19 at 10:30am revealed: -There was not supposed to be portable electric heaters in the facility. -The residents had been told by the Maintenance Staff that no portable electric heaters could be used in the facility. -She did not know the electric heater was in the resident bedroom and residents did "things behind your back". Observation of the Supervisor on 04/17/19 at 10:30am revealed she removed the portable electric heater from the resident bedroom and placed it in the garage located off from the laundry room. Observation of the facility thermostat in the hallway on 04/17/19 at 10:55am revealed the thermostat was sat at 75 degrees Fahrenheit (F) and the temperature registered at 72 degrees F. Interview with the Supervisor on 04/17/19 at 10:55am revealed:	C 103	Addendum per telephone conversation with Cynthia Garrison, Administrator/Owner on 6/3/19 at 1pm: -The Supervisor's will check the temperature on a daily basis. The thermostat will be checked everyday at each shift change to ensure the temperature setting is at 75 degrees Fahrenheit. -The Building Director will monitor the central heating system temperature setting monthly and document his checks. -Date of Completion will be June 4, 2019. - M. Forte, R. Licensure Consultant		

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C 103	Continued From page 2 -She had set the central heating/air unit to air, and the air was set at 75 degrees F. -She would set the thermostat so the heat would come on. Observation of the central heating/air unit on 04/17/19 at 11:00am revealed there was warm air coming from the heat vent in the common living area. Interview with the Administrator on 04/17/19 at 11:40am revealed: -She had spoken to Resident #3 in the past about use of portable electric/space heaters. -She had removed a portable electric space heater from Resident #3's room in the past and taken it to the garage. -She did not know how the electric portable space heater got back into Resident #3's room. -Portable electric heaters were not permitted in the facility. -Staff were aware that portable electric heaters were not to be used in the facility. -She walked through the facility and resident rooms at least twice a month. -Even though the portable electric heater was not plugged into an electrical outlet, it should not be in the facility. Second interview with Resident #3 on 04/17/19 at 1:45pm revealed: -She had the portable electric heater in her bedroom. -She went to the garage and got the heater. -She purchased the heater with her money when she went shopping. -She had the heater since the winter, and had it on then. -She did not tell anybody she had the portable electric heater.	C 103		

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C 103	Continued From page 3 Interview with the Supervisor on 04/18/19 at 11:45am revealed: -She took Resident #3 shopping and allowed the resident to purchase her own items. -She did not know about Resident #3 purchasing the portable electric heater. -She was in Resident #3's room about once a week. -She probably needed to inspect the resident rooms more often.	C 103			

Forte, Hope

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