

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL023027</b>          | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: 01<br><br>B. WING: _____                                                      | (X3) DATE SURVEY<br>COMPLETED<br><br><b>04/25/2019</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARILLON ASSISTED LIVING OF SHELBY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1550 CHARLES ROAD<br/>SHELBY, NC 28152</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                      | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ID<br>PREFIX<br>TAG                                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| C 000                                                                         | Initial Comments<br><br>Report of a Construction Section Biennial Survey<br>by Ed Miller and Suzanna Fay, conducted on April<br>25, 2019.<br><br>Records indicate this facility was first submitted to<br>DHSR on 6-30-1997. The facility is licensed for<br>96 beds including 60 Special Care Unit beds.<br>Therefore, we are requiring that this facility meet<br>the 1996 Regulations for Homes for the Aged and<br>Disabled ; Minimum Standards and Regulations,<br>the applicable portions of the 2005 Regulations<br>for Adult Care Homes of Seven or More Beds and<br>the 1996 edition of the North Carolina State<br>Building Code Volume I - General Construction -<br>Section 409 Institutional Occupancy (Group I).<br><br>Deficiencies were cited that require a Plan of<br>Correction.                                                                                                               | C 000                                                                                  |                                                                                                                          |                                                        |
| C 101                                                                         | Existing Licensed Fac- No less than '71 Rules<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0301 APPLICATION OF<br>PHYSICAL PLANT REQUIREMENTS<br>The physical plant requirements for each adult<br>care home shall be applied as follows:<br>(2) Except where otherwise specified, existing<br>licensed facilities or portions of existing licensed<br>facilities shall meet licensure and code<br>requirements in effect at the time of construction,<br>change in service or bed count, addition,<br>renovation, or alteration; however in no case shall<br>the requirements for any licensed facility where<br>no addition or renovation has been made, be less<br>than those requirements found in the 1971<br>"Minimum and Desired Standards and<br>Regulations" for "Homes for the Aged and Infirm",<br>copies of which are available at the Division of<br>Health Service Regulation at no cost; | C 101                                                                                  |                                                                                                                          |                                                        |

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*[Signature]*  
STATE FORM

Director of Construction 5/13/19

6899

JSJ121

If continuation sheet 1 of 15

**1550 CHARLES ROAD  
SHELBY, NC 28152**

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| <p>C 101</p> | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation and interview with Staff, the facility failed to meet the Code requirements in effect at the time of construction or alterations by not having all of the required components or procedures to properly operated doors equipped with Special Locking Arrangements. This could affect all occupants who would need to evacuate through the door(s). Findings on April 25, 2019:</p> <p>a. C Hall Nurse Station - the central on/off emergency release switch for the "Special Locking System" is not labeled.</p>                                                                                                                                                                                                                                                                                    | <p>C 101</p> | <p>a) Switch will be labelled by 6/9/19</p>                                                                          |
| <p>C 111</p> | <p>Must Have Current San. &amp; Fire Safety Reports</p> <p>SECTION .0300 - PHYSICAL PLANT<br/>10A NCAC 13F .0302 DESIGN AND CONSTRUCTION(</p> <p>f) The facility shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on record review, and interview with Executive Director and Regional Maintenance, the facility failed to maintain in the facility, current (completed within the last twelve months) annual inspection report(s) required by this Rule. Findings on April 25, 2019:</p> <p>a. The current Annual Fire Alarm System Inspection and Testing Report in accordance with NFPA 72, is not available for review by the Surveyor.</p> <p>b. The current Annual Sprinkler System Inspection and Testing Report in accordance with</p> | <p>C 111</p> | <p>a &amp; b)Annual fire alarm system inspection and annualss fire sprinkler system inspection report on 5/6/19.</p> |

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| C 111                                                                         | Continued From page 2<br><br>NFPA 25, is not available for review by the<br>Surveyor.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | C 111                                                                                  |                                                                                                                          |                                                        |
| C 133                                                                         | Bathrooms-Hand Grips<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(e) The requirements for bathrooms and toilet<br>rooms are:<br>(6) Hand grips shall be installed at all<br>commodes, tubs and showers used by or<br>accessible to residents;<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the facility failed to<br>provide all commodes, accessible to residents<br>with hand grips. This deficiency affects all<br>residents who use these fixtures by not providing<br>increased safety, controlled against<br>instability/balance, and maneuverability at the<br>fixtures.<br>Findings on April 25, 2019:<br>a. Bedroom C-6 Bathroom - the commode side<br>hand grip (grab bar) is loose. | C 133                                                                                  |                                                                                                                          |                                                        |
| C 150                                                                         | Corridors-Free of equipment and Obstructions<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(g) The requirements for corridors are:<br>(4) Corridors shall be free of all equipment and<br>other obstructions.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, corridors are not free<br>of obstructions. This would affect all residents,<br>staff, and visitors by slowing or obstructing egress                                                                                                                                                                                                                                                                                                   | C 150                                                                                  | a)grab bar will be tightened by<br>6/9/19.                                                                               |                                                        |

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| C 150                                                                         | Continued From page 3<br><br>during an emergency.<br>Findings on April 25, 2019:<br>a. Dining - the exterior exit doors were obstructed for being open A floor mat that is to thick block the opening of the doors. Deficiency corrected before Construction Surveyors departed site<br>b. D Hall Short Corridor near Beauty Shop - there is a walker and chair, obstructing the required six feet width corridor to 23 inches                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | C 150                                                                                  | b) walker and chair have been removed from the corridor.                                                                 |                                                        |
| C 154                                                                         | Entrances/Exits-Wanderer Alarms<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL ENVIRONMENT<br>(h) The requirements for outside entrances and exits are:<br>(4) In homes with at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer, each exit door accessible by residents shall be equipped with a sounding device that is activated when the door is opened. The sound shall be of sufficient volume that it can be heard by staff. If a central system of remote sounding devices is provided, the control panel for the system shall be located in the office of the administrator or in a location accessible only to staff authorized by the administrator to operate the control panel.<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the facility failed to provide exit doors that are accessible by residents equipped with sounding devices that activated when the door opens.<br>Findings on April 25, 2019:<br>a. C Hall Back Activity Room Door - this "Special Locking System" exit has a non-working | C 154                                                                                  | a) alarm cover over release switch has been replaced.                                                                    |                                                        |

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| C 154                                                                         | Continued From page 4<br><br>alarmed protective cover over the emergency<br>release switch. This allows residents unrestricted<br>access to the switch that unlocks that exit. In<br>addition, the exit had no other notification device.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | C 154                                                                                  |                                                                                                                          |                                                        |
| C 160                                                                         | Outside Premises-Clean, Safe<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL<br>ENVIRONMENT<br>(m) The requirements for outside premises are:<br>(1) The outside grounds of new and existing<br>facilities shall be maintained in a clean and safe<br>condition;<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the outside grounds<br>are not maintained in a clean and safe condition.<br>Findings on April 25, 2019:<br>a. Front Left Porch - a picket on the guardrail is<br>rotting.<br>b. B Hall Porch near Bedroom B-9 - the porch<br>ceiling paint is blistering and fall off.<br>c. C Hall Courtyard - the column base trim, has<br>nails backing out. Deficiency corrected before<br>Construction Surveyors departed site. | C 160                                                                                  | a) picket will be replaced by 6/9/19<br>b) paint on B Porch will be cleaned<br>and repainted by 6/9/19                   |                                                        |
| C 164                                                                         | Housekeeping and Furnishings-Clean, Repaired<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND<br>FURNISHINGS<br>(a) Adult care homes shall:<br>(1) have walls, ceilings, and floors or floor<br>coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing                                                                                                                                                                                                                                                                                                                                                                      | C 164                                                                                  |                                                                                                                          |                                                        |

**1550 CHARLES ROAD  
SHELBY, NC 28152**

C 166

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| C 188                                                                         | Continued From page 7<br><br>10A NCAC 13F .0310 ELECTRICAL OUTLETS<br>All adult care home electrical outlets in wet<br>locations at sinks, bathrooms and outside of<br>building shall have ground fault interrupters.<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the facility failed to<br>provide electrical outlets in wet locations at sinks,<br>with ground fault interrupters. This would affect<br>residents, staff, and visitors by not providing<br>ground fault protection to these devices.<br>Findings on April 25, 2019:<br>a. Dining - at the beverage counter the<br>ground-fault circuit-interrupter (GFCI) electrical<br>power receptacle did not trip with a push of the<br>test button and when tested with a circuit tester.<br>b. Dining - at the beverage counter a electrical<br>power receptacle that are within six feet of a sink<br>did not provide ground fault protection.<br>c. D Hall Activity - a electrical power receptacle<br>is within six feet of a sink does not provide ground<br>fault protection. | C 188                                                                                  | a-c) electrical outlet issues will<br>be corrected by 6/9/19.                                                            |                                                        |
| C 189                                                                         | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(a) The building and all fire safety, electrical,<br>mechanical, and plumbing equipment in an adult<br>care home shall be maintained in a safe and<br>operating condition.<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | C 189                                                                                  |                                                                                                                          |                                                        |



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| C 189                                                                         | Continued From page 10<br><br>Findings on April 25, 2019:<br>a. Bedroom A-8 - the corridor door is missing its door handle and cannot latch into its frame when closed.<br>b. Smoke Barrier on A Hall - the back leaf, of the double-egress cross-corridor doors, has two holes through the door.<br>c. Bedroom A-1/2 - the corridor door is missing its door handle and cannot latch into its frame when closed.<br>d. Break Room - the corridor door's latch bolt is retracted, not allowing the door to latch.<br>e. Bedroom B-5 - the corridor door has a wreath hanger blocking the door open. This prevents the rapid closing of the door with a light push or pull of the door, to close and latch. Deficiency corrected before Construction Surveyors departed site<br>f. Corridor to Front Lobby - the corridor door does not latch into its frame when closed.<br><br>6. Based on Observation, the corridor doors are not maintained in a safe and operating condition. This affects all by not containing smoke and fire in the room of origin.<br>Findings on April 25, 2019:<br>a. B Hall Service Corridor - the corridor door has a heavy dispensing device holding the door open. This prevents the rapid release of the door with a light push or pull of the door, to close and latch. Deficiency corrected before Construction Surveyors departed site<br>b.<br>7. Based on observation, the Building Sprinkler System was not maintained in a safe and operating condition. This could affect all residents, staff, and visitors if smoke/fire is not contained in the room or compartment of origin.<br>Findings on April 25, 2019:<br>a. Bedroom A-3 - the fire sprinkler head is | C 189                                                                                  | a-f)repairs will be complete by 6/9/19                                                                                   |                                                        |

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| C 189                                                                         | Continued From page 11<br><br>missing its escutcheon plate, exposing an opening through the fire-resistance-rated ceiling that allows the spread of smoke and heat.<br>b. Left Porch - the escutcheon plate on the fire sprinkler has dropped down from the fire-resistance-rated ceiling exposing an opening that allows the spread of smoke and heat.<br>c. A Hall Utility Closet - the fire sprinkler head is missing its escutcheon plate, exposing an opening through the fire-resistance-rated ceiling that allows the spread of smoke and heat.<br>d. B Hall Activity - the escutcheon plate on the fire sprinkler has dropped down from the fire-resistance-rated ceiling exposing an opening that allows the spread of smoke and heat.<br>e. B Hall Dining - the escutcheon plate on the fire sprinkler has dropped down from the fire-resistance-rated ceiling exposing an opening that allows the spread of smoke and heat.<br>f. D Hall Front Porch - the fire sprinkler head is missing its escutcheon plate, exposing an opening through the fire-resistance-rated ceiling that allows the spread of smoke and heat.<br>g. D Hall Activity - the escutcheon plate on the fire sprinkler has dropped down from the fire-resistance-rated ceiling exposing an opening that allows the spread of smoke and heat.<br>h. Bedroom D-7 - the escutcheon plate on the fire sprinkler does not cover the complete hole through the fire-resistance-rated ceiling that allows the spread of smoke and heat.<br>i. C Hall Dining - the escutcheon plate on the fire sprinkler has dropped down from the fire-resistance-rated ceiling exposing an opening that allows the spread of smoke and heat. | C 189                                                                                  | a-i) repairs will be complete by 6/9/19.                                                                                 |                                                        |
| C 193                                                                         | Ovens, Ranges in Activity or Res. Rooms<br><br>SECTION .0300 - PHYSICAL PLANT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | C 193                                                                                  |                                                                                                                          |                                                        |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>HAL023027</b>          | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                                                | (X3) DATE SURVEY<br>COMPLETED<br><br><b>04/25/2019</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CARILLON ASSISTED LIVING OF SHELBY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1550 CHARLES ROAD<br/>SHELBY, NC 28152</b> |                                                                                                                          |                                                        |
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| C 193                                                                         | Continued From page 12<br><br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(4) Ovens, ranges and cook tops located in<br>resident activity or recreational areas shall not be<br>used except under facility staff supervision. The<br>degree of staff supervision shall be based on the<br>facility's assessment of the capabilities of each<br>resident. The operation of the equipment shall<br>have a locking feature provided, that shall be<br>controlled by staff.<br>(5) Ovens, ranges and cook tops located in<br>resident rooms shall have a locking feature<br>provided, controlled by staff, to limit the use of the<br>equipment by residents who have been assessed<br>by the facility to be incapable of operating the<br>equipment in a safe manner.<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the facility failed to<br>provide an environment in accordance with Rule<br>by not providing proper control over the range.<br>Findings on April 25, 2019:<br>a. B Hall Activity Room - the range in the room<br>was energized and no staff were in the room. | C 193                                                                                  |                                                                                                                          |                                                        |
| C 195                                                                         | Hot Water System<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(d) The hot water system shall be of such size to<br>provide an adequate supply of hot water to the<br>kitchen, bathrooms, laundry, housekeeping<br>closets and soil utility room. The hot water<br>temperature at all fixtures used by residents shall<br>be maintained at a minimum of 100 degrees F                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | C 195                                                                                  | a) this issue has been resolved.<br>In-service training for staff will be<br>conducted by 6/9/19.                        |                                                        |

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| C 195                                                                         | Continued From page 13<br><br>(38 degrees C) and shall not exceed 116 degrees<br>F (46.7 degrees C).<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the Facility failed to<br>maintain the hot water temperature at all fixtures<br>used by residents to be a minimum of 100<br>degrees Fahrenheit and shall not exceed 116<br>degrees Fahrenheit.<br>Findings on April 25, 2019:<br>a. Bedroom A11 Bathroom - the sink has a hot<br>water temperature of 66 degrees Fahrenheit after<br>running more than 8 minutes.                                                    | C 195                                                                                  | a) mixing valve repairs will be<br>completed by 6/9/19.                                                                  |                                                        |
| C 199                                                                         | Exhaust Ventilation<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER<br>REQUIREMENTS<br>(g) The spaces listed in this Paragraph shall be<br>provided with exhaust ventilation at the rate of<br>two cubic feet per minute per square foot. This<br>requirement does not apply to facilities licensed<br>before April 1, 1984, with natural ventilation in<br>these specified spaces:<br>(1) soiled linen storage;<br>(2) soil utility room;<br>(3) bathrooms and toilet rooms;<br>(4) housekeeping closets; and<br>(5) laundry area.<br>(k) This Rule shall apply to new and existing<br>facilities with the exception of Paragraph (e)<br>which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by: | C 199                                                                                  |                                                                                                                          |                                                        |

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| C 199                                                                         | Continued From page 14<br><br>1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff, and visitors by preventing the exhausting of odors.<br>Findings on April 25, 2019:<br>a. A Hall Utility Closet - the required exhaust ventilation system did not work.<br>b. Restroom near Bedroom B-9 - the required exhaust ventilation system did not work. | C 199                                                                                  | a-b) repairs will be completed by 6/9/19.                                                                                |                                                        |